



April 15, 2026

Attention:
Mendocino County Board of Supervisors
Mendocino County Behavioral Health Advisory Board

Re: Redwood Community Services Organizational Update

Client Update:

Here are the current breakdowns for client totals. Referral/Eligibility indicates a client in the referral and screening process, Intake/Assessment indicates engaged in active assessment process, and Treatment is active treatment with clinical team, in either outpatient or crisis services.

Definitions:

Mendocino County SMH refers to Outpatient SMH services
Mendocino County Crisis refers to Crisis Services (assessment and aftercare)

Mendocino County SMH Clients by Current Status

Table with 4 columns: Status, Children, Adults, Total. Rows include Active, Referral / Eligibility, and Intake / Assessment.

Mendocino County Crisis Clients by Current Status

Table with 4 columns: Episode Status, Children, Adults, Total. Row includes Active.

**Mendocino County SMH Clients Served by Month FY 25\_26**

Count Distinct client_id	Month									
Age Range	July	August	September	October	November	December	January	February	March	April
Youth	209	209	212	202	207	204	207	212	224	197
Adult	298	282	291	283	275	294	295	290	299	260

**Mendocino County Crisis Clients Served by Month FY 25\_26**

Distinct # of Clients Served	Month									
Age Range	July	August	September	October	November	December	January	February	March	April
Youth	31	34	36	45	48	54	41	37	52	14
Adult	247	258	232	242	190	192	191	164	189	101

**Mendocino County Clients Served by Region FY 25\_26**

Distinct # of Clients by Region	Age Range	
	Youth	Adult
Mendocino County Region		
Ukiah	365	1,165
Willits	97	12
Fort Bragg	95	222
Redwood Valley	2	47

**Mendo Crisis / SMH Services FYTD 25\_26**

Clients Served	Service Count	Units of Svc
1,506	38,255	181,023

**Outcomes:**

**Progress of Closed Mendocino County Clients at Discharge FY 25\_26**

Count of Clients	Progress at Discharge					
	Month FY 25_26	Progress towards goal(s) remains unchanged	Client exited services before progress could be assessed	Completed treatment goal(s)	Deteriorated in level of functioning	Made progress on treatment goal(s)
	Dec	0	7	4	2	5
	Jan	1	4	5	2	12
	Feb	1	2	1	1	6
	Mar	4	5	3	1	10
	Apr	1	1	3	0	5

Upon discharge our clinician staff complete a discharge note, identifying the level of progress toward goals the client has engaged in. The typical reason you will see these folks have no progress toward goals is the level of engagement and length of treatment. These clients usually come in for assessment and early treatment but discontinue or no show to early appointments and do not engage in treatment to a degree that progress can be made.

**Mendocino County Clients Transitioned to Lower Level of Care FY 25\_26**

Month FY 25_26	Aug	Sep	Oct	Dec	Jan	Feb
Transition of Care Tools		1	1	3	1	1

As a system of care, we are responsible for transitioning clients who no longer need our level of Specialty Mental Health services which are operated by the County Mental Health Plan to mild to moderate levels of care through the Managed Care Plan.

**Phoenix House (CRT):**

Phoenix House CRT Clients Served by Month FY 25\_26

Month	Jan	Feb	Mar	Apr	Jul	Aug	Sep	Oct	Nov	Dec
Clients	8	9	11	7	10	10	9	9	12	6

**BHSA/BH Connect**

As part of the ongoing BHSA and BH Connect state initiative, Redwood Community Services continues to align our internal priorities and resources with these broader state objectives. We are actively expanding evidence-based practices (EBPs) within our agency, specifically PCIT (Parent-Child Interaction Therapy), ACT (Assertive Community Treatment), and Wraparound. These programs are already established and operational at RCS, and we are currently developing comprehensive expansion plans to ensure our capacity supports both these initiatives and county priorities.

RCS is actively engaged with UC Davis in the High-Fidelity Wraparound certification process, anticipating full certification by the state’s expected date of July 1, 2026. This milestone is crucial as California transitions to a Tiered Rate structure for foster care and introduces High Fidelity Wraparound services through DHCS. With over 15 years as a wraparound provider and prior fidelity achievement through the National Wraparound Institute, RCS was well-positioned to move into state certification efficiently. Our team is diligently preparing for these changes, recognizing the significant impact they will have on the child welfare and behavioral health systems we support.

**Success Stories:**

An RCS client arrived as an infant from outside the US with his teenage mother but was never registered with immigration or citizenship. After leaving foster care at 18, he joined RCS’s TAY program, where staff helped reconnect him with family in Mendocino County and overseas. The family hoped he would return to his home country, and after nearly eight years of effort overcoming multiple challenges, he finally received a two-year temporary passport to join them. RCS has been coordinating with his German relatives for a smooth transition, including ongoing medication support.

RCS assisted with a complex situation involving a young man under a 5150 hold at our local hospital, for whom acute placement was initially unavailable. This individual is a foster youth and a member of a tribe outside Mendocino County; efforts by the assigned social worker to secure placement in an STRTP were ongoing. Due to the considerable difficulty in identifying a suitable facility that could meet both his placement and Behavioral Health needs, the young man remained hospitalized for over 14 days. Once an appropriate placement was located, RCS was engaged to provide interim support between his discharge from the hospital and admission to the STRTP. Collaborating with social services, tribal representatives, hospital staff, and BHRS, RCS arranged for his accommodation in a licensed facility for three days, ensuring continuity of care and preserving his upcoming placement opportunity.