



December 17, 2025

Attention:
 Mendocino County Board of Supervisors
 Mendocino County Behavioral Health Advisory Board

Re: Redwood Community Services Organizational Update

Client Update:

Here are the current breakdowns for client totals. Referral/Eligibility indicates a client in the referral and screening process, Intake/Assessment indicates engaged in active assessment process, and Treatment is active treatment with clinical team, in either outpatient or crisis services.

Definitions:

Mendocino County SMH refers to Outpatient SMH services
 Mendocino County Crisis refers to Crisis Services (assessment and aftercare)

Mendocino County SMH Clients by Current Status

Total # of Client Statuses	Age Range		
	Children	Adults	Total
Active	191	261	452
Referral / Eligibility	16	18	34
Intake / Assessment	18	23	41

Mendocino County Crisis Clients by Current Status

Total # of Client Statuses	Age Range		
	Children	Adults	Total
Active	84	399	483

Mendocino County SMH Clients Served by Month FY 25_26

client_id	Month					
Age Range	July	August	September	October	November	December
Youth	213	213	216	206	211	195
Adult	294	278	287	278	269	262

Mendocino County Crisis Clients Served by Month FY 25_26

Distinct # of Clients Served	Month					
Age Range	July	August	September	October	November	December
Youth	34	36	38	39	36	20
Adult	244	256	213	173	144	84

Mendocino County Clients Served by Region FY 25_26

Distinct # of Clients by Region	Age Range	
Mendocino County Region	Youth	Adult
Ukiah	281	839
Willits	83	8
Fort Bragg	79	157
Redwood Valley	2	32

Outcomes:

Progress of Closed Mendocino County Clients at Discharge FY 25_26

Count of Clients	Progress at Discharge				
Month FY 25_26	Progress towards goal(s) remains unchanged	Client exited services before progress could be assessed	Completed treatment goal(s)	Deteriorated in level of functioning	Made progress on treatment goal(s)
Jul	5	4	3	1	9
Aug	9	12	6	1	12
Sep	3	5	6	0	11
Oct	3	8	2	1	10
Nov	3	3	0	2	8
Dec	0	0	5	1	4

Upon discharge our clinician staff complete a discharge note, identifying the level of progress toward goals the client has engaged in. The typical reason you will see these folks have no progress toward goals is the level of engagement and length of treatment. These clients usually come in for assessment and early treatment but discontinue or no show to early appointments and do not engage in treatment to a degree that progress can be made.

Mendocino County Clients Transitioned to Lower Level of Care FY 25_26

Month FY 25_26	Aug	Sep	Oct	Dec
Transition of Care Tools	1	1	3	1

As a system of care, we are responsible for transitioning clients who no longer need our level of Specialty Mental Health services which are operated by the County Mental Health Plan to mild to moderate levels of care through the Managed Care Plan.

Phoenix House (CRT):

Phoenix House CRT Clients Served by Month FY 25_26

Month	Jul	Aug	Sep	Oct	Nov	Dec
Clients	10	10	9	9	12	6