



November 12, 2025

Attention:  
 Mendocino County Board of Supervisors  
 Mendocino County Behavioral Health Advisory Board

Re: Redwood Community Services Organizational Update

**Client Update:**

Here are the current breakdowns for client totals. Referral/Eligibility indicates a client in the referral and screening process, Intake/Assessment indicates engaged in active assessment process, and Treatment is active treatment with clinical team, in either outpatient or crisis services.

Definitions:  
 Mendocino County SMH refers to Outpatient SMH services  
 Mendocino County Crisis refers to Crisis Services (assessment and aftercare)

**Mendocino County SMH Clients by Current Status**

Total # of Client Statuses	Age Range		
Status	Children	Adults	Total
Active	196	274	470
Referral / Eligibility	8	6	14
Intake / Assessment	14	20	34

**Mendocino County Crisis Clients by Current Status**

Total # of Client Statuses	Age Range		
Episode Status	Children	Adults	Total
Active	88	491	579

**Mendocino County SMH Clients Served by Month FY 25\_26**

Distinct # of Clients Served	Month					
	Age Range	July	August	September	October	November
Youth	216	216	217	206	154	1,009
Adult	291	275	286	277	205	1,334

**Mendocino County Crisis Clients Served by Month FY 25\_26**

Distinct # of Clients Served	Month					
	Age Range	July	August	September	October	November
Youth	32	27	36	38	14	147
Adult	226	205	158	161	47	797

**Mendocino County Clients Served by Region FY 25\_26**

Distinct # of Clients by Region	Age Range	
	Mendocino County Region	Youth
Ukiah	245	703
Willits	78	7
Fort Bragg	76	140
Redwood Valley	3	26

**Outcomes:**

**Progress of Closed Mendocino County Clients at Discharge FY 25\_26**

Count of Clients	Progress at Discharge					
	Month FY 25_26	Progress towards goal(s) remains unchanged	Client exited services before progress could be assessed	Completed treatment goal(s)	Deteriorated in level of functioning	Made progress on treatment goal(s)
Jul		5	4	3	1	9
Aug		9	13	6	1	12
Sep		3	4	6	0	11
Oct		2	6	2	1	10
Nov		1	2	0	1	2

Upon discharge our clinician staff complete a discharge note, identifying the level of progress toward goals the client has engaged in. The typical reason you will see these folks have no progress toward goals is the level of engagement and length of treatment. These clients usually come in for assessment and early treatment but discontinue or no show to early appointments and do not engage in treatment to a degree that progress can be made.

**Mendocino County Clients Transitioned to Lower Level of Care**

Month FY 25_26	Aug	Sep	Oct	
Transition of Care Tools		1	1	2

As a system of care, we are responsible for transitioning clients who no longer need our level of Specialty Mental Health services which are operated by the County Mental Health Plan to mild to moderate levels of care through the Managed Care Plan.

**Phoenix House (CRT):**

**Phoenix House CRT Clients Served by Month FY 25\_26**

Month	Jul	Aug	Sep	Oct	Nov	
Clients		10	10	9	9	7

## **Substance Use Services- Tule House:**

Tule House is an 8-bed residential treatment facility in Upper Lake, CA. Tule House supports perinatal and non-perinatal mothers but has a heavy parenting component that allows children 0-12 to reside with their parents in the treatment facility. This allows mothers to gain not only substance use treatment but also allows families to heal together. Participants engage in evidence-based groups 20+ hours per week, gain parenting experience through hands on experiential parenting in a cooperative childcare agreement, and attend individual and case management sessions to meet their goals. We are excited as a BCHIP recipient we are in the process of expanding Tule House from an 8 to a 16-bed treatment facility.

Tule House has had many women and children through our facility and often supports women from the early day's sobriety, and into gaining the skills necessary to continue their sobriety outside of treatment.

Tule House received a Maternal Behavioral Health Initiative grant from the Commission for Behavioral Health. Unlike most programs, Tule allows children to stay with their mothers and addresses both substance use and parenting support. This approach focuses on healing the mother-child bond through attachment-based treatment and peer support services. This grant will support wraparound programs and enrichment for mothers and their children during placement, strengthening existing substance abuse counseling.

Some quotes from a just a few of our participants about Tule House:

"The staff was able to meet all my needs! I appreciated the fact that they empowered me and helped me to heal without completely pushing me out of my comfort zone."

"Tule House has meant a place to get my sanity back and a fresh start."

Tule House has celebrated graduations and has gone on to hear back from graduates and those who didn't who are still celebrating their recovery. At Tule House we celebrate every milestone, whether it is a birth, a holiday, a birthday, the first visit with your kids, reunifications, or the day you get your 30 day chip at an NA meeting.

The day children are reunified with their parents is always a special one. Recently, a mom hadn't seen her children for months after a DUI accident, and when the Judge granted her custody, we made plans to pick the children up. When we got there, her 11 year old exclaimed, "Mom, I almost forgot what you looked like but you are beautiful." On the trip back to Tule her 8 year old son, said, "Mom how long has it been without those bad drinks?" When she told him 101, both kids loudly cheered from the back seat.

At one graduation, a child cheered, "my mom's coming home." That's what this work is all about.

Tule House Data:

- About one in four of our clients since July 2024 have been Mendocino clients.
- Mendocino clients have a 25% graduation rate, compared to 36% for all clients.
- Currently two Mendocino clients are in program.
- Recently, two Mendocino clients closed and returned; one graduated on her second attempt, the other did not.