



Recovery Through Innovation

Medication Support Services

NO SHOWS /NO CALLS FOLLOW-UP

AHM management found that despite calling clients and their case managers to remind them of their appts, when the day of the appt came a majority just simply “forgot”. AHM will start using a HIPAA compliant appointment reminder service next week. The service can send reminders via text, email, or call. We are starting off doing two text reminders, where the client can confirm via text. If they do not confirm AHM will call them to find out if there are any additional barriers to attending.

Mental Health Rehabilitation Center

MHRC UPDATE

The fire clearance walk through is this week. Once done we will then contact DHCS for the licensing walk through. They will come at some point after we contact them to do a physical plan inspection. In the meantime, we are speaking with Mendocino County regarding placements with an expect placement date 01/04/2026.

We are also working with AHUV to have the MHRC site be included in their rotation for their family practice residency program. This will give the resident doctors a psychiatry component and gives AHM more primary care medical support.

Success Story

After several years, a client has recently stepped down from conservatorship. This step down was a preplanned transition that included providers from RCS, AHM-meds and AHM-WPC. The client was moved to a more independent supported housing program and continues to do well with the transition. The client uses available tools on their phone help with appt reminders and to help them arrange for transportation. The clients team remains fully engaged with the client to support them through any barriers.