



**MENDOCINO COUNTY
BEHAVIORAL HEALTH
ADVISORY BOARD**

REGULAR MEETING

AGENDA

**April 23, 2025
1:00 PM – 3:00 PM**

Chairperson
Jo Bradley

Vice Chair
Mo Mulheren

Secretary/Treasurer
Jennifer Estevo

BOS Supervisor
Mo Mulheren

Location: Behavioral Health & Recovery Services, Conference Room 1,
1120 S. Dora Street, Ukiah, CA 95482

MEMBERSHIP:

ANTHONY BAROZA, 25 YRS AND UNDER
JO BRADLEY, 5TH DISTRICT
MARK DONEGAN, VETERAN
JENNIFER ESTEVO, 2ND DISTRICT
DENISE GORNY, 1ST DISTRICT

PERRI KALLER, 3RD DISTRICT
VACANT, 4TH DISTRICT
MARTIN MARTINEZ, 5TH DISTRICT
JEFF SHIPP, 3RD DISTRICT
GINA DANNER, LOCAL EDUCATION AGENCY

OUR MISSION: *To be committed to consumers, their families, and the delivery of quality care with the goals of recovery, human dignity, and the opportunity for individuals to meet their full potential."*

	Agenda Item / Description	Action
1. 3 minutes	Call to Order, Roll Call, Quorum Notice, & Approve Agenda: <i>Review and Possible Action.</i>	Board Action:
2. 10 minutes (Maximum)	Public Comments: <i>Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to bhboard@mendocinocounty.gov</i>	Board Action:
3. 5 minutes	Approval of Minutes from the March 19, 2025, BHAB Regular Meeting: <i>Review and Possible Action.</i>	Board Action:
4. 15 minutes	Board & Committee Reports: <i>Discussion and Possible Action</i> A. Chair – Jo Bradley - May 28 Meeting Location Change to Coast same as Measure B meeting location. Tentatively scheduled at Preston Hall in Mendocino pending confirmation. - Measure B Update - Advertising of Meetings Scheduled in Outlying/Coastal Areas	Board Action:

	B. Vice Chair – <i>Mo Mulheren</i> C. Secretary/Treasurer – <i>Jenniffer Estevo</i> D. Appreciation Committee – <i>Member Martinez</i>	
5. 45 minutes	Mendocino County Report – <i>Jenine Miller, Director of Health Services</i> A. Director Report Questions B. Federal Updates C. County Behavioral Health Contracts	Board Action:
6. 3 Minutes	Member Comments:	Board Action:
7. 2 minutes	Adjournment:	Board Action:

AMERICANS WITH DISABILITIES ACT (ADA) COMPLIANCE

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BHAB CONTACT INFORMATION:

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EMAIL THE BOARD: bhboard@mendocinocounty.gov | WEBSITE: www.mendocinocounty.gov/bhab



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MINUTES

**March 19, 2025
1:00 PM – 3:30 PM**

Location: Behavioral Health & Recovery Services, Conference Room 1,
1120 S. Dora Street, Ukiah, CA 95482

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Mo Mulheren**

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er
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	Agenda Item / Description	Action
1. 3 minutes	Call to Order, Roll Call, Quorum Notice, & Approve Agenda: <i>Review and Possible Action.</i> - Chair Bradley called the meeting to order at 1:05 PM. - Members present Chair Bradley, Member Baroza, Danner, Estevo, Gorny, and Kaller. - Members excused Member Martinez. - Members not present Member Donegan and Shipp. - Director Jenine Miller was present. - Supervisor Mulheren, Supervisor Norvell, and Supervisor Cline were present. - Motion made by Member Danner, seconded by Member Estevo to approve the agenda. - Motion amended to moved Agenda Item 12 to be Agenda Item 4.	Board Action: Motion passes with approvals.
2. 10 minutes (Maximum)	Public Comments: <i>Members of the public wishing to comment on the BHAB will be recognized now. Any additional comments can be provided through email to bhboard@mendocinocounty.gov</i> No comment.	Board Action: None.

3. 5 minutes	Approval of Minutes from the February 26, 2025, BHAB Regular Meeting: Review and Possible Action. • Motion made by Member Danner, seconded by Member Gorny to approve February 26, 2025, Minutes.	Board Action: Motion passes with approvals.
4. 15 minutes	MHSA Annual Update for FY 25-26 and 30-day Public Comment Period – Karen Lovato, Acting Deputy Director, Behavioral Health & Recovery Services • Karen Lovato formally opened the public comment hearing to the board members and public for the MHSA Annual Update for FY 25-26. • Public comment period has been open since February 26, 2025 BHAB meeting for comments in person, online, by phone, and via the website and closes April 4, 2025 following the MHSA/QIC Forum. • Previous public comment was mentioned to request for acronyms to be spelled out. • There being no further comment, Ms. Lovato officially closed the public comment hearing at the BHAB.	Board Action: None.
5. 30 minutes	Homeless Shelter Updates A. Building Bridges • Sage Wolf, Redwood Community Services (RCS), provided handouts and an update to the BHAB about Building Bridges that serves the Ukiah area with homeless services. They also serve those on the coast and accept people from all over the county. Its primary focus is for adults but provides support services for all ages. The beds are for adults, but they partner with Ford Street Project for families. The 24/7 facility holds a total of 55 beds that are set up by gender but is flexible. It is connected to housing navigation services and enhanced care. Their day resources are open to the public, Monday through Friday from 9:00 AM to 5:00 PM for shower, laundry services, rest area, and computers are available. They are partnered with Adventist Health and Hillside Health Clinic that visits once a week. They provide health screenings and connection to services at Hillside Health Clinic. The resource center was opened in 2019. Additionally, they also partner with the hospitals in county and Sonoma County to coordinate moves back to the county and for wrap around services. • Member Baroza arrived at 1:31 PM. • Public comment: member of the public shared a personal experience with Building Bridge and how they helped them. They thanked and shared appreciation for them. B. Hospitality Center • Jane Baldwin, Supportive Case Manager, provided handouts and an update to the BHAB about the Hospitality Center. • They have a total of 24 beds. They are partnered with Anchor Health, Tapestry, and RCS. They also provide connection to services including Alcohol and Drug treatment. The emergency shelter house is on a first come first serve basis and operates by assigning chores to those staying there to maintain the house. All residents must be out of the house from 9:00 AM to 3:00 PM and	Board Action: None.

	working on their next steps, attending appointment, searching for employment, or searching for housing. They have shower and laundry services available, and dinner is served daily at 3:00 PM. Residents are responsible for the cooking and cleaning at the house. They primarily serve adults but do have some children. They accept those under the influence but must become sober to stay there. They receive food from the Food Banks but is not always enough resulting in Hospitality Center purchasing food to fill the gaps. • Public Comment: it was suggested to request for funding from Tyson Foundation for food. C. County MOPS Team/Wellness Centers • Karen Lovato, Acting Deputy Director, Behavioral Health & Recovery Services, provided handouts and an update to the BHAB about Mobile Outreach Prevention Services Team and the Wellness Centers. They serve all areas of Mendocino County. They are not 24/7 but operate during business hours and respond when available. They triage through the calls during business hours and work with the crisis teams. They have primarily served Ukiah, approximately 8% in Fort Bragg, 4-5% in Elk, 3% in Willits, 2% in Gualala, and 7-8% that are unidentified. • Wellness Centers are opened at the County in Willits and Ukiah since the closing of Manzanita Services and provide various support groups, art time, and more. They are working on having computer station available for employment search. • BH Bridge program started for an overlap and help to connect from the wellness center to housing services available.	
6. 10 minutes	Mendocino County Youth Project Report Out – Amanda Archer/Designee A. Services Update • They continue to operate normal business services but will know more by September about federal funding streams that may limit services. • They applied for a grant for 0-18 years old and families for experience and victimization. • Their drop-in center will be open during Spring Break and will have a flyer available to share about the event including arts & crafts, food, and services providers that will be present. All ages are welcome to attend. • There Joint Powers Agency (JPA) and Mendocino County Family Services will have an annual meeting soon.	Board Action: None.
7. 10 minutes	Redwood Community Services Report Out – Victoria Kelly/Designee A. Services Update • Jolene Treadway, RCS, provided a handout and provided an update to the BHAB. • They have two housing facilities inland and Cypress House on the coast that been going well. • They continue efforts for their clinical workforce and have a new full-time staff training to be on the children’s team. Additionally, another new staff starting in June in Willits to help increase capacity for the outlying areas.	Board Action: None.

8. 10 minutes	Tapestry Report Out – <i>Kendra Palma/Designee</i> A. Services Update • Byran Erickson, Operations and Development, Tapestry, provided an update to the BHAB. • There Willits office has increased capacity and in the process of hiring additional staff with the increase of referrals.	Board Action: None.
9. 10 minutes	Mendocino County Hospitality Center – <i>Paul Davis/Designee</i> A. Services Update • No update.	Board Action: None.
10. 10 minutes	Anchor Health Management Report – <i>Anchor Health Management Inc.</i> A. Services Update • Tim Schraeder provided an update and overview of the clinics and med management to the BHAB. They have clinics in Ukiah and Fort Bragg. They continue services with limited staff for basic patient care of those with severe mental health illnesses. They work closely with the wellness coaches as well. • They continue working towards the completion of the Mental Health Rehabilitation Center (MHRC) in Ukiah and to serve those that are conserved. The MHRC will hold 16 beds. The med clinic and Anchor Health staff to be moved to the MHRC and will be a 24/7 facility including 24/7 nursing and medically assisted treatment services. • The MHRC is planned to be opened in April with a ribbon cutting ceremony.	Board Action: None.
11. 15 minutes	Board & Committee Reports: Discussion and Possible Action A. Chair – <i>Jo Bradley</i> • Chair Bradley mentioned the request from Member Martinez to have a farewell and appreciation letter for former BHAB members. • Motion made by Member Baroza, seconded by Member Danner to use BHAB funding to purchase placards for former BHAB members Flinda Behringer and Lois Lockart. • It was also mentioned about rotating presentations to report out on mental health or substance use disorder for quarterly updates instead of monthly. • Measure B Update ○ Measure B Committee approved to increase the funding for aftercare. Additionally, an Ad Hoc was created to discuss and provide recommendations to the Measure B Committee regarding an RFP for SUDT services. • Advertising of Meetings Scheduled in Outlying/Coastal Areas B. Vice Chair – <i>Mo Mulheren</i> • Vice Chair Mulheren mentioned the BHAB District 4 potential member that is scheduled on the next Board of Supervisors (BOS) meeting agenda to fill the vacancy for the BHAB. C. Secretary/Treasurer – <i>Jenniffer Estevo</i> • No update. D. Appreciation Committee – <i>Member Martinez</i> • Not present.	Board Action: Motion passes with approvals.

12. 15 minutes	Mendocino County Report – Jenine Miller, Director of Health Services A. Director Report Questions • Report included in the agenda packet. • They are working on doing outreach in April for Alcohol Awareness Month and May for Mental Health Month. Also, Nurses Week will be coming soon. • They continue to recruit and have hired several new employees starting this week. They are also seeing more interns in the county and working in the mental health field. They continue to look for more grants for more internship programs. • There are many audits ongoing through to June. They are also in the process of submitting contracts for the next fiscal year, 25-26. • The Psychiatric Health Facility (PHF) is going well and currently picking colors to be painted. B. BHAB Agenda Recording/Livestreaming • As previously mentioned, there is a recommendation related to recording and livestreaming of the BHAB meeting. It was proposed to consider purchasing equipment. They have a quote for recording equipment for about \$6,500. • Motion made by Member Kaller, seconded by Member Baroza to move to purchase equipment for recording and livestream.	Board Action: Motion passes with approvals.
13. 3 Minutes	Member Comments: • No comment.	Board Action: None.
14. 2 minutes	Adjournment: 3:11 PM.	Board Action: None.

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Behavioral Health and Recovery Services
Mental Health Services Act (MHSA) FY 2024-2025
Budget Summary
Year-to-Date as of April 14, 2025

Program		FY 24-25 Approved Budget	Expenditures						Revenue			
			Salaries & Benefits	Services & Supplies	Other Charges	Fixed Assets	Operating Transfers	Total Expenditures	Revenue Prop 63	Medi-Cal FFP	Other- Revenue	Total Revenue
1	Community Services & Support	(261,848)	536,276	291,231	7,775,500	370,000	2,850	8,975,857	(5,281,071)	(3,089,494)	(93,798)	(8,464,362)
2	Prevention & Early Intervention	1,302,360	187,764	161,518	-	-	7,996	357,277	(1,204,661)		(19,997)	(1,224,658)
3	Innovation	366,783	37,931	1,857	-	-	-	39,788	(346,462)		(5,937)	(352,399)
4	Workforce Education & Training	-	-		-	-	-	-	-		-	-
5	Capital Facilities & Tech Needs	-	-	-	-	-	-	-	-		-	-
a	Total YTD Expenditures & Revenue	1,407,295	761,971	454,606	7,775,500	370,000	10,846	9,372,922	(6,832,194)	(3,089,494)	(119,731)	(10,041,419)
b	FY 2024-2025 Adjusted Budget	-	1,722,283	2,961,717	6,913,006	-	980,907	12,577,913	(7,096,483)	-	(5,481,430)	(12,577,913)
c	Variance	-	960,312	2,507,111	(862,494)	(370,000)	970,061	3,204,991	(264,289)	3,089,494	(5,361,699)	(2,536,494)

* Prudent Reserve Balance **1,018,338**

* WIC Section 5847 (a)(7) - Establishment & maintenance of a prudent reserve to ensure the county continues to be able to serve during years in which revenues for the Mental Health Services Fund are below recent averages adjusted by changes in the state population and the California Consumer Price Index.



○ **Board of Supervisors:**

Recently passed items or presentations:

- Mental Health:
 - Adoption of Resolution Authorizing the Auditor Controller Treasurer Tax Collector or Designee to Process and Pay for Outstanding Invoices, Totaling the Amount of \$181,181.35, From Various Psychiatric Hospitals, Clinics and Physician Offices for Mandated Services Provided to Qualified Mendocino County Mental Health Clients
 - Adoption of Resolution Authorizing the Auditor Controller Treasurer Tax Collector or Designee to Process and Pay for Outstanding Invoices, Totaling the Amount of \$56,714.00, from Various Psychiatric Hospitals, Clinics and Physician Offices for Mandated Services Provided to Qualified Mendocino County Mental Health Clients
 - Approval of Second Amendment to BOS Agreement No. 24-061 with Restpadd, Inc. in the Amount of \$347,000 for a New Agreement Total of \$1,347,000, to Provide Inpatient Psychiatric Services to Qualified Mendocino County Clients, Effective July 1, 2024, through June 30, 2025
 - Approval of Agreement (First Amendment to Agreement No. MH-24-001) with Gary Ernst in the Amount of \$30,000 for a New Agreement Total of \$79,000, to Provide Fiscal Review Services, Effective July 1, 2024, through June 30, 2025
 - Approval of Amendment to Agreement No. BOS-24-121 with Redwood Community Services, Inc. DBA Redwood Community Crisis Center in the Amount of \$17,767, for a New Agreement Total of Not to Exceed \$101,607, to Provide 24/7 Emergency Crisis Services, Outreach, and Engagement to Children, Youth, and Young Adults in Mendocino County, Effective July 1, 2024, through June 30, 2025
- Substance Use Disorders Treatment:
 - None.

Future BOS items or presentations:

- Mental Health:
 - None.
- Substance Use Disorders Treatment:
 - None.

- **Staffing Updates:**

- New Hires:
 - Mental Health: 1
 - Substance Use Disorder Treatment: 0
- Promotions:
 - Mental Health: 1
 - Substance Use Disorder Treatment: 0
- Transfers:
 - Mental Health: 0
 - Substance Use Disorder Treatment: 0
- Departures:
 - Mental Health: 0
 - Substance Use Disorder Treatment: 0
- Percent of Vacancies in Mental Health and Substance Use Disorder Treatment:
 - Mental Health/Mental Health Services Act: 28%
 - Substance Use Disorder Treatment: 22%

- **Audits/Site Reviews: March 2025**

- No audit or site reviews in March 2025

- **Grievances/Appeals:**

March 2025

- MHP Grievances: 1 (received in March)
 - Pending: 1
 - Resolved: 1 (from February)
- SUDT Grievances: 0
- MHSA Issue Resolutions: 0
- Second Opinions: 0
- Change of Provider Requests: 0
 - Pending: 0
 - Resolved: 0
- Provider Appeals: 0
- Consumer Appeals: 0

- **Meetings of Interest:**

- MHSA Forum/QIC on Wednesday, June 4, 2025, 1:00 pm - 3:00 pm Fort Bragg Hospitality Center, 101 N. Franklin St, Fort Bragg 95437 & via Teams

- **Grant Opportunities:**

- BHRS Grants - The department is awaiting notice of recent grant submissions for the California Youth Opioid Response Program and Building the Healthcare Workforce Funding and is working hard on additional applications due in May. These include opportunities that may assist with projects that enhance access to primary care providers and specialty services for members in need of care. The

department is also evaluating potential grants due this summer.

- **Significant Projects/Brief Status:**

Assisted Outpatient Treatment (AOT): AB 1421/Laura's Law March 2025 Data:

Melinda Driggers, AOT Coordinator, is accepting and triaging referrals:

- Referrals to date (duplicated): 165
- 24/25 Total Referrals: 4
- Total that did not meet AOT criteria: 121
- Currently in Investigation/Screening/referral: 1
- Unable to locate/Connect: 0
- Pending Assessment to file Petition: 0
- Settlement Agreement/Full AOT FY 24/25: 2

Notes: There are going to be discrepancies with the number of clients referred and clients that did not meet the criteria. Just because someone was not ordered into AOT does not mean they did not meet the criteria. There are times when the County files a petition and the client does not show up to court, a higher level of care is needed, the client chose to participate in BHC instead, they were incarcerated, the client left the area, etc.

Most of the referrals AOT receives are from service providers which means the client is already connected to services. When the county AOT Coordinator can contact a client, she assists in connecting them with services they are interested in.

Unable to locate/connect with the client: - even if unable to contact the client the AOT Coordinator does a record review and notifies mobile crisis, mobile outreach, crisis, and the jail discharge planner letting them know we have a referral and need to touch-base with the client. If it looks like the client likely meets the criteria, the AOT Coordinator will put together an investigation report and send it for an assessment just in case they do have contact with the client.

Dual Response Mobile Crisis Response March 2025 Data:

- Total calls: 60
- Unduplicated clients: 55
- Calls resulting in 5150: 29

- **Educational Opportunities:**

- MHSA Forum/QIC on Wednesday, June 4, 2025, 1:00 pm - 3:00 pm Fort Bragg Hospitality Center, 101 N. Franklin St, Fort Bragg 95437 and via Teams.

- **Mental Health Services Act (MHSA):**

- MHSA Forum/QIC on Wednesday, June 4, 2025, 1:00 pm - 3:00 pm Fort Bragg Hospitality Center, 101 N. Franklin St, Fort Bragg 95437 and via Teams.

- **Lanterman Petris Short Conservatorships (LPS):**

Number of individuals on LPS Conservatorships in March 2025:

- Total: 63
- In County: 21
- Out of County: 42
- In: 0
- Out: 0

- **Substance Use Disorders Treatment Services:**

Number of Substance Use Disorders Treatment Clients Served in February 2025:

- Total number of clients served: 97
- Total number of services provided: 441
- Fort Bragg: 17 clients served for a total of 69 services provided
- Ukiah: 62 clients served for a total of 319 services provided
- Willits: 18 clients served for a total of 53 services provided

Number of Substance Use Disorder Clients Completion Status:

- Completed Treatment/Recovery: 8
- Left Before Completion: 4
- Lost Contact/Service Unavailable: 22
- Discharged to Rehab Facility: 3
- Other: 2

- **New Contracts:**

- None.

- **Capital Facilities Projects:**

- **Willow Terrace Project and Orr Creek Commons Phase 2:**

- Units are operating well; support activities via Innovation and Mobile Teams, in addition to SMH services. Vacancies filled as available.

- **CRT: Phoenix House:**

March 2025:

- 7 individuals served, 7 repeat clients
- 210 total bed days
- 3 open beds at time of report
- Success stories: 3 clients successfully completed the program. One transitioned to MCYP housing.

- **PHF: Psychiatric Facility:**

March 2025:

- Psychiatric Health Facility construction is about fifty percent complete, with interior and exterior finishes nearing completion. The construction team is focused on interior work, including drywall, insulation, door frames, stone and masonry work, lath and plaster, and HVAC rough-in.

Timeliness Charts and Graphs

1.

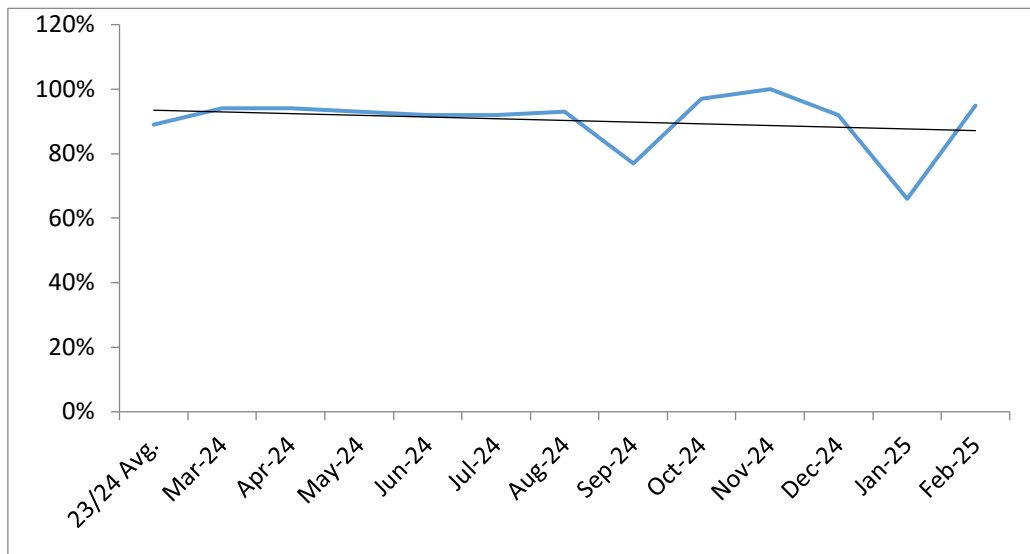
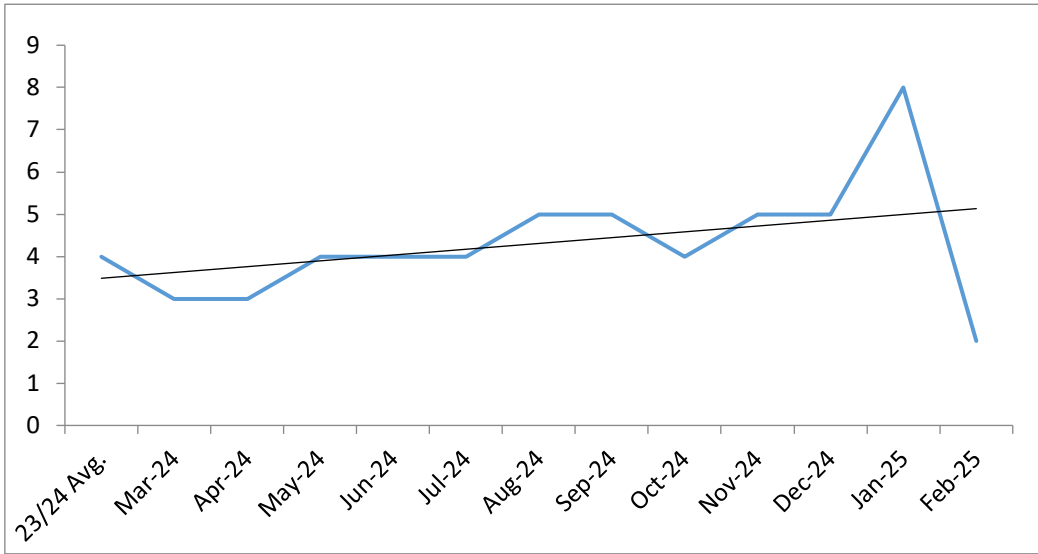
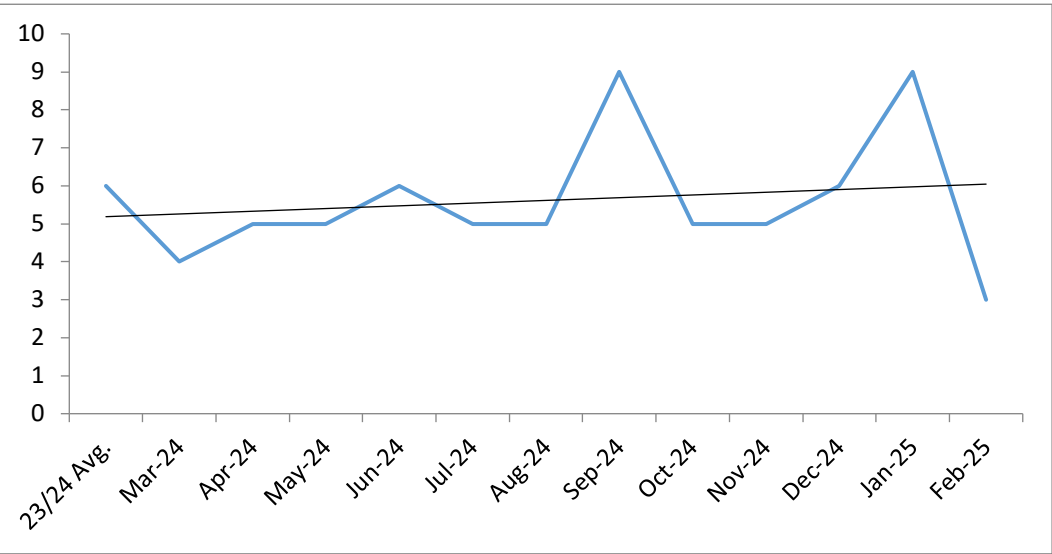
QI Work Plan 2.1

Length of Time from Initial Request to first offered Appt. - Mean BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6	5	7	7
Mar-24	4	4	5	5
Apr-24	5	5	5	7
May-24	5	5	6	6
Jun-24	6	4	7	N/A
Jul-24	5	5	6	2
Aug-24	5	5	6	1
Sep-24	9	6	10	0
Oct-24	5	5	5	N/A
Nov-24	5	4	5	2
Dec-24	6	5	7	3
Jan-25	9	7	11	10
Feb-25	3	4	3	N/A
12 Mo. Avg.	6	5	6	4

Length of Time from Initial Request to first offered Appt. - Median BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	3	5	7
Mar-24	3	2	3	6
Apr-24	3	4	3	7
May-24	4	4	5	6
Jun-24	4	4	4	N/A
Jul-24	4	4	4	2
Aug-24	5	4	5	1
Sep-24	5	5	6	0
Oct-24	4	5	4	N/A
Nov-24	5	5	5	2
Dec-24	5	5	6	3
Jan-25	8	5	9	10
Feb-25	2	2	2	N/A
12 Mo. Avg.	4	4	5	4

Length of Time from Initial Request to first offered Appt. BPSA - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	89%	91%	87%	87%
Mar-24	94%	97%	91%	94%
Apr-24	94%	97%	92%	100%
May-24	93%	89%	96%	100%
Jun-24	92%	96%	89%	N/A
Jul-24	92%	97%	86%	100%
Aug-24	93%	97%	84%	100%
Sep-24	77%	89%	73%	0%
Oct-24	97%	100%	96%	N/A
Nov-24	100%	100%	100%	100%
Dec-24	92%	98%	85%	100%
Jan-25	66%	76%	58%	100%
Feb-25	95%	94%	98%	N/A
12 Mo. Avg.	90%	94%	87%	88%

Graphs of "All Services"



2.

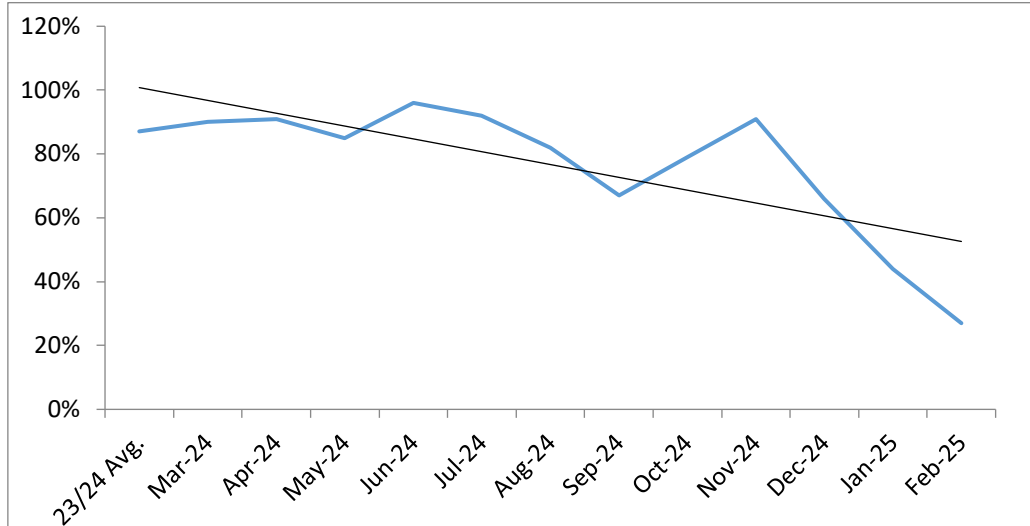
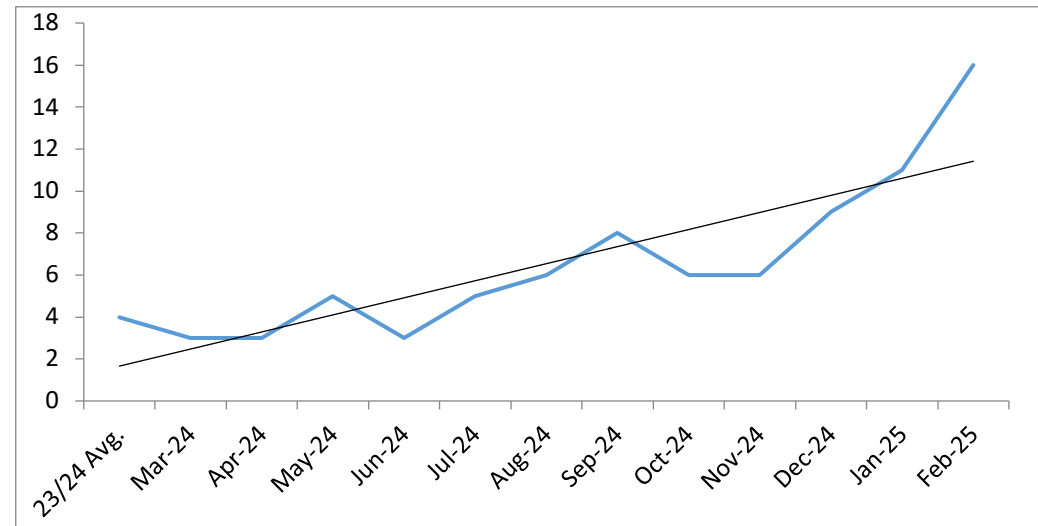
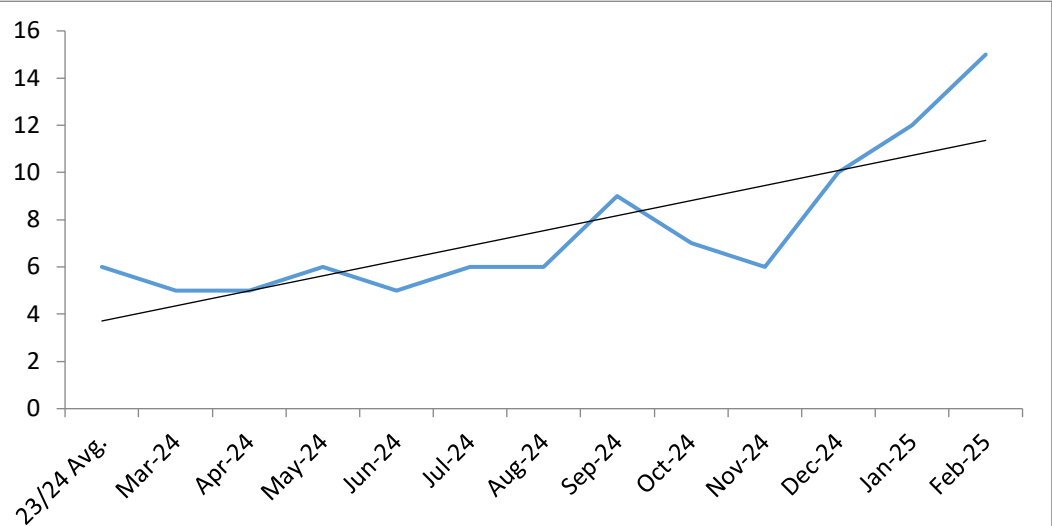
QI Work Plan 2.2

Length of Time from Initial Request to first kept Appt. - Mean MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6	5	7	9
Mar-24	5	3	6	8
Apr-24	5	5	5	7
May-24	6	7	6	7
Jun-24	5	4	6	N/A
Jul-24	6	5	6	5
Aug-24	6	6	7	1
Sep-24	9	9	10	0
Oct-24	7	7	7	N/A
Nov-24	6	6	6	2
Dec-24	10	8	13	9
Jan-25	12	9	15	15
Feb-25	15	14	17	N/A
12 Mo. Avg.	8	7	9	6

Length of Time from Initial Request to first kept Appt. - Median MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	4	5	9
Mar-24	3	2	4	7
Apr-24	3	4	3	7
May-24	5	5	4	6
Jun-24	3	3	3	N/A
Jul-24	5	6	5	4
Aug-24	6	7	5	1
Sep-24	8	9	8	0
Oct-24	6	8	6	N/A
Nov-24	6	6	7	2
Dec-24	9	8	10	9
Jan-25	11	13	14	15
Feb-25	16	14	17	N/A
12 Mo. Avg.	7	7	7	6

Length of Time from Initial Request to first kept Appt. - MHP Standard or Goal - 10 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	87%	89%	84%	80%
Mar-24	90%	94%	85%	76%
Apr-24	91%	96%	87%	100%
May-24	85%	78%	91%	100%
Jun-24	96%	100%	92%	N/A
Jul-24	92%	97%	86%	100%
Aug-24	82%	89%	68%	100%
Sep-24	67%	64%	69%	0%
Oct-24	79%	76%	80%	N/A
Nov-24	91%	84%	96%	100%
Dec-24	66%	78%	52%	100%
Jan-25	44%	60%	31%	100%
Feb-25	27%	36%	15%	N/A
12 Mo. Avg.	76%	79%	71%	86%

Graphs of "All Services"



3.

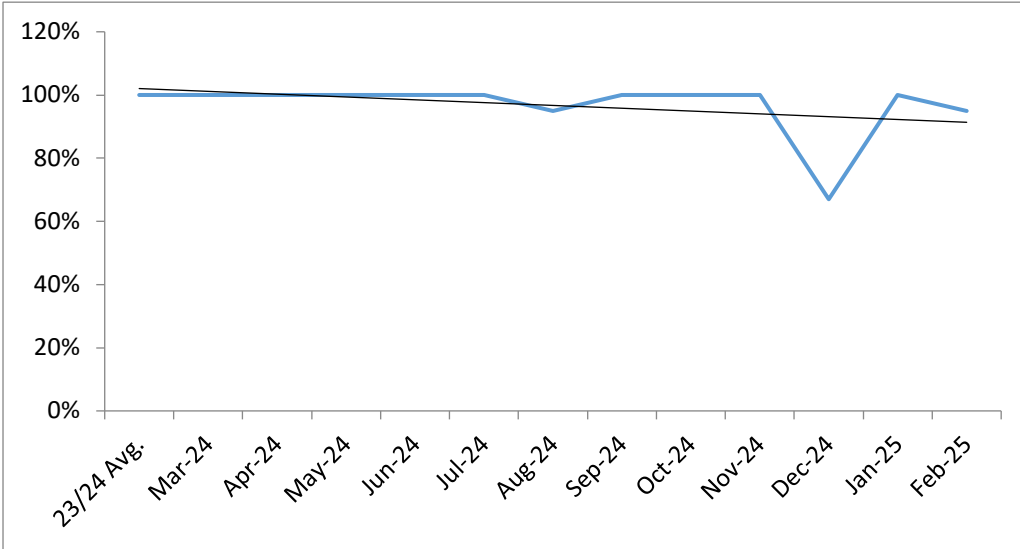
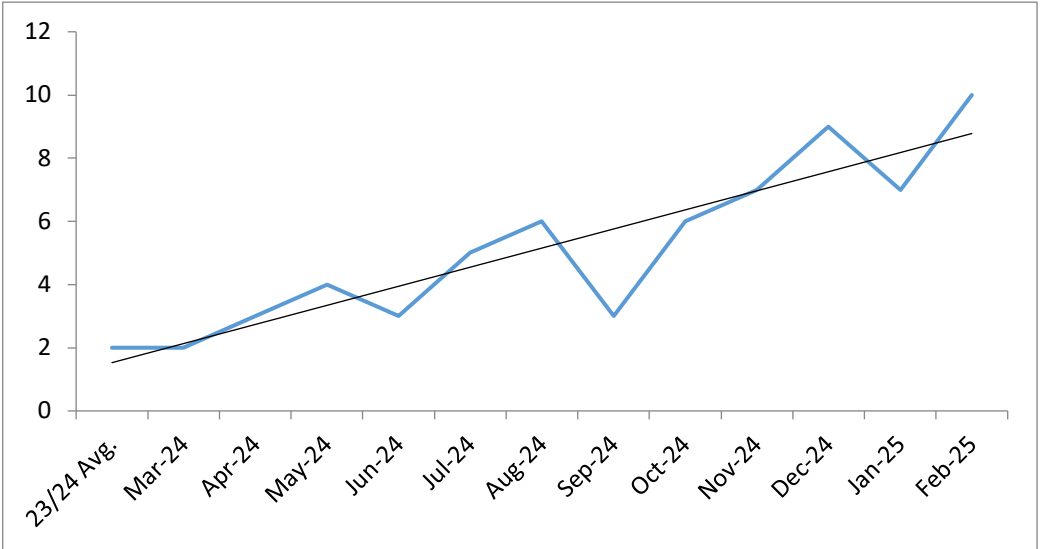
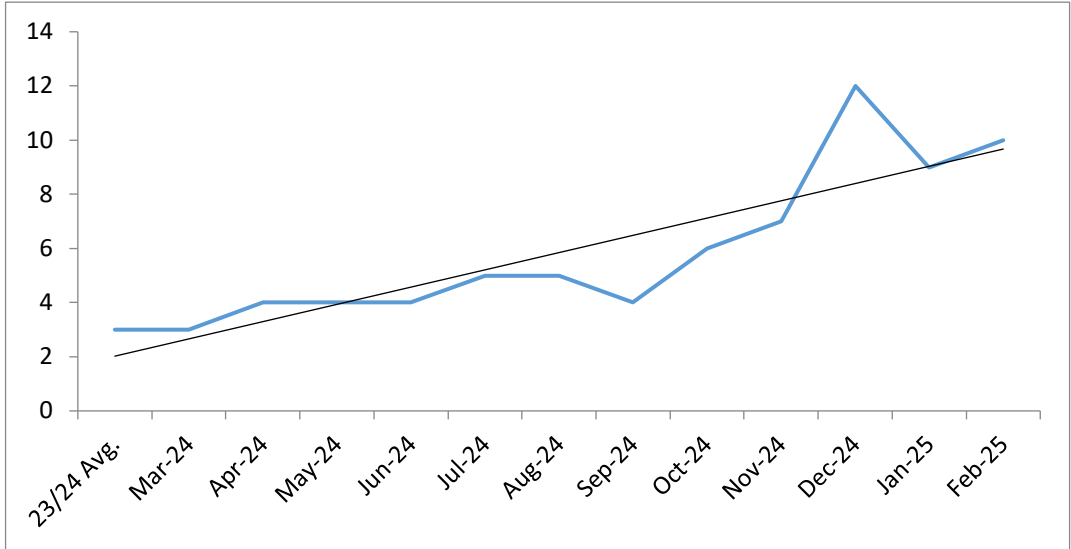
QI Work Plan 2.3

Length of Time from Initial Request to first offered Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	3	3	4	3
Mar-24	3	3	3	2
Apr-24	4	4	5	n/a
May-24	4	4	6	n/a
Jun-24	4	3	6	n/a
Jul-24	5	5	6	6
Aug-24	5	5	5	6
Sep-24	4	4	6	n/a
Oct-24	6	5	10	n/a
Nov-24	7	7	6	n/a
Dec-24	12	12	n/a	n/a
Jan-25	9	9	n/a	n/a
Feb-25	10	11	9	n/a
12 Mo. Avg.	6	6	6	5

Length of Time from Initial Request to first offered Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	2	4	3
Mar-24	2	2	2	2
Apr-24	3	2	5	n/a
May-24	4	4	6	n/a
Jun-24	3	3	8	n/a
Jul-24	5	4	6	6
Aug-24	6	6	6	6
Sep-24	3	1	6	n/a
Oct-24	6	5	10	n/a
Nov-24	7	7	7	n/a
Dec-24	9	9	n/a	n/a
Jan-25	7	7	n/a	n/a
Feb-25	10	10	9	n/a
12 Mo. Avg.	5	5	7	5

Length of Time from Initial Request to first offered Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	100%	100%	100%	100%
Mar-24	100%	100%	100%	100%
Apr-24	100%	100%	100%	n/a
May-24	100%	100%	100%	n/a
Jun-24	100%	100%	100%	n/a
Jul-24	100%	100%	100%	100%
Aug-24	95%	93%	100%	100%
Sep-24	100%	100%	100%	100%
Oct-24	100%	100%	100%	n/a
Nov-24	100%	100%	100%	n/a
Dec-24	67%	67%	n/a	n/a
Jan-25	100%	100%	n/a	n/a
Feb-25	95%	93%	100%	n/a
12 Mo. Avg.	96%	96%	100%	100%

Graphs of "All Services"



4.

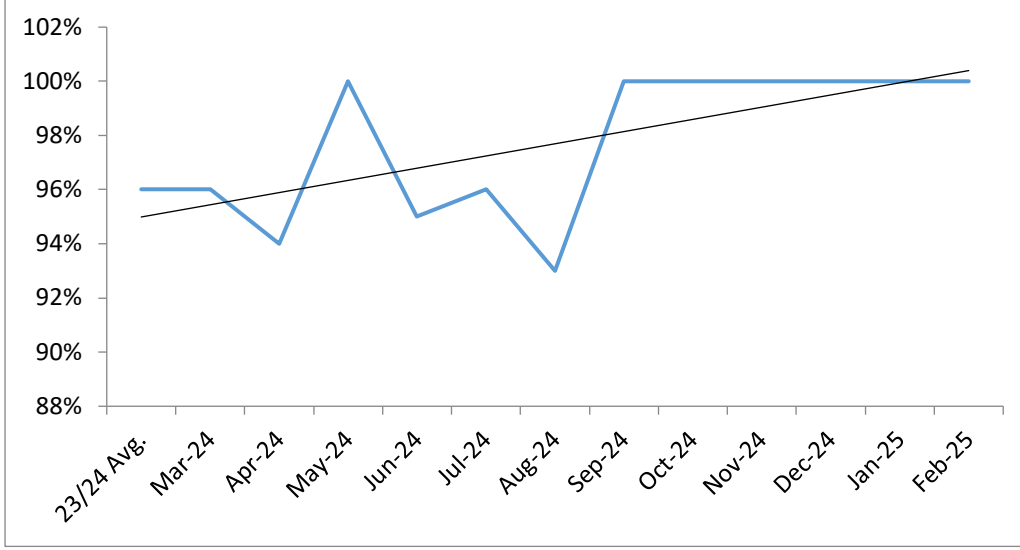
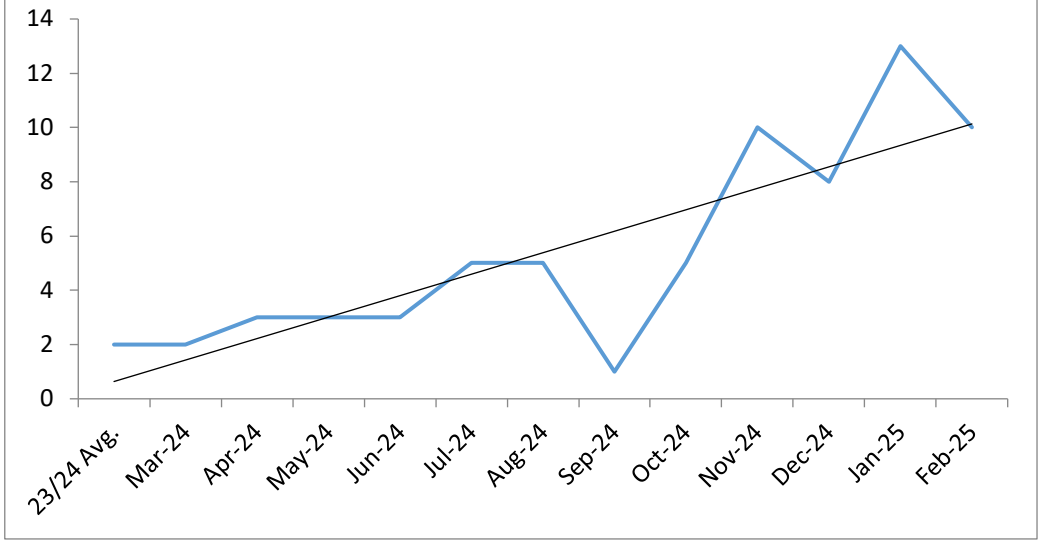
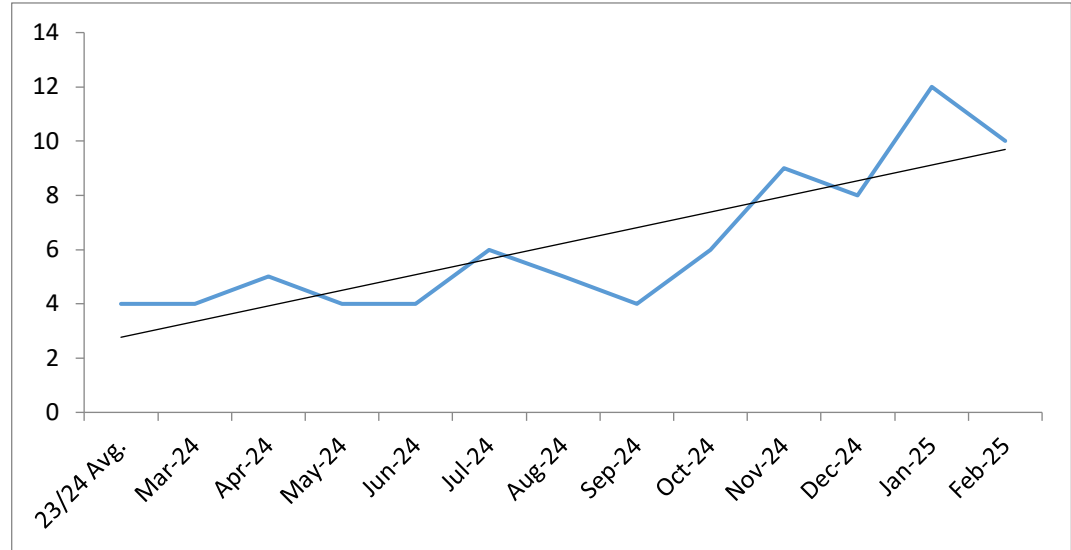
QI Work Plan 2.4

Length of Time from Initial Request to first kept Psychiatry appt. - Mean MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	4	4	5	3
Mar-24	4	4	4	2
Apr-24	5	4	7	N/A
May-24	4	4	5	N/A
Jun-24	4	4	6	N/A
Jul-24	6	5	9	6
Aug-24	5	5	5	6
Sep-24	4	3	6	N/A
Oct-24	6	6	N/A	N/A
Nov-24	9	10	7	N/A
Dec-24	8	8	N/A	N/A
Jan-25	12	12	N/A	N/A
Feb-25	10	11	9	N/A
12 Mo. Avg.	6	6	6	5

Length of Time from Initial Request to first kept Psychiatry Appt. - Median MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	3	5	3
Mar-24	2	2	2	2
Apr-24	3	3	5	N/A
May-24	3	3	6	N/A
Jun-24	3	3	8	N/A
Jul-24	5	4	6	6
Aug-24	5	4	5	6
Sep-24	1	1	6	N/A
Oct-24	5	5	N/A	N/A
Nov-24	10	11	8	N/A
Dec-24	8	8	N/A	N/A
Jan-25	13	13	N/A	N/A
Feb-25	10	9	10	N/A
12 Mo. Avg.	6	6	6	5

Length of Time from Initial Request to first kept Psychiatry Appt. - MHP Standard or Goal - 15 Business Days - 90%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	96%	98%	94%	100%
Mar-24	96%	95%	100%	100%
Apr-24	94%	100%	83%	N/A
May-24	100%	100%	100%	N/A
Jun-24	95%	94%	100%	N/A
Jul-24	96%	100%	86%	100%
Aug-24	93%	91%	100%	100%
Sep-24	100%	100%	100%	100%
Oct-24	100%	100%	N/A	N/A
Nov-24	100%	100%	100%	N/A
Dec-24	100%	100%	N/A	N/A
Jan-25	100%	100%	100%	100%
Feb-25	100%	100%	100%	N/A
12 Mo. Avg.	98%	98%	97%	100%

Graphs of "All Services"



5.

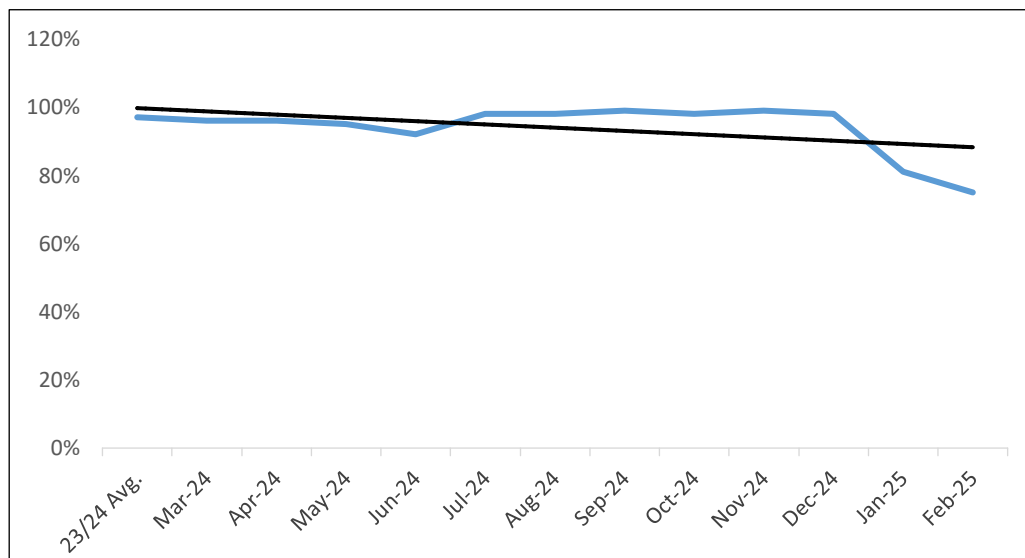
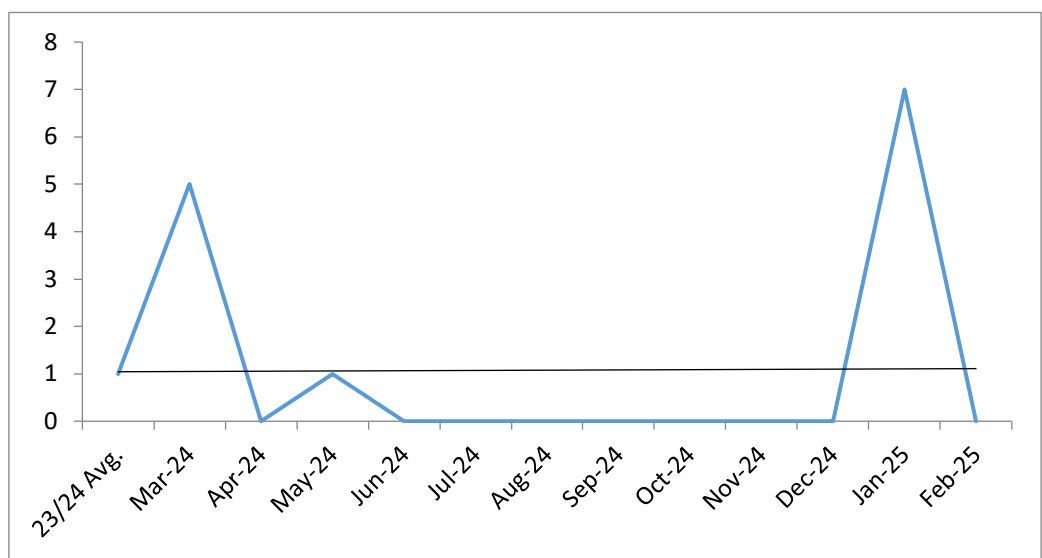
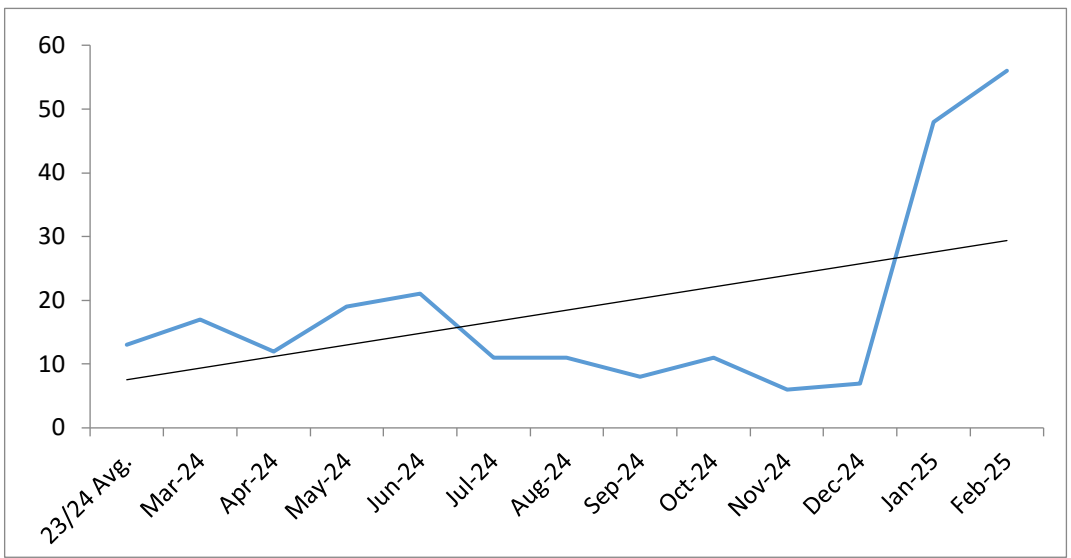
QI Work Plan 2.5
Combined Bus & After Hrs

Length of Time from Service Request for urgent Appt. to Actual Encounter Mean - MHP Standard or Goal - 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	13	13	13	n/a
Mar-24	17	17	15	n/a
Apr-24	12	9	25	n/a
May-24	19	17	33	n/a
Jun-24	21	23	5	n/a
Jul-24	11	10	21	n/a
Aug-24	11	11	12	n/a
Sep-24	8	8	6	n/a
Oct-24	11	12	3	n/a
Nov-24	6	6	16	n/a
Dec-24	7	6	13	n/a
Jan-25	48	41	108	n/a
Feb-25	56	53	66	n/a
12 Mo. Avg.	19	18	27	#DIV/0!

Length of Time from Service Request for urgent Appt. to Actual Encounter Median - MHP Standard or Goal - 95% (Minutes)				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	1	2	1	n/a
Mar-24	5	7	0	n/a
Apr-24	0	0	0	n/a
May-24	1	0	15	n/a
Jun-24	0	4	0	n/a
Jul-24	0	0	13	n/a
Aug-24	0	0	6	n/a
Sep-24	0	0	0	n/a
Oct-24	0	0	0	n/a
Nov-24	0	0	0	n/a
Dec-24	0	0	0	n/a
Jan-25	7	6	115	n/a
Feb-25	0	12	66	n/a
12 Mo. Avg.	1	2	18	#DIV/0!

Length of Time from Service Request for urgent Appt. to Actual Encounter Percent of CIC meeting MHP Goal: 95% w/in 1 Hr (Bus-Hrs) & 2 Hr (After-Hrs)				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	97%	97%	96%	n/a
Mar-24	96%	96%	96%	n/a
Apr-24	96%	98%	86%	n/a
May-24	95%	97%	82%	n/a
Jun-24	92%	91%	100%	n/a
Jul-24	98%	98%	92%	n/a
Aug-24	98%	98%	100%	n/a
Sep-24	99%	98%	100%	n/a
Oct-24	98%	98%	100%	n/a
Nov-24	99%	99%	96%	n/a
Dec-24	98%	98%	97%	n/a
Jan-25	81%	84%	50%	n/a
Feb-25	75%	78%	64%	n/a
12 Mo. Avg.	94%	94%	89%	#DIV/0!

Graphs of "All Services"



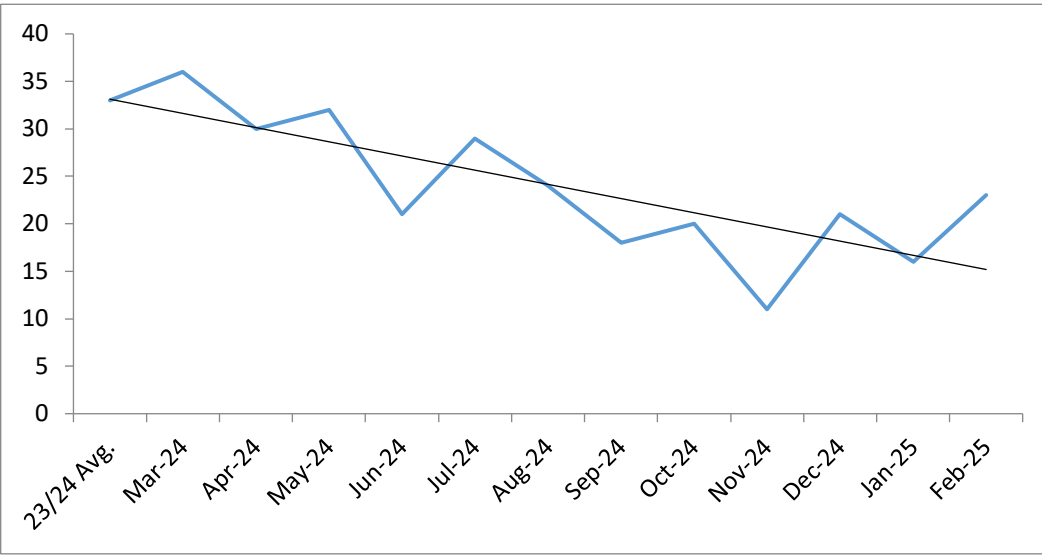
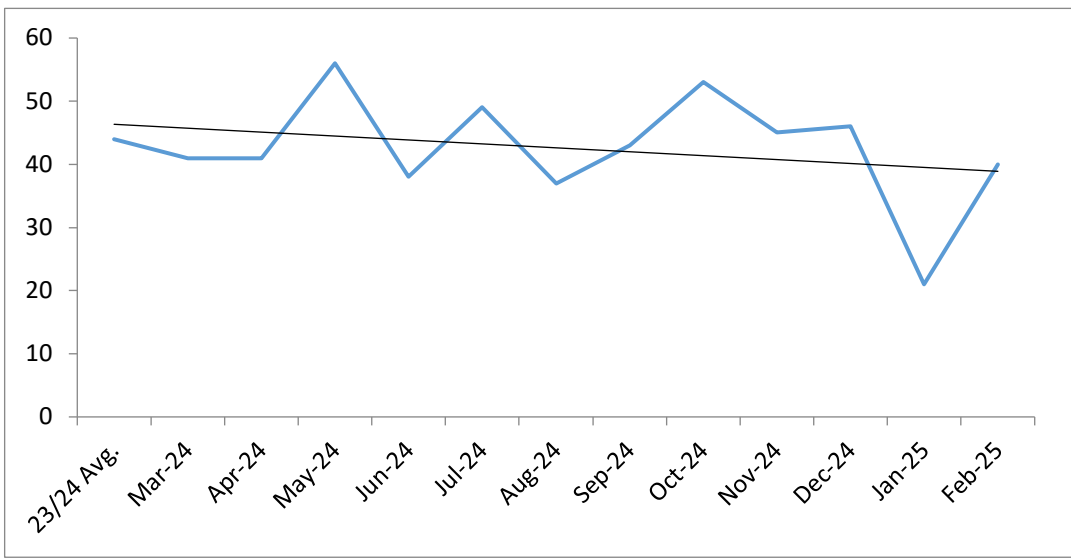
6.

QI Work Plan 2.6a & 2.6c

Total Number of Hospital Admissions				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	44	37	7	0
Mar-24	41	33	8	0
Apr-24	41	34	7	0
May-24	56	45	11	0
Jun-24	38	35	3	0
Jul-24	49	38	11	0
Aug-24	37	30	7	0
Sep-24	43	35	9	1
Oct-24	53	42	11	0
Nov-24	45	39	6	0
Dec-24	46	43	3	0
Jan-25	21	16	5	0
Feb-25	40	30	10	0
12 Mo. Avg.	43	35	8	0
12 Mo. Total	510	420	91	1

Total Number of Hospital Discharges				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	33	28	5	0
Mar-24	36	31	5	0
Apr-24	30	27	3	0
May-24	32	26	6	0
Jun-24	21	17	4	0
Jul-24	29	25	4	0
Aug-24	24	17	7	0
Sep-24	18	14	4	0
Oct-24	20	15	5	0
Nov-24	11	8	3	0
Dec-24	21	21	0	0
Jan-25	16	12	4	0
Feb-25	23	15	8	0
12 Mo. Avg.	23	19	4	0
12 Mo. Total	281	228	53	0

Graphs of "All Services"

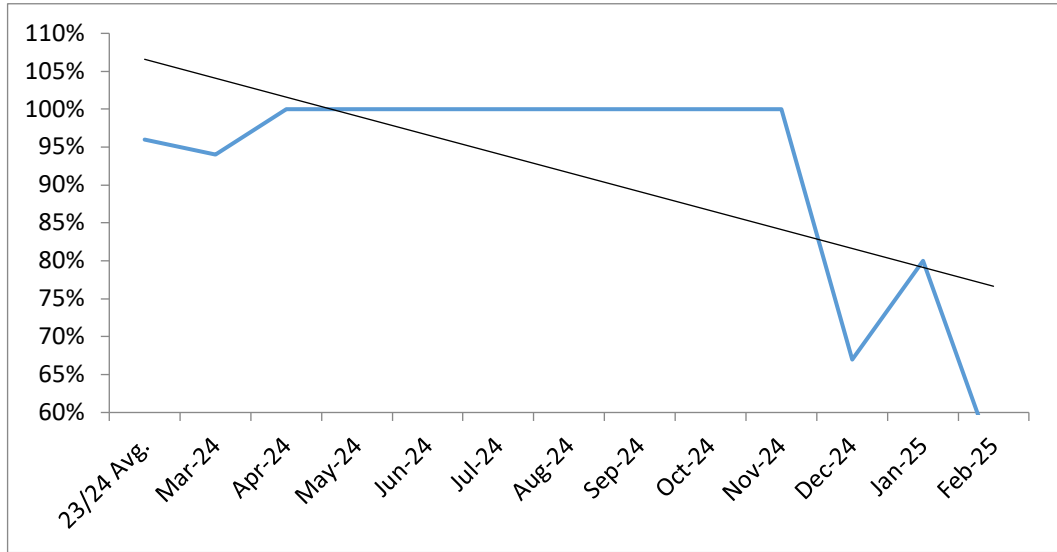
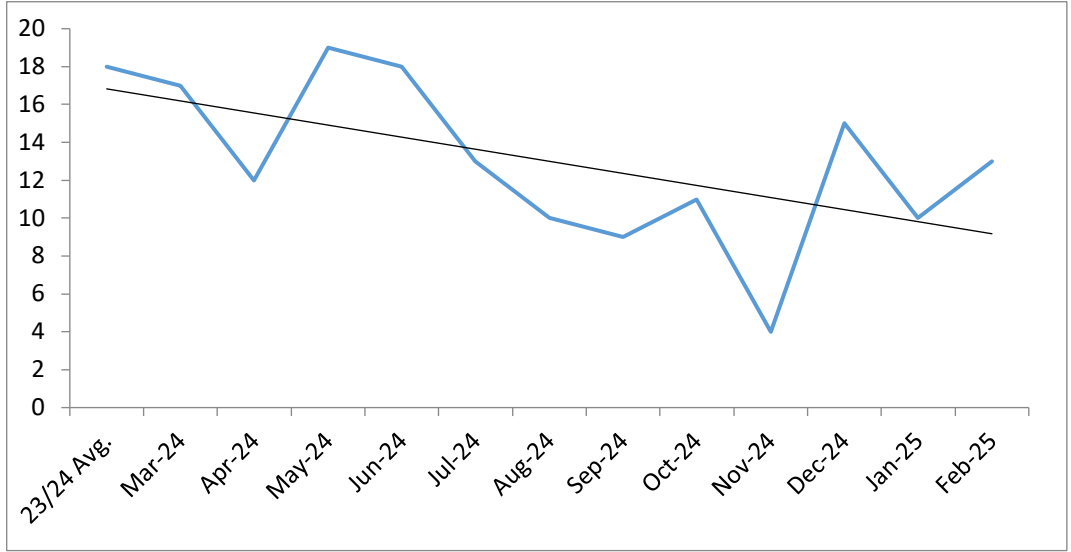


QI Work Plan 2.6b

Timeliness of follow-up encounters post psychiatric inpatient discharge Total number of Medi-Cal payor follow-up appointments				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	18	15	3	0
Mar-24	17	14	3	0
Apr-24	12	10	2	0
May-24	19	14	5	0
Jun-24	18	17	1	0
Jul-24	13	11	2	0
Aug-24	10	7	3	0
Sep-24	9	6	3	0
Oct-24	11	7	4	0
Nov-24	4	3	1	0
Dec-24	15	15	0	0
Jan-25	10	9	1	0
Feb-25	13	7	6	0
12 Mo. Avg.	13	10	3	0
12 Mo. Total	151	120	31	0

Timeliness of follow-up encounters post psychiatric inpatient discharge Percent of appointments meeting the within 7 day standard - Goal is 95%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	96%	97%	89%	100%
Mar-24	94%	93%	100%	N/A
Apr-24	100%	100%	100%	N/A
May-24	100%	100%	100%	N/A
Jun-24	100%	100%	100%	100%
Jul-24	100%	100%	100%	N/A
Aug-24	100%	100%	100%	N/A
Sep-24	100%	100%	100%	N/A
Oct-24	100%	100%	100%	N/A
Nov-24	100%	100%	100%	N/A
Dec-24	67%	67%	N/A	N/A
Jan-25	80%	78%	100%	N/A
Feb-25	54%	57%	50%	N/A
12 Mo. Avg.	91%	91%	95%	100%

Graphs of "All Services"



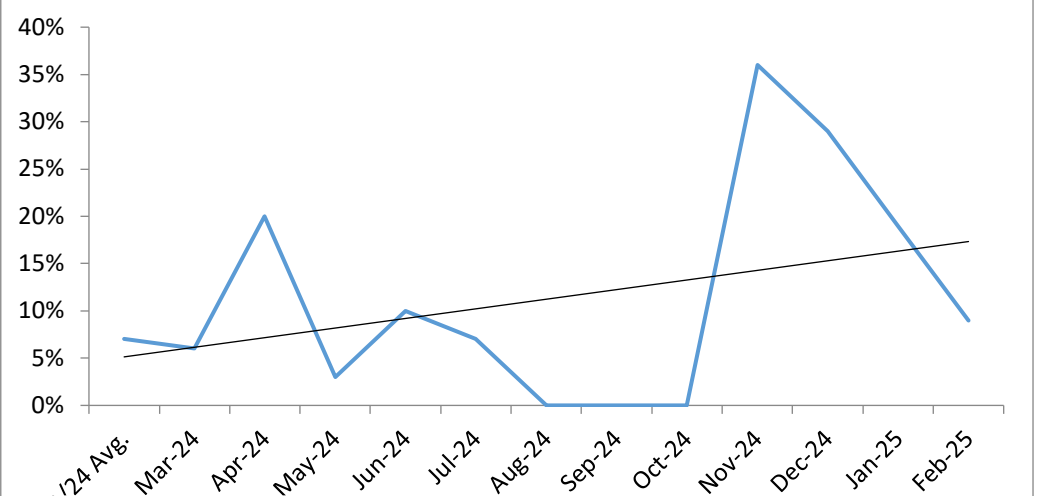
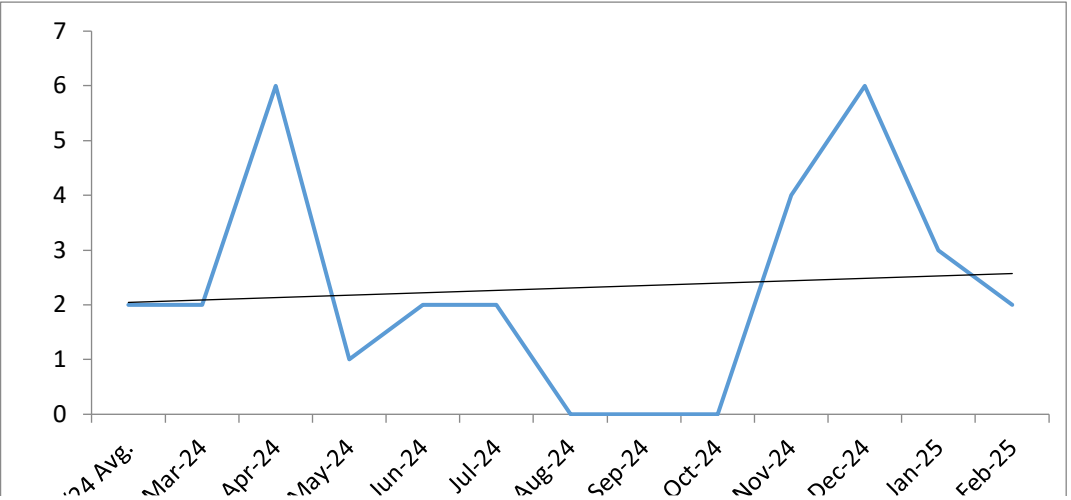
7.0

QI Work Plan 2.7

Psychiatric Inpatient Readmission rates within 7 days Total number of readmissions within 7 days of discharge				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	2	2	0	0
Mar-24	2	2	0	0
Apr-24	6	5	1	0
May-24	1	1	0	0
Jun-24	2	2	0	0
Jul-24	2	2	0	0
Aug-24	0	0	0	0
Sep-24	0	0	0	0
Oct-24	0	0	0	0
Nov-24	4	3	1	0
Dec-24	6	6	1	0
Jan-25	3	3	0	0
Feb-25	2	2	0	0
12 Mo. Avg.	2	2	0	0
Total	28	26	3	0

Psychiatric Inpatient Readmission rates within 7 days Readmission Rate - Goal is 10% or less within 7 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	7%	7%	6%	0%
Mar-24	6%	6%	0%	n/a
Apr-24	20%	19%	33%	n/a
May-24	3%	4%	0%	n/a
Jun-24	10%	12%	0%	n/a
Jul-24	7%	8%	0%	n/a
Aug-24	0%	0%	0%	n/a
Sep-24	0%	0%	0%	0%
Oct-24	0%	0%	0%	n/a
Nov-24	36%	38%	33%	n/a
Dec-24	29%	29%	0%	n/a
Jan-25	19%	25%	0%	n/a
Feb-25	9%	13%	0%	n/a
12 Mo. Avg.	12%	13%	6%	0%

Graphs of "All Services"



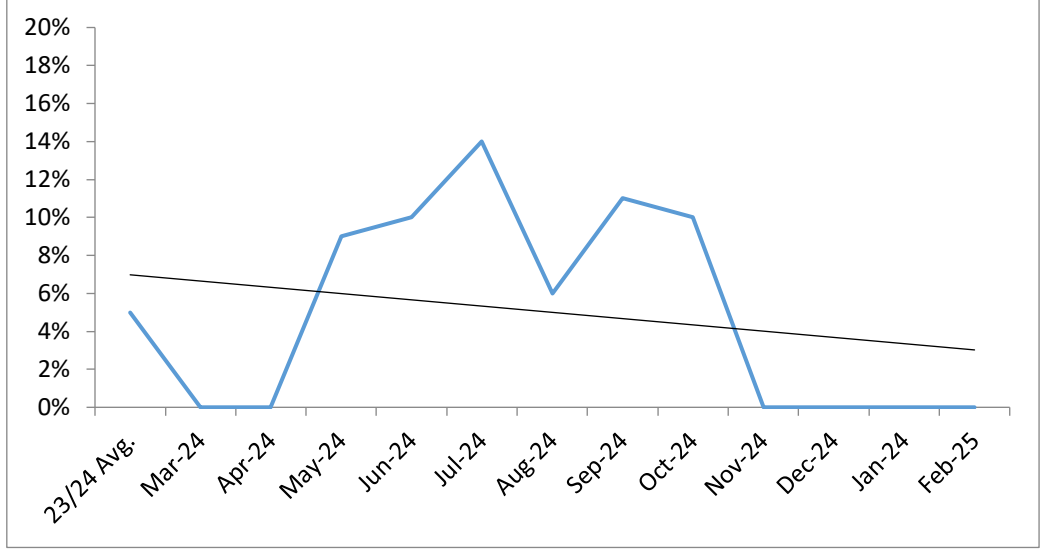
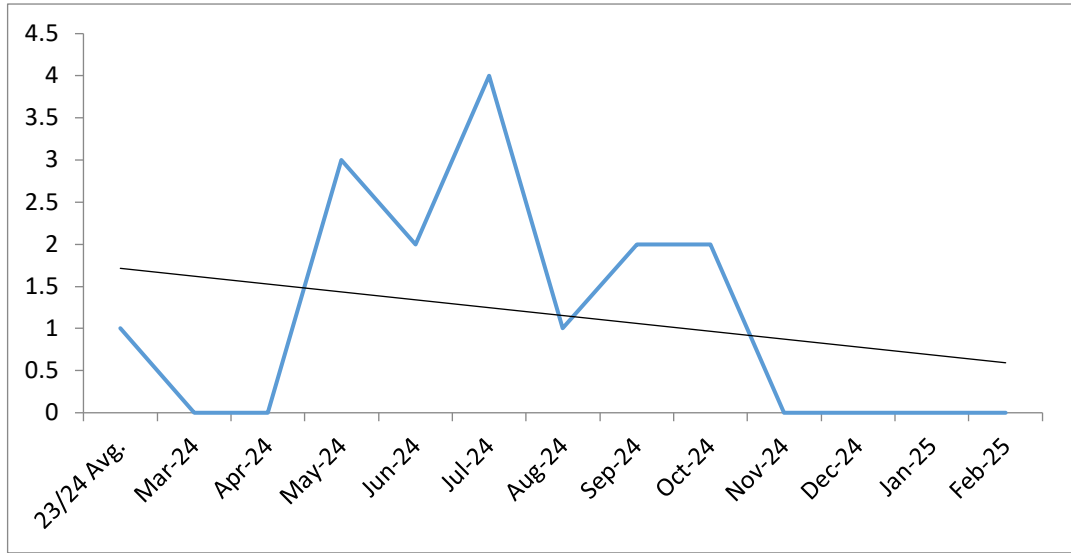
23/24

23/24

Psychiatric Inpatient Readmission rates within 8-30 days				
Total number of readmissions within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	1	1	0	0
Mar-24	0	0	0	0
Apr-24	0	0	0	0
May-24	3	3	0	0
Jun-24	2	1	1	0
Jul-24	4	4	0	0
Aug-24	1	1	0	0
Sep-24	2	1	1	0
Oct-24	2	1	1	0
Nov-24	0	0	0	0
Dec-24	0	0	0	0
Jan-25	0	0	0	0
Feb-25	0	0	0	0
12 Mo. Avg.	1	1	0	0
Total	14	11	3	0

Psychiatric Inpatient Readmission rates within 8-30 days				
Readmission Rate - Goal is 10% or less within 8-30 days				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	5%	5%	2%	0%
Mar-24	0%	0%	0%	N/A
Apr-24	0%	0%	0%	N/A
May-24	9%	12%	0%	N/A
Jun-24	10%	6%	25%	0%
Jul-24	14%	16%	0%	N/A
Aug-24	6%	9%	0%	N/A
Sep-24	11%	7%	25%	0
Oct-24	10%	7%	20%	N/A
Nov-24	0%	0%	0%	N/A
Dec-24	N/A	N/A	N/A	N/A
Jan-24	0%	0%	0%	N/A
Feb-25	0%	0%	0%	N/A
12 Mo. Avg.	5%	5%	6%	0%

Graphs of "All Services"



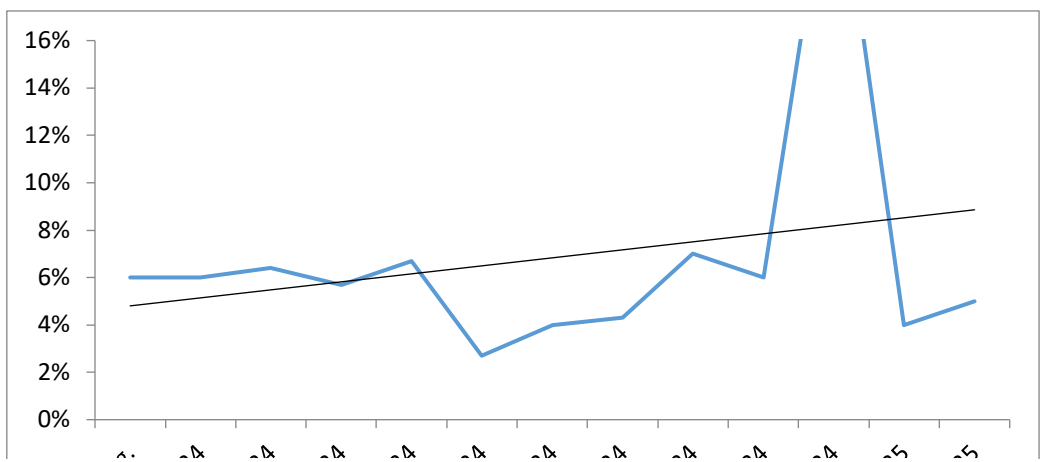
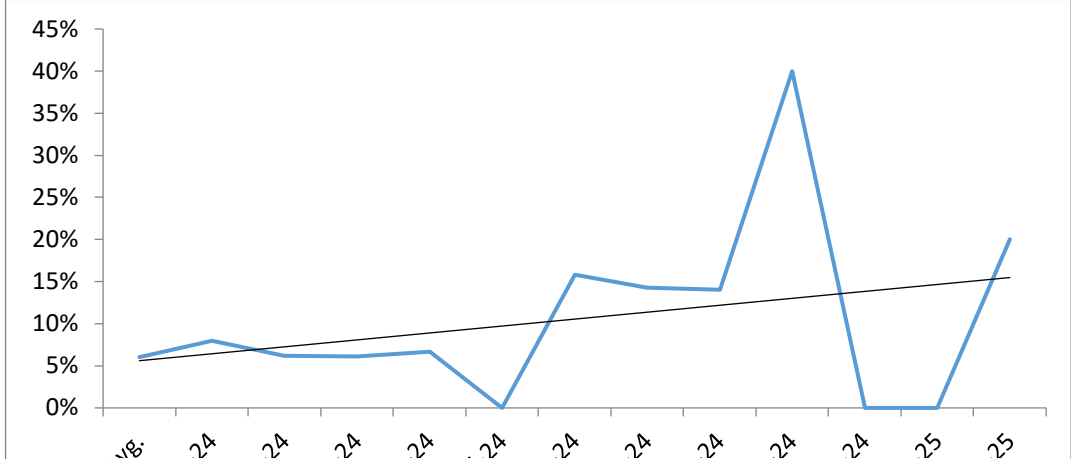
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QI Work Plan 3.1

Average Psychiatric Patient No-Show Rates				
MHP Standard for Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6%	7%	5%	3%
Mar-24	8%	9%	5%	0%
Apr-24	6%	7%	3%	0%
May-24	6%	7%	4%	0%
Jun-24	7%	7%	0%	0%
Jul-24	0%	0%	0%	0%
Aug-24	16%	14%	20%	0%
Sep-24	14%	17%	0%	0%
Oct-24	14%	7%	100%	N/A
Nov-24	40%	33%	50%	N/A
Dec-24	0%	0%	N/A	N/A
Jan-25	0%	0%	N/A	N/A
Feb-25	20%	21%	17%	N/A
12 Mo. Avg.	11%	10%	20%	0%

Average Clinicians other than Psychiatrists Patient No-Show Rates				
MHP Standard for Clinicians other than Psychiatrists - No Higher than 10%				
	All Services	Adult Services	Children's Services	Foster Care
23/24 Avg.	6%	6%	6%	5%
Mar-24	6%	6%	6%	3%
Apr-24	6%	7%	5%	2%
May-24	6%	7%	5%	3%
Jun-24	7%	7%	7%	6%
Jul-24	3%	5%	0%	0%
Aug-24	4%	3%	6%	0%
Sep-24	4%	6%	4%	0%
Oct-24	7%	8%	6%	N/A
Nov-24	6%	4%	7%	N/A
Dec-24	25%	34%	0%	N/A
Jan-25	4%	5%	3%	N/A
Feb-25	5%	9%	0%	N/A
12 Mo. Avg.	7%	8%	4%	2%

Graphs of "All Services"



BHRS/Measure B Contract List 2025/2026

Contractor	Branch	Program	Start/Expiration Date	Amount	Service Provided
4 Kids 2 Kids Inc	BHRS	MH	7/1/25 - 6/30/26	\$35,000	Mental health services to Mendocino County qualified youth beneficiaries.
Action Network	BHRS	MHSA	7/1/25 - 6/30/26	\$48,000	Prevention services as part of the Mental Health Services Act
Alice Cheng, MD	BHRS	MH	7/1/25 - 6/30/26	\$100,000	Psychiatric services
Anchor Health Management	BHRS	MH	7/1/25 - 6/30/26	\$2,900,000	SMHS Medication Management Services.
AnswerNet	BHRS	MH	7/1/25 - 6/30/26	\$3,900	Phone answering services for the state-mandated 24/7 Access Line
Brighter Horizon Treatment Center	BHRS	MH	7/1/25 - 6/30/26	\$50,000	Brighter Horizon Group Home (Brighter Horizon Treatment Center)
Buckelew	BHRS	MHSA	7/1/25 - 6/30/26	\$65,000	Suicide prevention and crisis telephone counseling.
CA Psychiatric Transitions	BHRS	MH	7/1/25 - 6/30/26	\$350,000	Mental health services for Mendocino County LPS conserved clients
CASA Serenity	BHRS	MH	7/1/25 - 6/30/26	\$40,000	Mental health services for Mendocino County LPS conserved clients
Center for Positive Change	BHRS	MH	7/1/25 - 6/30/26	\$35,000	Mental health services to Mendocino County qualified youth beneficiaries
City of Fort Bragg - Crisis Response Unit	Measure B	MH	7/1/25 - 6/30/27	\$500,000	Augment the existing Care Response Unit to reduce encounters between individuals with mental illness and/or substance misuse, and law enforcement and the criminal justice system.
Communique Interpreting MH	BHRS	MH	7/1/25 - 6/30/26	\$6,000	Deaf Counseling Advocacy and Referral DBA Communique Interpreting Inc
Communique Interpreting SUDT	BHRS	SUDT	7/1/25 - 6/30/26	\$12,500	Deaf Counseling Advocacy and Referral DBA Communique Interpreting Inc
County of Stanislaus	BHRS	MH	7/1/25 - 6/30/26	\$50,000	Mental health services to Mendocino County qualified youth beneficiaries
Crestwood BH	BHRS	MH	7/1/25 - 6/30/26	\$350,000	Residential Treatment Facility for Mendocino County LPS conserved individuals
Davis Guest Home	BHRS	MH	7/1/25 - 6/30/26	\$350,000	Residential Treatment Facility for Mendocino County LPS conserved individuals
Donna Abell	BHRS	Admin	7/1/25 - 6/30/26	\$7,500	Leadership coaching and development for Director and Management level staff in Health Services department.
EA Enviromental Alternatives Family services	BHRS	MH	7/1/25 - 6/30/26	\$50,000	Mental health services to Mendocino County qualified youth beneficiaries.
Elite Family services	BHRS	MH	7/1/25 - 6/30/26	\$35,000	Mental health services to qualified Mendocino County youth beneficiaries.
Ernst, Gary	BHRS	MH	7/1/25 - 6/30/26	\$49,000	Review and recommendations related to fiscal procedures and preparation of cost report documents and tracking
Farrington Law	BHRS	MH	7/1/25 - 6/30/26	\$45,000	Specialized legal services
FEI	BHRS	SUDT	7/1/25 - 6/30/26	\$18,025	Support and maintenance of the Mendocino County Web-Based Infrastructure for Treatment Services
First Five Mendocino	BHRS	MHSA	7/1/25 - 6/30/26	\$36,000	Prevention and Early Intervention services as part of the Mental Health Services Act
Harwood Memorial / Laytonville Healthy Start	BHRS	MHSA	7/1/25 - 6/30/26	\$60,000	Mental Health Services Act, Prevention and Early Intervention (PEI) and Community Services and Supports(CSS) services
Heather O'Connell	BHRS	MH	7/1/25 - 6/30/26	\$17,000	Mandated services pertaining to Mendocino County Superior Court Orders for Evaluations of grave disability due to mental health disorders, per LPS conservatorship regulations
Helios	BHRS	MH	7/1/25 - 6/30/26	\$20,000	Provide mental health services to Mendocino County LPS conserved clients.
Hillborn dba Creekside	BHRS	MH	7/1/25 - 6/30/26	\$359,160	Provide mental health services to Mendocino County LPS conserved clients
Indigenous Wellness Alliance (IWA)	BHRS	MHSA	7/1/25 - 6/30/26	\$49,000	Community Preferred Practice prevention classes and cultural prevention workshops
James Holden, MD	BHRS	MH	7/1/25 - 6/30/26	\$20,000	Mandated services pertaining to Mendocino County Superior Court Orders for Evaluations of grave disability due to mental disorder, per LPS conservatorship regulations
Jed Diamond	BHRS	MH	7/1/25 - 6/30/26	\$18,000	Conduct investigations on LPS conservatorships and provide reports to BHRS Public Conservator Office
Life GHC of Auburn	BHRS	MH	7/1/25 - 6/30/26	\$250,000	Residential Treatment Facility for Mendocino County LPS conserved individuals.

Contractor	Branch	Program	Start/Expiration Date	Amount	Service Provided
Maple Healthcare	BHRS	MH	7/1/25 - 6/30/26	\$110,000	Skilled Residential Treatment Facility for Mendocino County LPS conserved individuals
Mark Yap	BHRS	MH	7/1/25 - 6/30/26	\$7,600	Review and sign-off of BHRS medication client charts to ensure compliance with state and federal medication requirements
Mendocino Coast Hospitality Center	BHRS	MH	7/1/25 - 6/30/26	\$551,000	Perform the delegated activities and reporting responsibilities in compliance with the County Mental Health Plans contract obligation and Proposition 63 (MHSA)
Mendocino Coast Hospitality Center (MHBG)	BHRS	MH	7/1/25 - 6/30/26	\$63,430	Vocational services to severely mentally disabled homeless clients. (MHBG)
Mendocino Coast Hospitality Center (PATH)	BHRS	MH	7/1/25 - 6/30/26	\$56,807	Services to severely mentally disabled clients per the PATH grant.
Mendocino County Youth Project	BHRS	MH	7/1/25 - 6/30/26	\$810,000	Perform delegated activities and reporting responsibilities in compliance with County Mental Health Plan contract obligation and Proposition 63 (MHSA).
Mental Health Management dba Canyon Manor	BHRS	MH	7/1/25 - 6/30/26	\$330,000	Residential Treatment Facility for Mendocino County LPS conserved individuals
NAMI Mendocino	BHRS	MHSA	7/1/25 - 6/30/26	\$48,000	Prevention and Early Intervention Services for MHSA
North Coast Drivers	BHRS	SUDT	7/1/25 - 6/30/26	\$22,000	Driving Under the Influence Program.
Nuestra Alianza	BHRS	MHSA	7/1/25 - 6/30/26	\$60,000	Mental Health Services Act, Prevention and Early Intervention services.
OIG Compliance	BHRS	MH	7/1/25 - 6/30/27	\$14,000	Screenings of individuals and entities related to their participation in medicare and state health care programs
Open Line Group Home	BHRS	MH	7/1/25 - 6/30/26	\$35,000	Mental health services to Mendocino County qualified youth beneficiaries.
Panoramic Software, Inc	BHRS	MH	7/1/25 - 6/30/26	\$10,000	Provide a platform to Public Conservator office to handle LPS Conservatorship investigations, case management, payments, and receipts
Psynergy	BHRS	MH	7/1/25 - 6/30/26	\$350,000	Provide mental health services to Mendocino County LPS conserved clients.
RCS Haven House	BHRS	MH	7/1/25 - 6/30/26	\$370,000	Residential Treatment Facility for Mendocino County LPS conserved individuals.
RCS Humboldt	BHRS	MH	7/1/25 - 6/30/26	\$25,000	Mental health services to Mendocino County qualified youth beneficiaries referred and placed by Family and Children's Services
RCS Tule House	BHRS	SUDT	7/1/25 - 6/30/26	\$14,696	Services for non Medi-Cal SUDT pregnant and post-natal mothers who chose to keep children with them in residential treatment.
Redwood Community Services	BHRS	MH	7/1/25 - 6/30/26	TBD	Provide Specialty Mental Health Services (SMHS) to eligible Medi-Cal beneficiaries of Mendocino County.
Redwood Community Services - Fort Bragg Crisis Respite	Measure B	MH	7/1/23 - 6/30/27	\$2,309,361	Providing Crisis Respite Services in Fort Bragg.
Redwood Community Services - Measure B Crisis Aftercare	Measure B	MH	7/1/25 - 6/30/29	\$1,400,000	Crisis assessment and psychiatric hospitalization aftercare.
Redwood Community Services dba RC3 (MHBG)	BHRS	MH	7/1/25 - 6/30/26	\$100,607	24/7 crisis response outreach and engagement for children and youth per the Mental Health Block Grant.
Restpadd Health Corp	BHRS	MH	7/1/25 - 6/30/26	\$700,000	Provide inpatient psychiatric hospitalization services to Mendocino County clients.
Restpadd Inc	BHRS	MH	7/1/25 - 6/30/26	\$1,300,000	Provide inpatient psychiatric hospitalization services to Mendocino County clients.
Rex Adamson, MD	BHRS	MH	7/1/25 - 6/30/26	\$5,000	Outpatient psychiatric services to Mendocino County LPS conserved clients at Davis Guest Home.
Smithwaters Group	BHRS	MH	7/1/25 - 6/30/26	\$57,600	Patient's Right Advocacy Services.
Soo Chun	BHRS	MH	7/1/25 - 6/30/26	\$5,000	Outpatient psychiatric services to Mendocino County LPS conserved clients at Davis Guest Home, Modesto.
Star View Adolescent	BHRS	MH	7/1/25 - 6/30/26	\$50,000	Provide mental health services to Mendocino County adolescent clients.
Tapestry Family Services	BHRS	MH	7/1/25 - 6/30/26	\$8,577,300	Perform the delegated activities and reporting responsibilities in compliance with the County Mental Health Plan contract obligation and Proposition 63 (MHSA).
Téa Greene	BHRS	Admin	7/1/25 - 6/30/26	\$9,000	Social Media Marketing, Outreach, and Analytics Services
Tech Resourse Mgmt dba Cordant	BHRS	SUDT	7/1/25 - 6/30/26	\$20,000	Urine Analysis and testing supplies for Substance Use clients.

Contractor	Branch	Program	Start/Expiration Date	Amount	Service Provided
Telecare	BHRS	MH	7/1/25 - 6/30/26	\$116,000	Provide mental health services to Mendocino County LPS conserved clients
Ukiah Recovery Center	BHRS	SUDT	7/1/25 - 6/30/26	\$60,000	Short term residential treatment for clients with Substance Abuse Disorders.
Varsity Team Inc.	BHRS	MH	7/1/25 - 6/30/26	\$35,000	Mental health services to Mendocino County qualified youth beneficiaries.
Virtuous Women	BHRS	MH	7/1/25 - 6/30/26	\$35,000	Mental health services to Mendocino County qualified youth beneficiaries.
Vista Pacifica	BHRS	MH	7/1/25 - 6/30/26	\$215,000	Provide mental health services to Mendocino County LPS conserved clients.
Willow Glen	BHRS	MH	7/1/25 - 6/30/26	\$500,000	Provide mental health services to Mendocino County LPS conserved clients.
Wirth 25-26	BHRS	SUDT	7/1/25 - 6/30/26	\$6,500	Review and sign off Substance Use Disorder (SUD) client charts to ensure compliance with California Code of Regulations Title 22 Drug Medi-Cal Standards and provide clinical consultation with County's treatment manager.
XPIO Group Health	BHRS	MH	7/1/25 - 6/30/26	\$75,000	Ongoing myAvatar NX support, technical assistance, and system module creation to keep the system running efficiently and with increased functionality.
Yuki Trails	BHRS	SUDT	7/1/25 - 6/30/26	\$989	Mental Health Services Act (MHSA) Community Services and Supports (CSS) services to the population in Round Valley through its Yuki Trails Human Services Program.

Consumer Mental Health Plan Perception Survey for Mendocino County

May 2023 Survey Period

In May 2023, the California Department of Health Care Services handed out a survey to clients who used the Mental Health Plan that week. There were four versions of the survey: Family, Youth, Adult, and Older Adult. The surveys were mostly the same, but some questions were changed to fit different living situations. For example, the Family and Youth surveys asked about school attendance, while the Adult and Older Adult surveys did not.

A total of 244 surveys were given out. 224 were completed, and 20 were not. Of the 20 incomplete surveys, 9 were due to respondents refusing to participate, and 11 were listed as "Other."

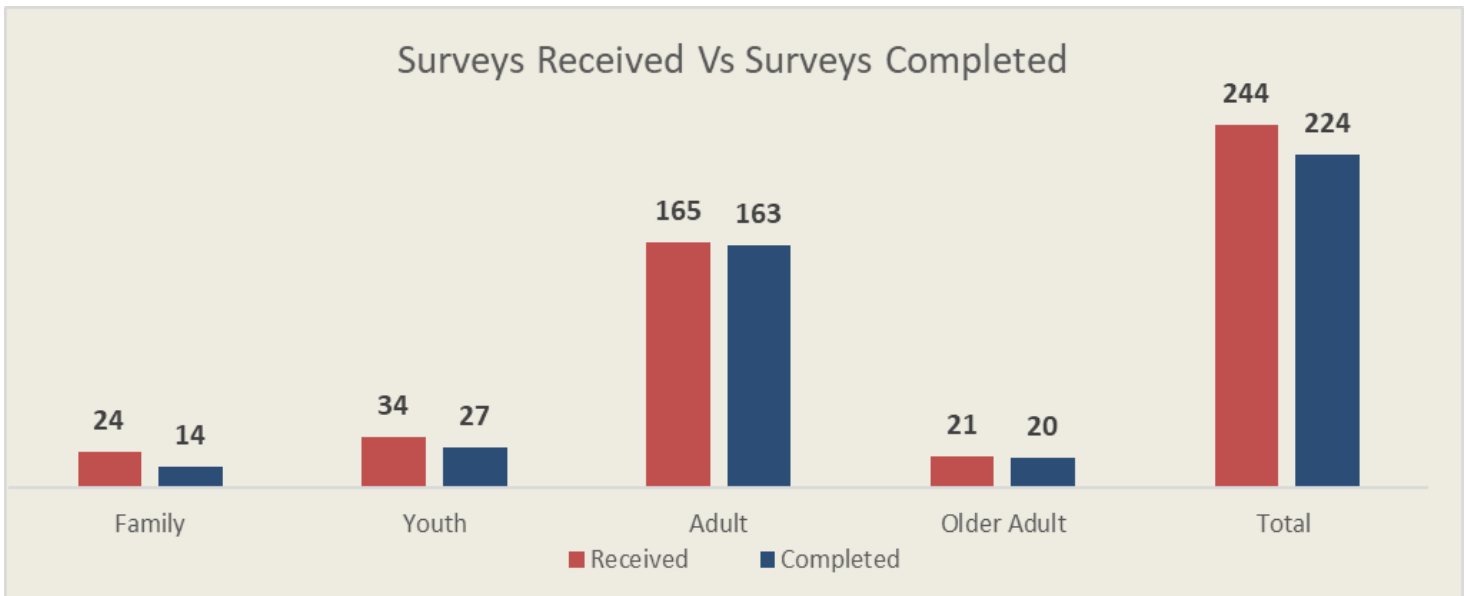
This presentation gives an overview of the report.

The following graphs show the demographics of the respondents and how effective the survey method was. There is a clear difference between the number of paper surveys versus online surveys. Across all age groups, most people submitted their surveys on paper rather than online. In terms of language, most surveys were in English.

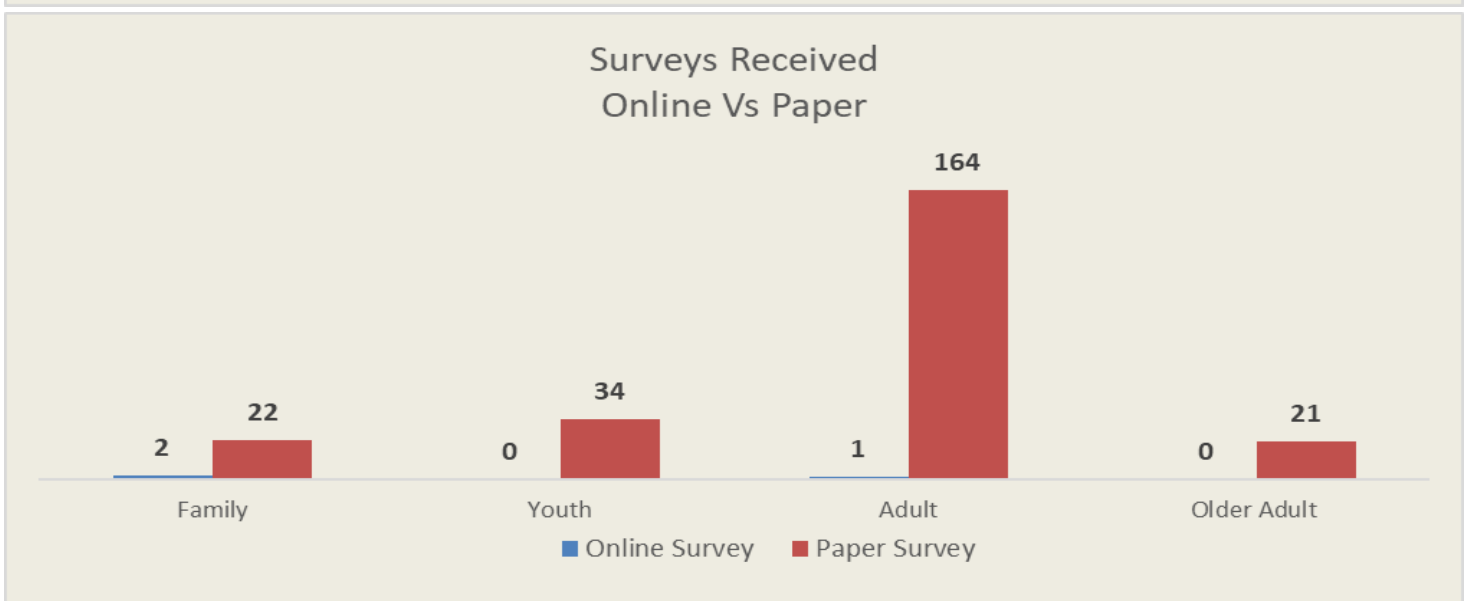
Among adults, the gender split between male, and female was balanced, but for youth, only males responded, and for older adults, only females responded. A small portion of respondents identified as Hispanic. In terms of race, almost all surveys were completed by White/Caucasian individuals.

*Surveys with fewer than 11 responses in a specific language are not shown.

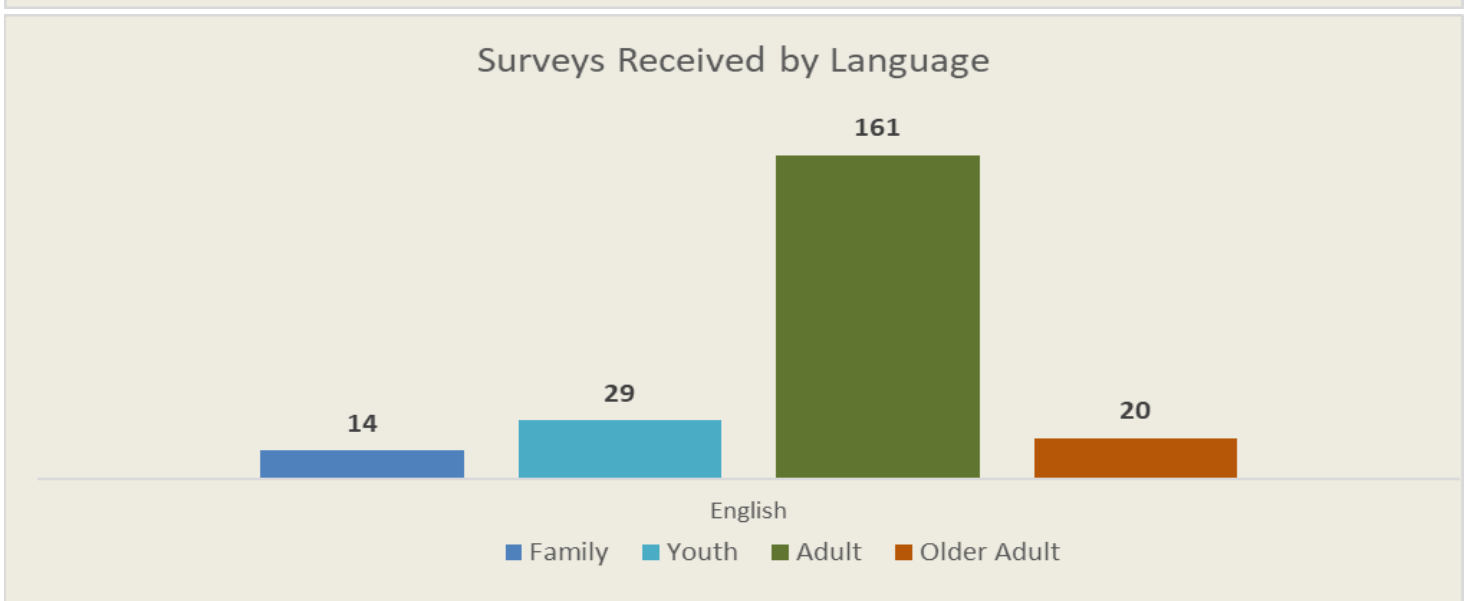
Surveys Received Vs Surveys Completed



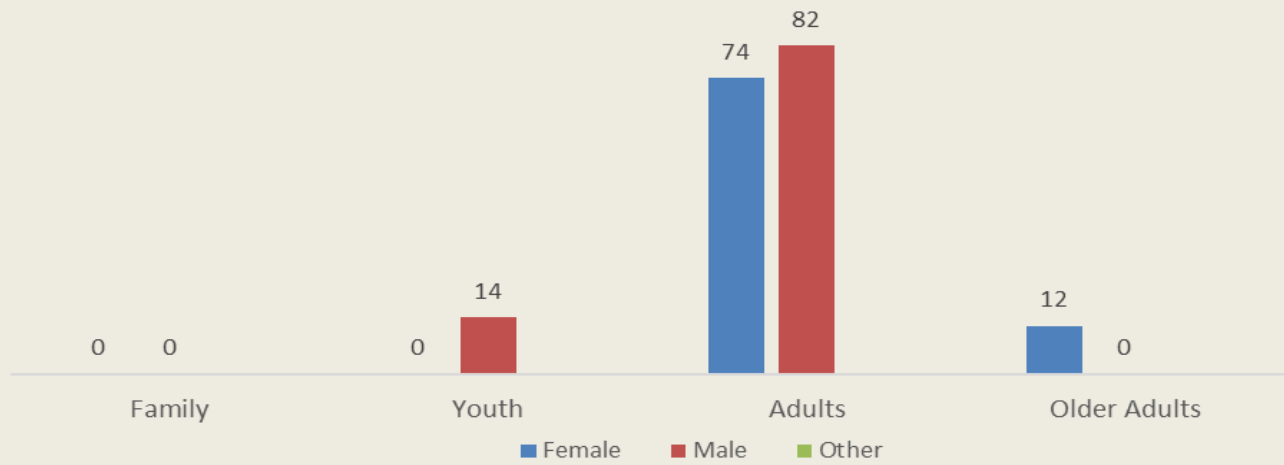
Surveys Received Online Vs Paper



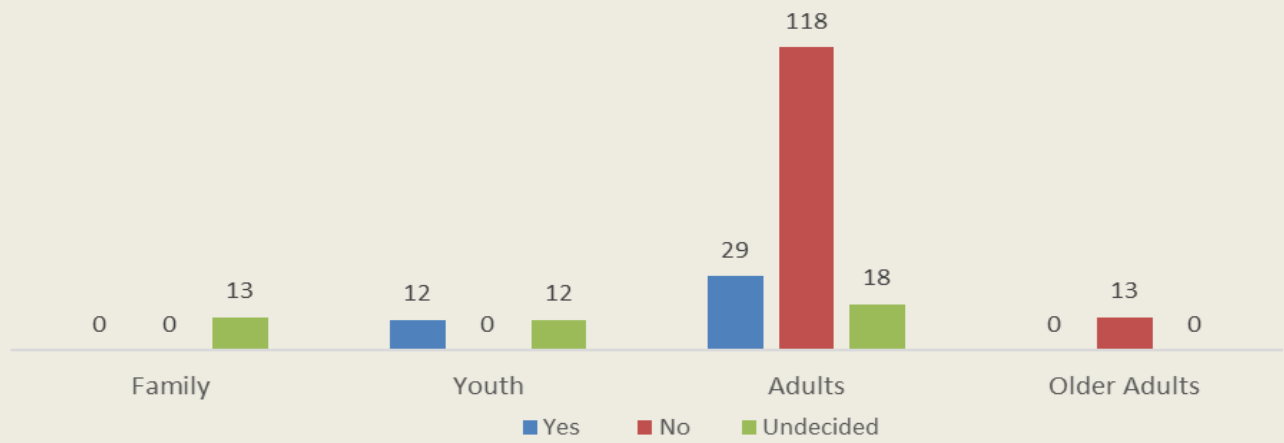
Surveys Received by Language



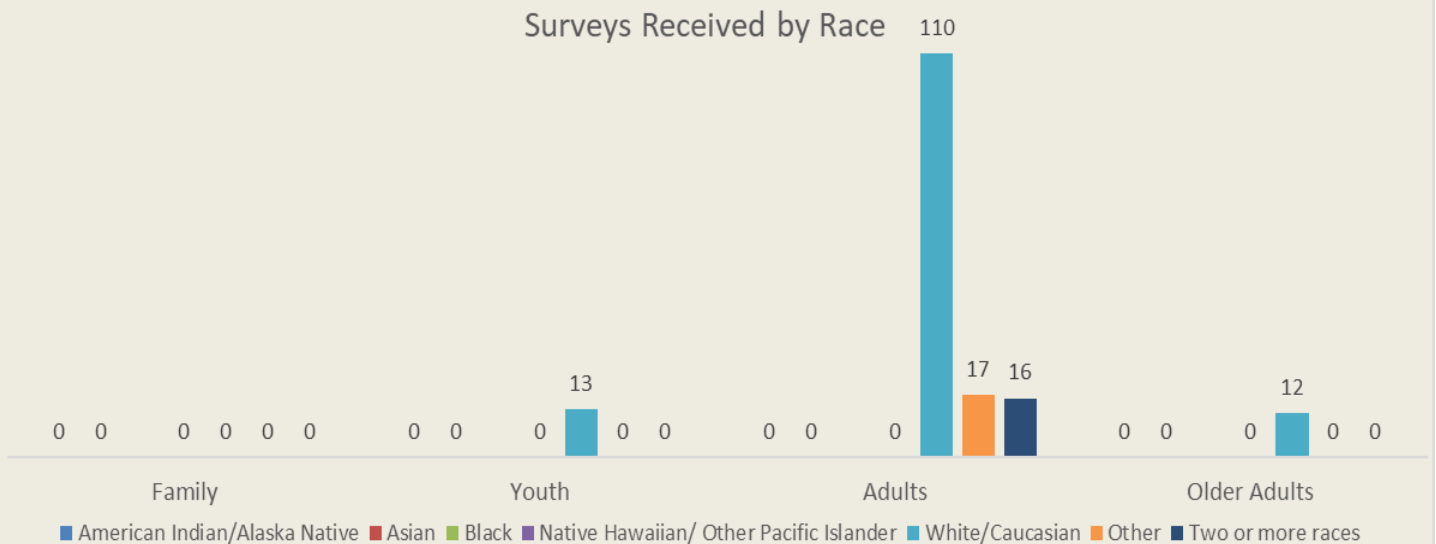
Surveys Recieved by Gender



Identified as Hispanic



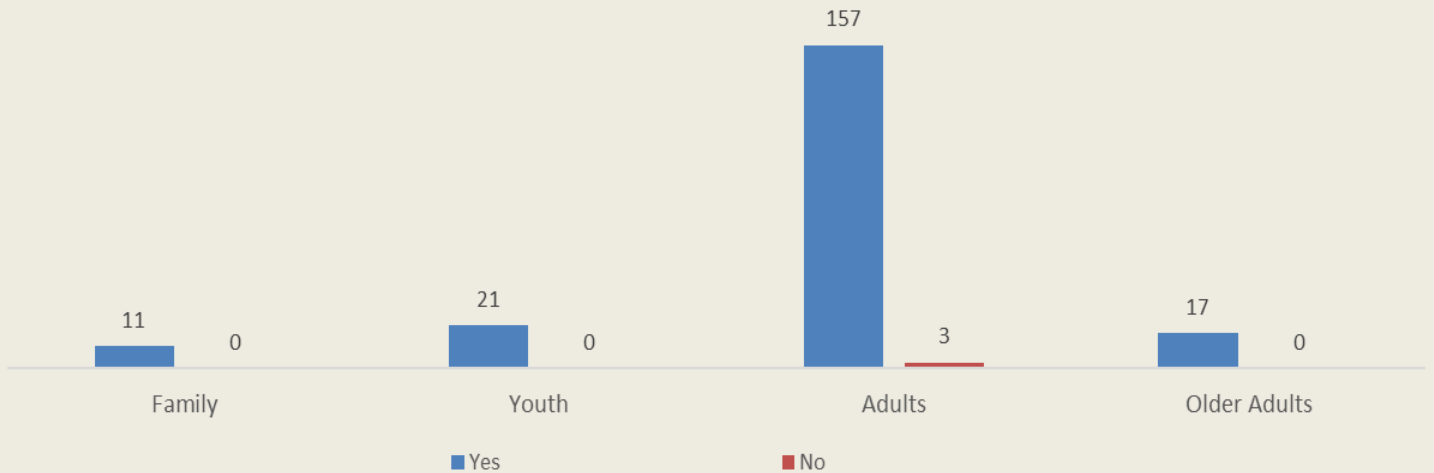
Surveys Received by Race



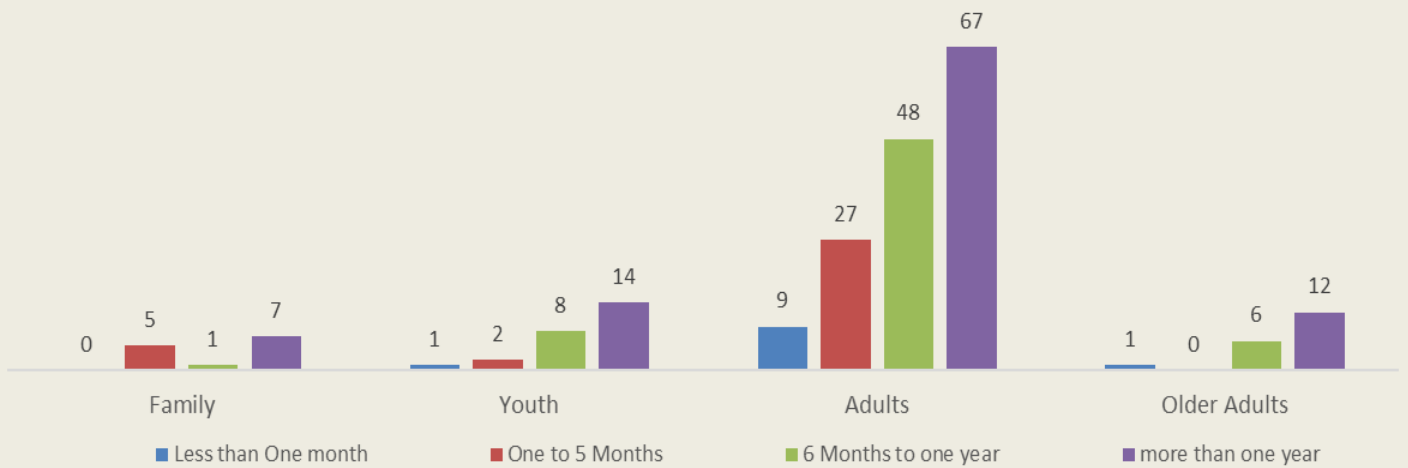
The following are general questions asked in the survey to better understand why people participate in the program. We see that most adults have been receiving services for 6 months to a year, or for more than a year. The main reason respondents became involved in the program was due to recommendations.

*Data suppressed due to small sample size and/or data suppression requirements.

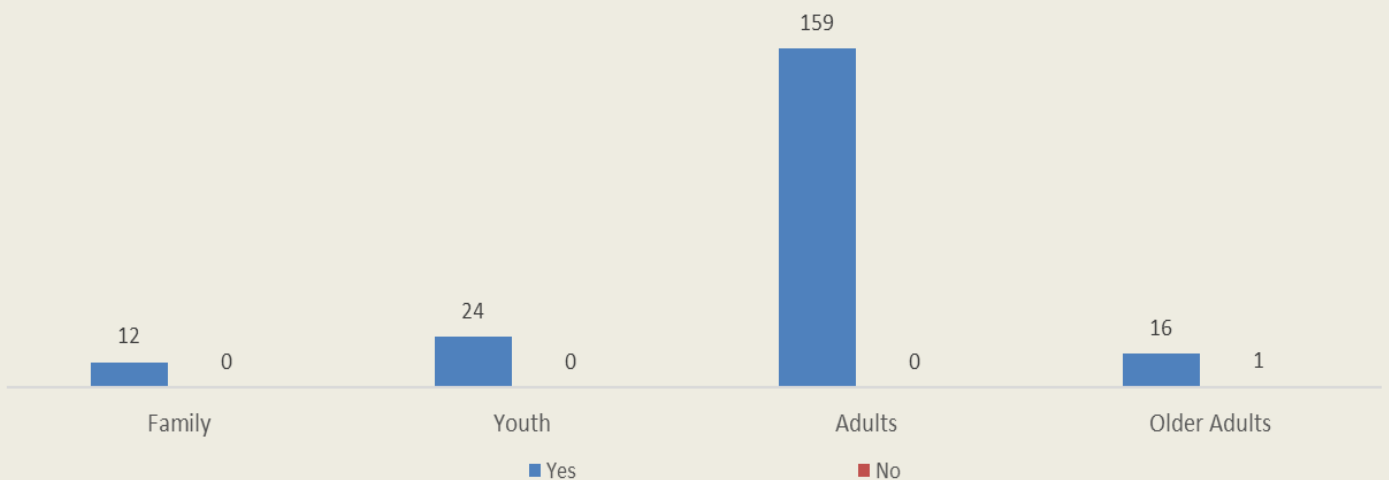
Was written information available to you in the language you prefer?



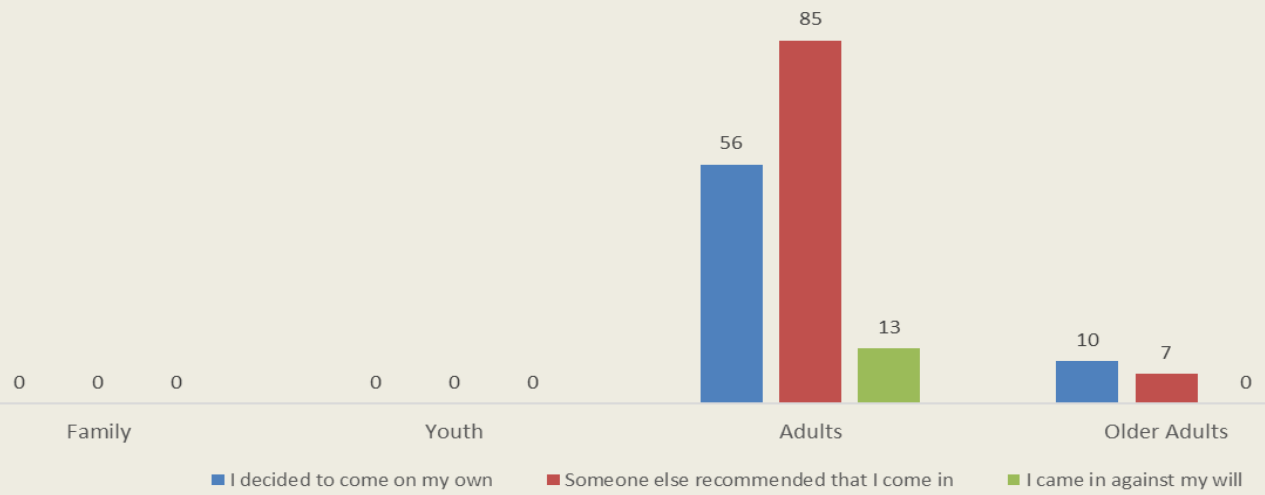
How long have you received services here?



Were the services you received provided in the language you prefer?



What was the primary reason you became involved with this program?

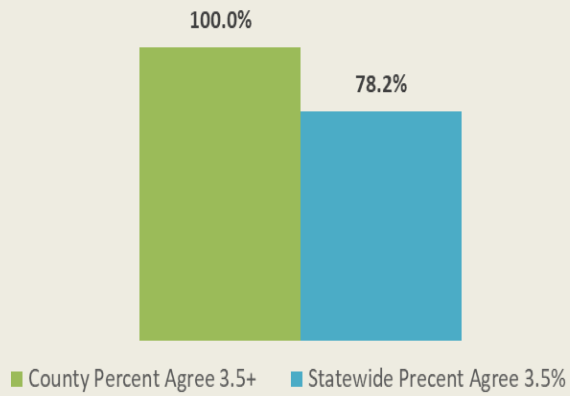


Below are graphs that visualize the satisfaction of the respondents. The "County Percent" represents Mendocino County, and the "Statewide Percent" shows the state's percentage. Respondents were asked to rate their satisfaction with the program on a scale from 1 to 5 for different criteria. An average score of 3.5 or higher is considered satisfactory for each criteria. The scores were then converted into percentages and compared to the state's satisfaction percentage.

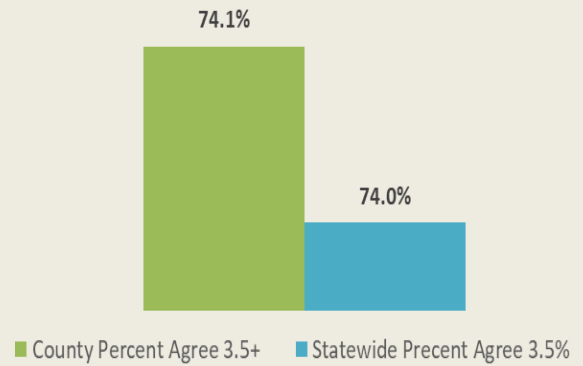
Family and Youth



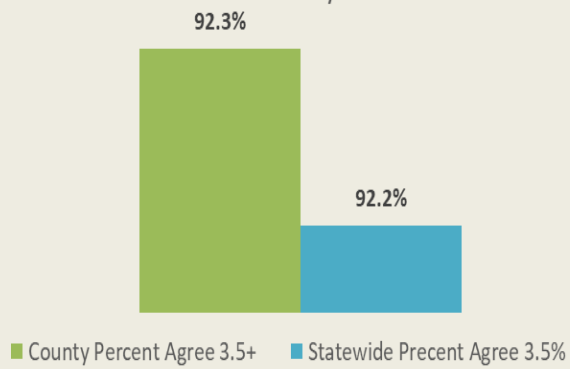
Program Outcome Satisfaction - Family



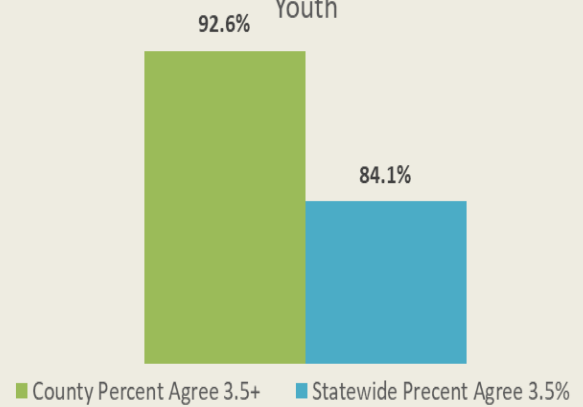
Program Outcome Satisfaction - Youth



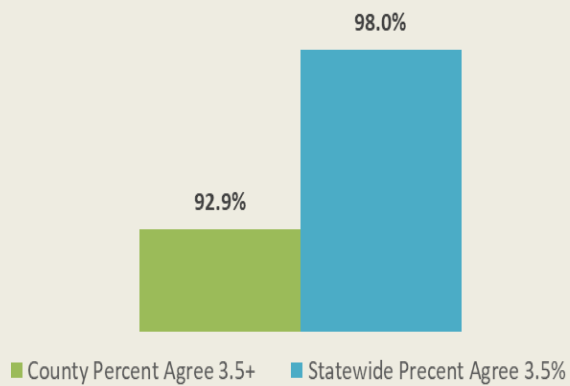
Program Participation in Treatment Planning-
Family



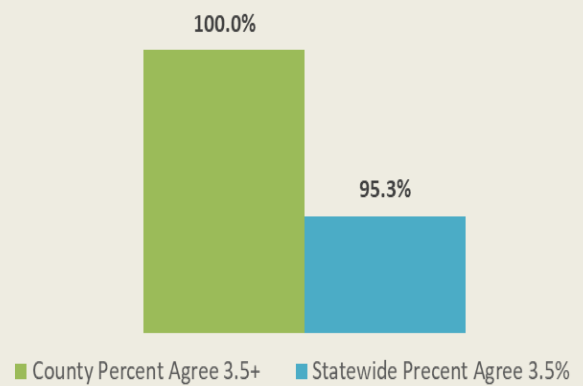
Program Participation in Treatment Planning-
Youth



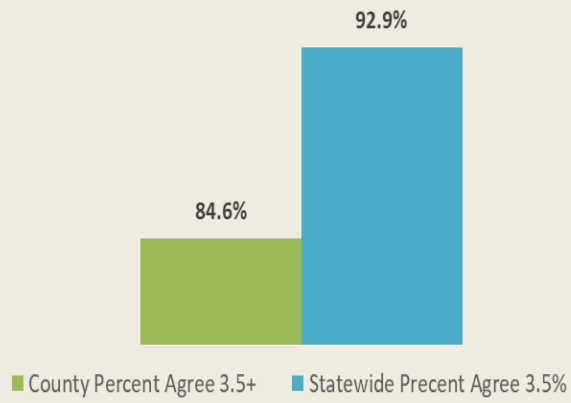
Program Cultural Appropriateness - Family



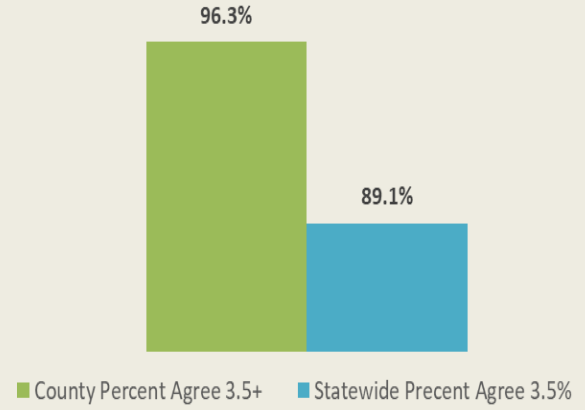
Program Cultural Appropriateness - Youth



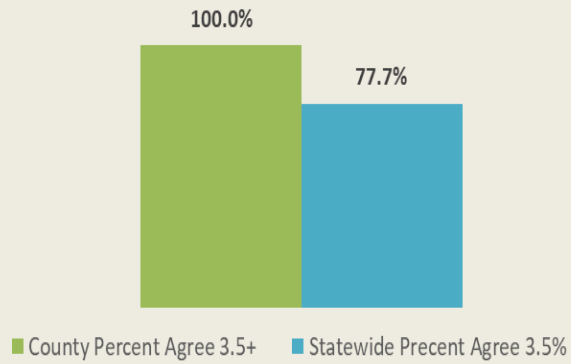
Program Social Connectedness - Family



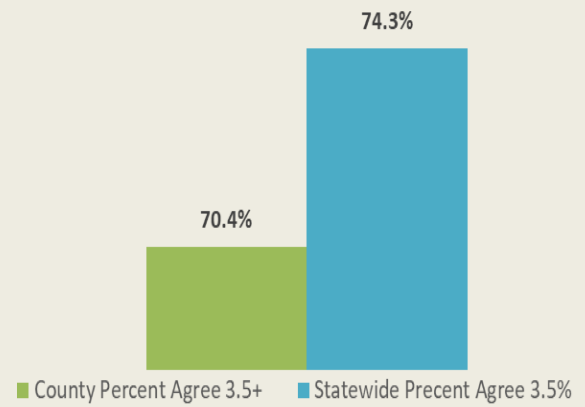
Program Social Connectedness - Youth



Program Functioning Satisfaction - Family

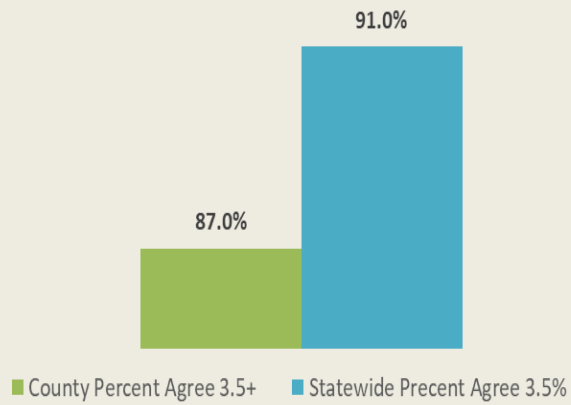


Program Functioning Satisfaction - Youth

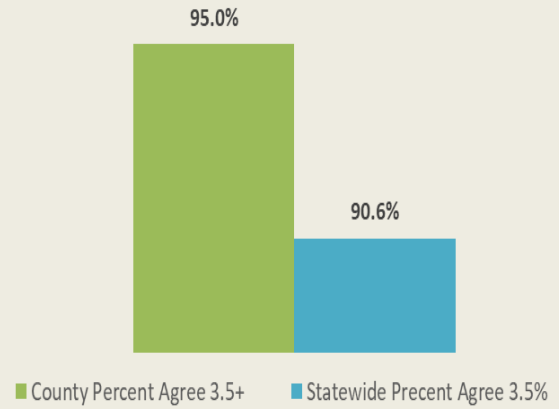


Adults and Older Adults

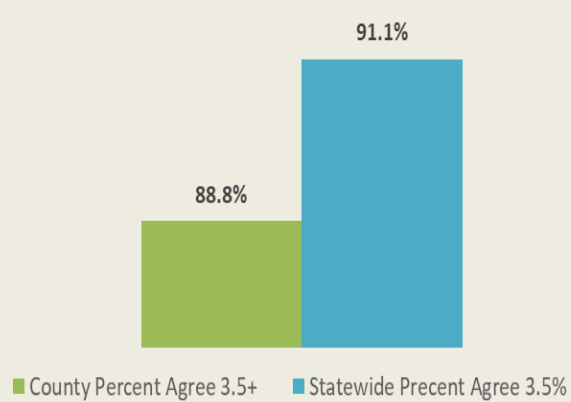
Program Accessibility Satisfaction - Adult



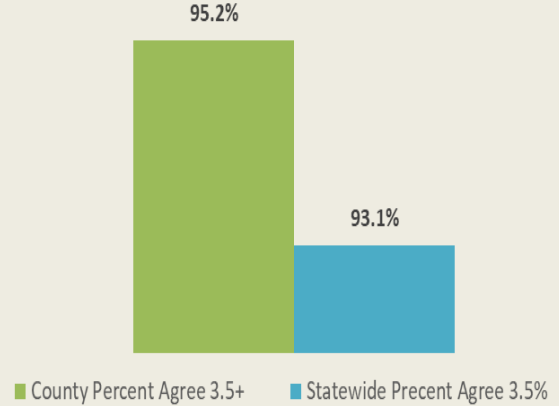
Program Accessibility Satisfaction - Older Adult



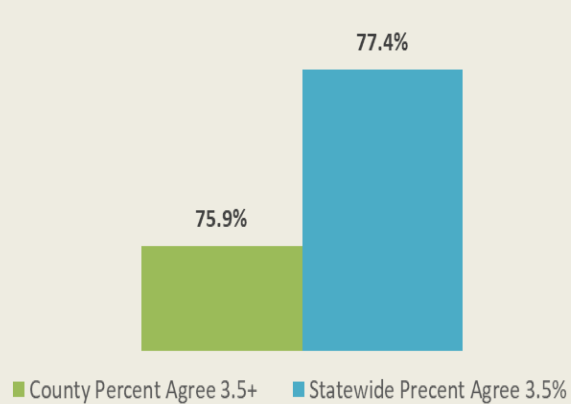
Program General Satisfaction - Adult



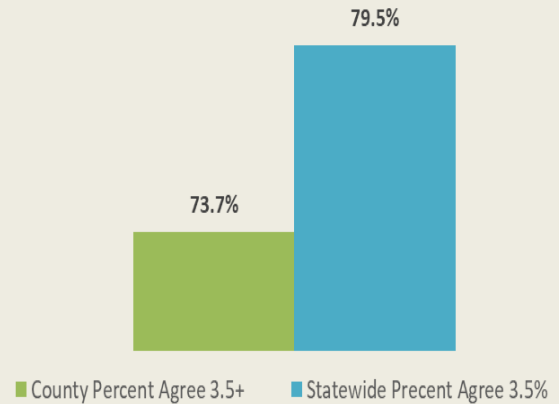
Program General Satisfaction - Older Adult



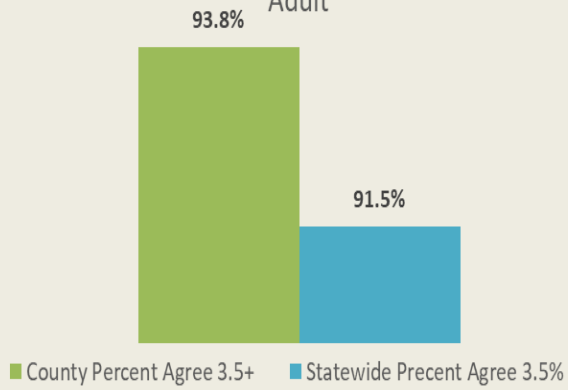
Program Outcome Satisfaction - Adult



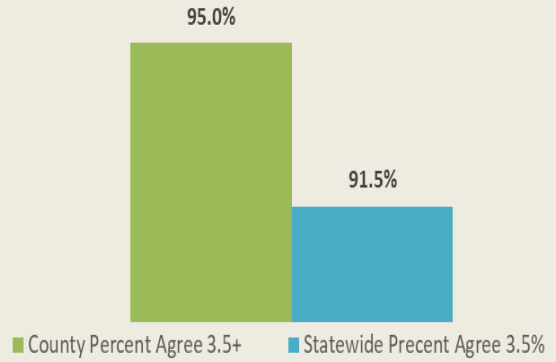
Program Outcome satisfaction - Older Adult



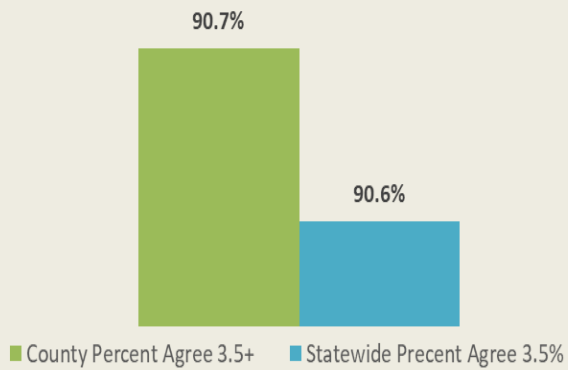
Program Participation in Treatment Planning - Adult



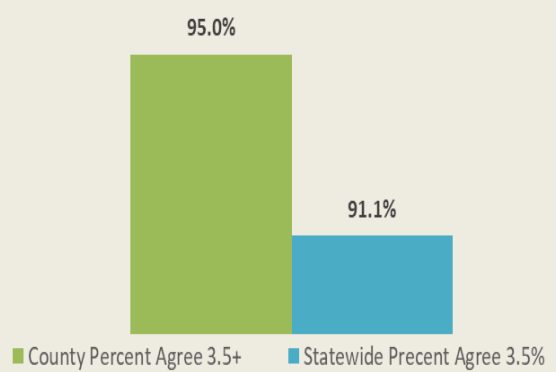
Program Participation in Treatment Planning - Older Adult



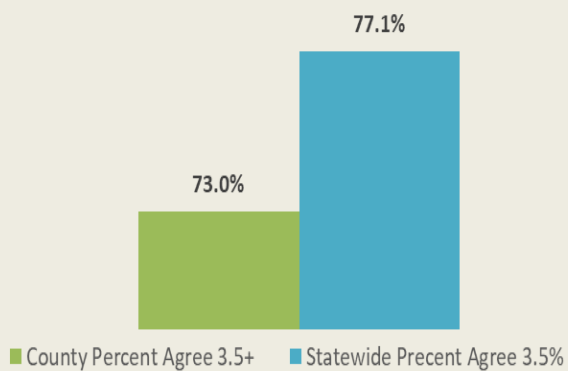
Program Quality Satisfaction - Adult



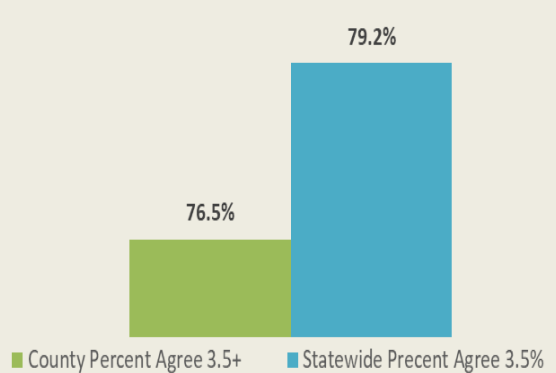
Program Quality Satisfaction - Older Adult



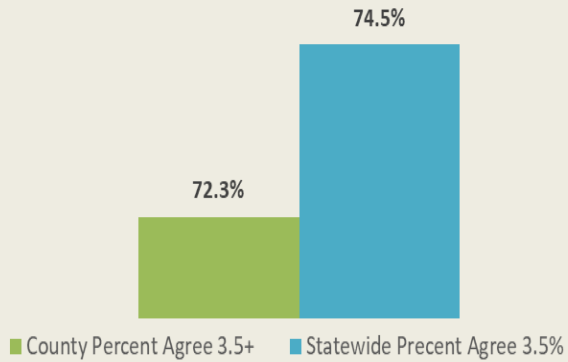
Program Social Connectedness - Adult



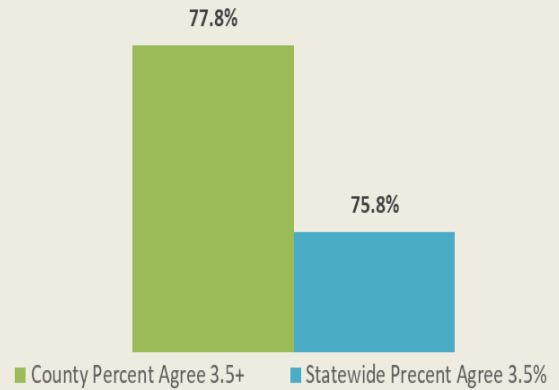
Program Social Connectedness - Older Adult



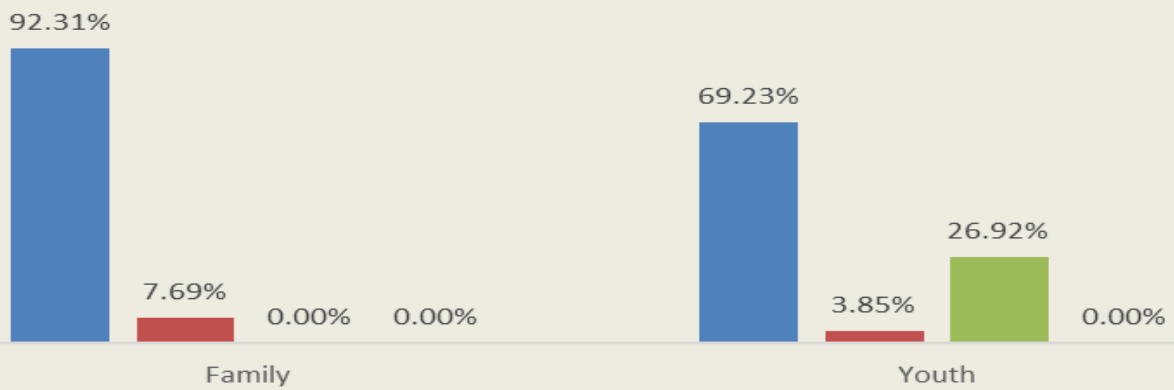
Program Functioning Satisfaction - Adult



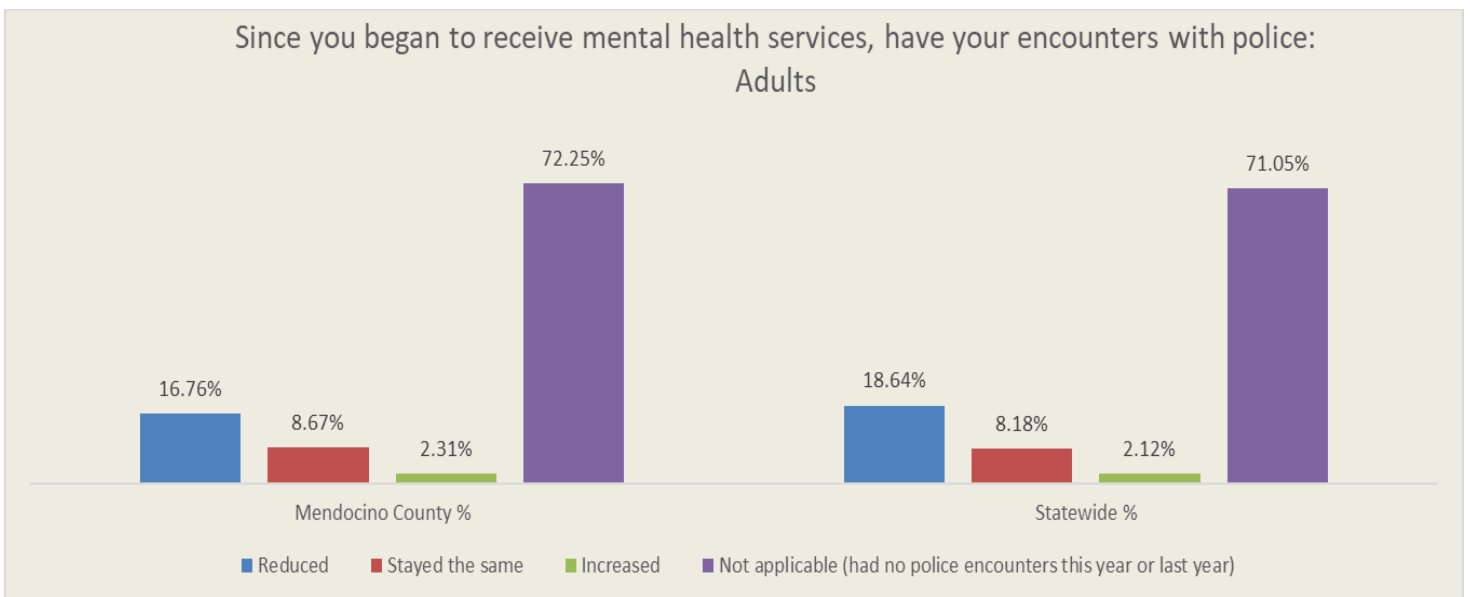
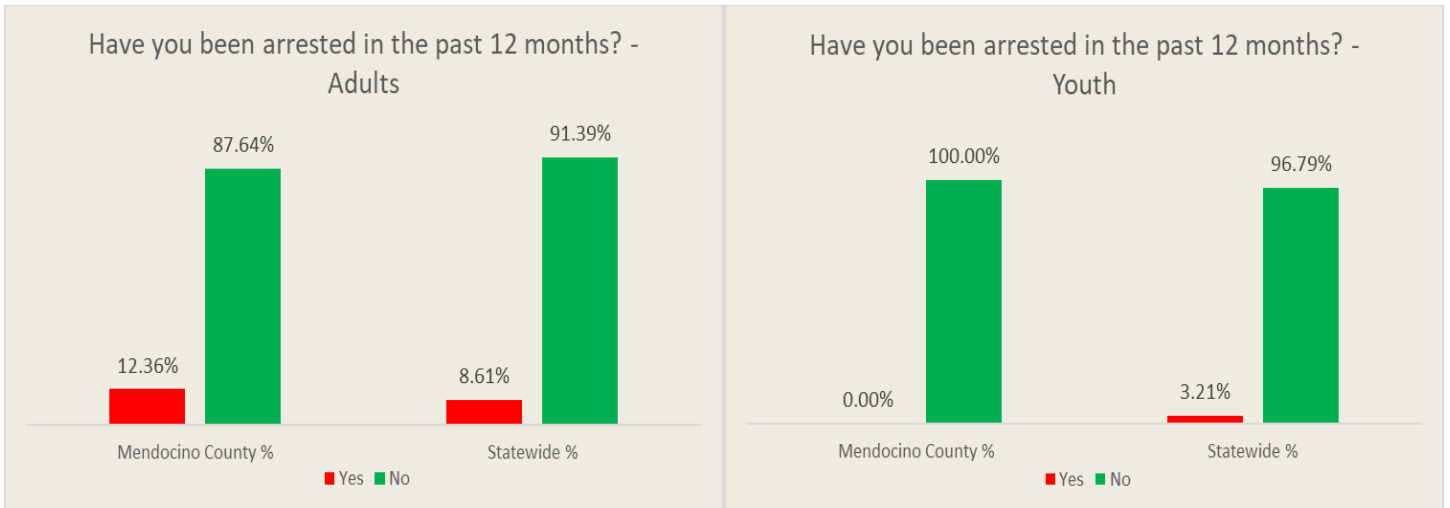
Program Functioning Satisfaction - Older Adult



In the last year, did you see a medical doctor (or nurse) for a health check-up or because you were sick?



The following is relating to Arrest History in Adult, Older Adults, Youth, and Family



Consumer Mental Health Plan Perception Survey for Mendocino County

May 2024 Survey Period

In May 2024, the California Department of Health Care Services handed out a survey to clients who used the Mental Health Plan that week. There were four versions of the survey: Family, Youth, Adult, and Older Adult.

A total of 185 surveys were received. 157 were completed, and 28 were not.

This presentation gives an overview of the report.

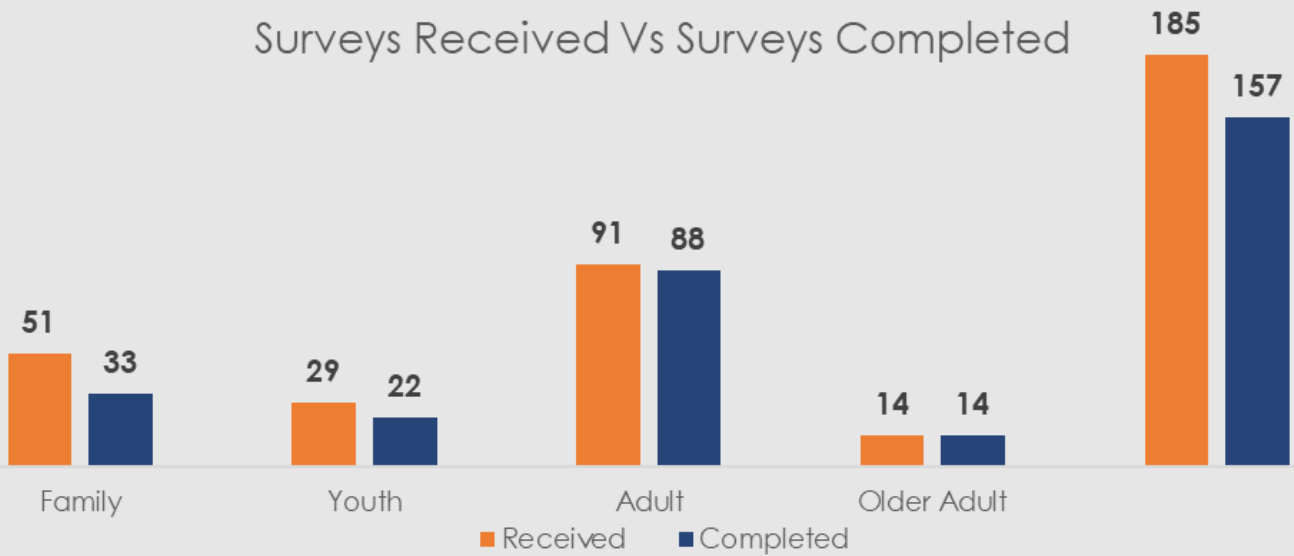
The following graphs show the demographics of the respondents and how effective the survey method was. There is a clear difference between the number of paper surveys versus online surveys. Across all age groups, most people submitted their surveys on paper rather than online. In terms of language, most surveys were in English with 15 being in Spanish.

Among adults, the gender split between male, and female was balanced, but for youth, only males responded. For family we see a good variety of female and male.

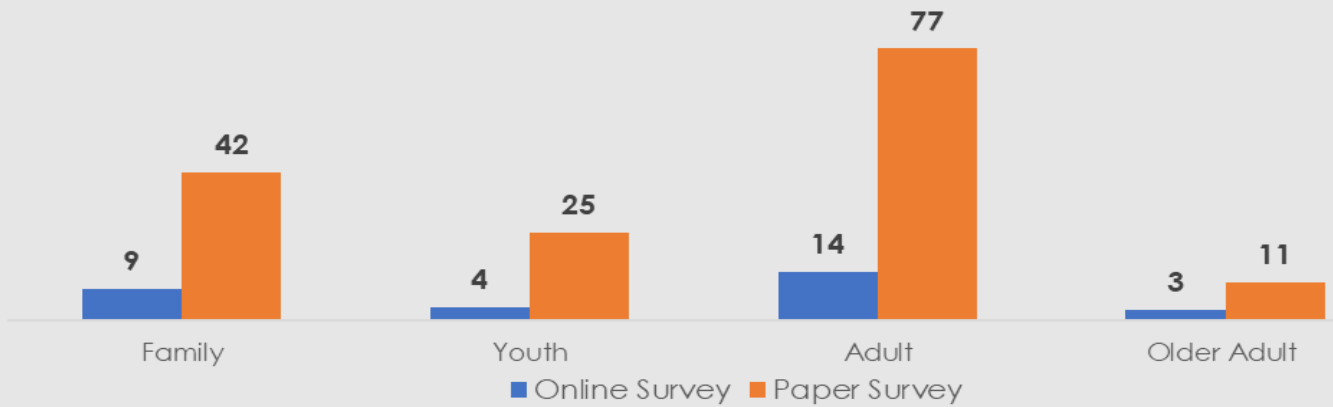
A small portion of respondents identified as Hispanic. In terms of race, almost all surveys were completed by White/Caucasian individuals.

*Surveys with fewer than 11 responses in a specific language are not shown.

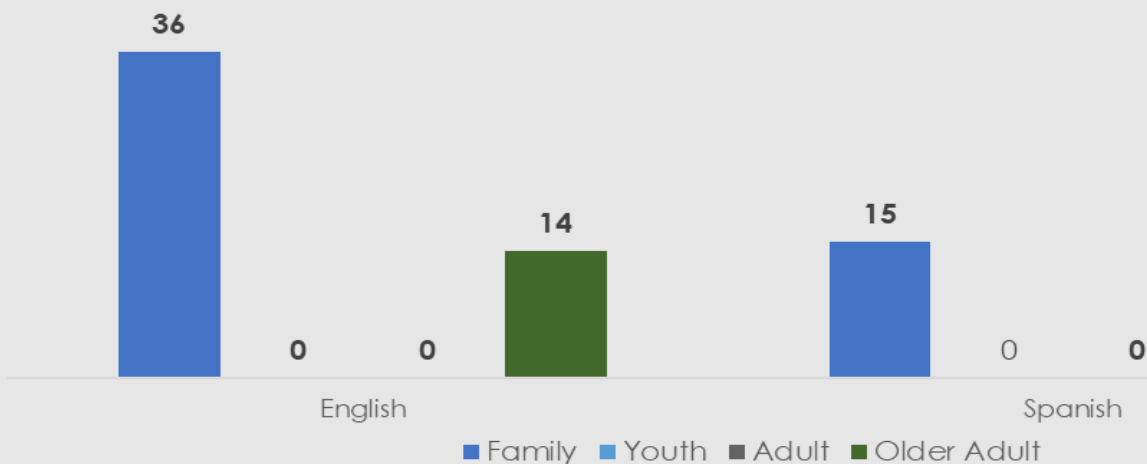
Surveys Received Vs Surveys Completed



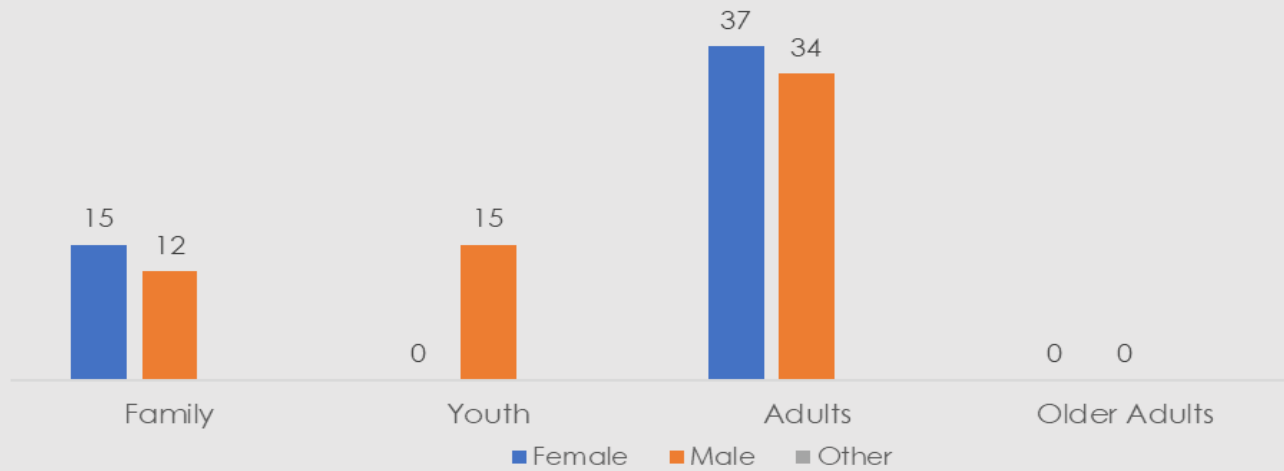
Surveys Received Online Vs Paper



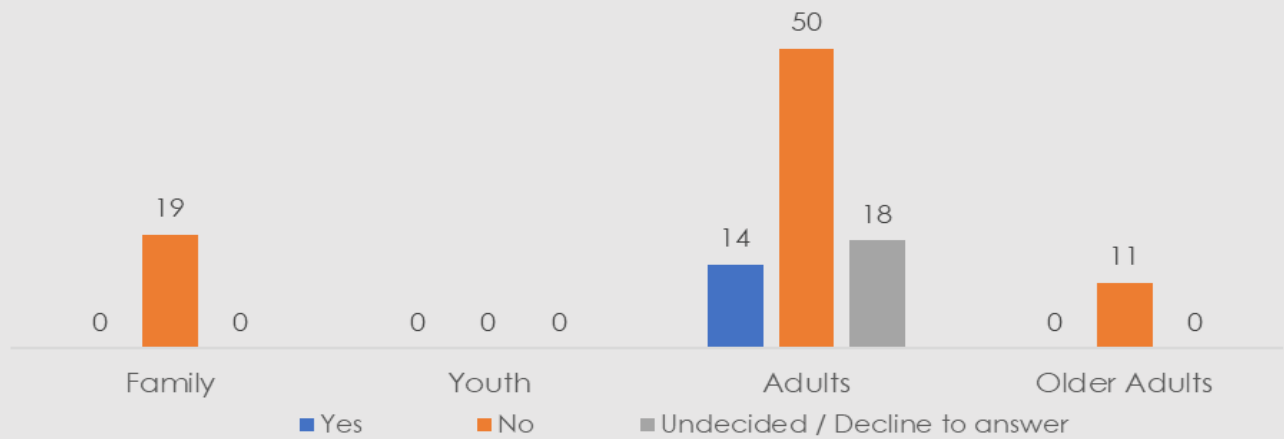
Surveys Received by Language



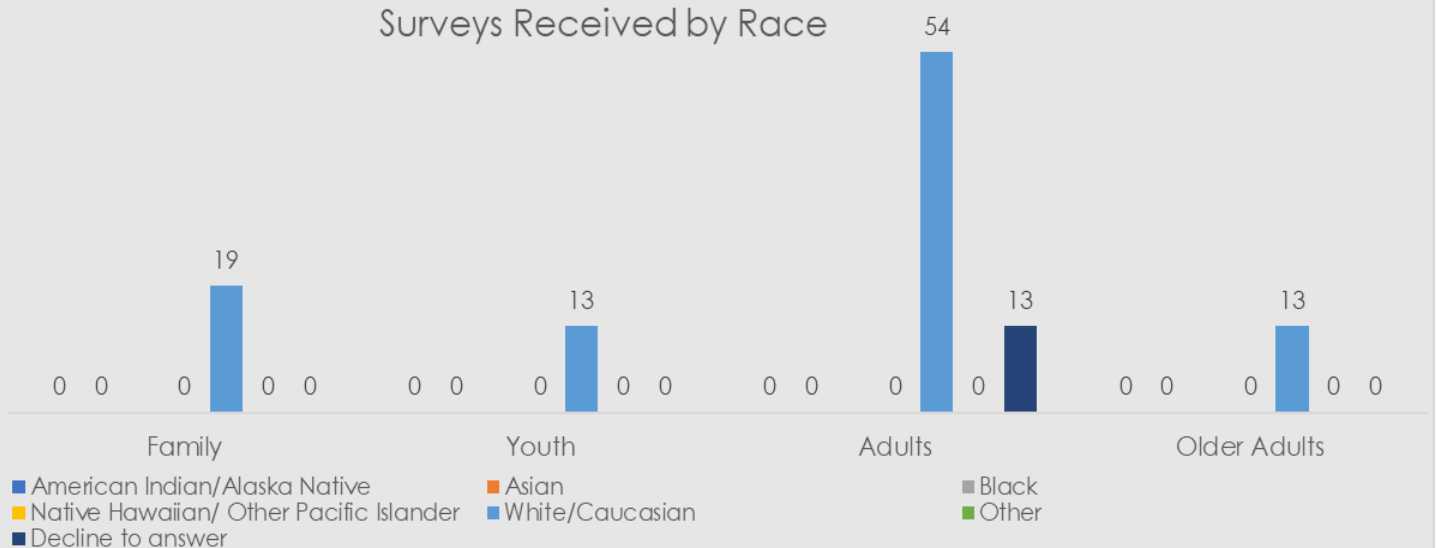
Surveys Recieved by Gender



Identified as Hispanic



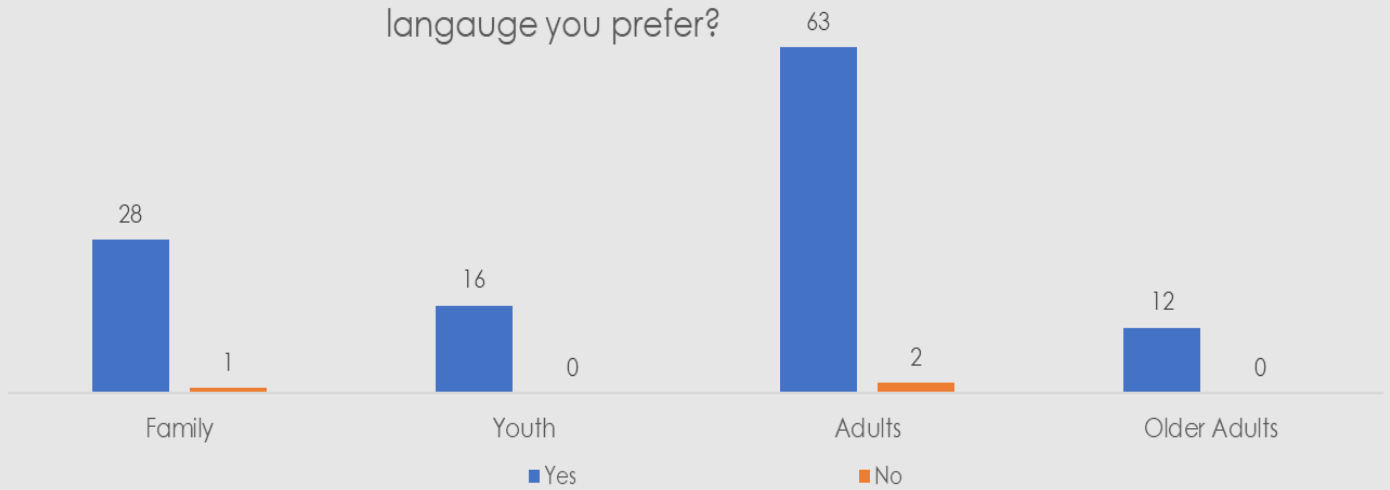
Surveys Received by Race



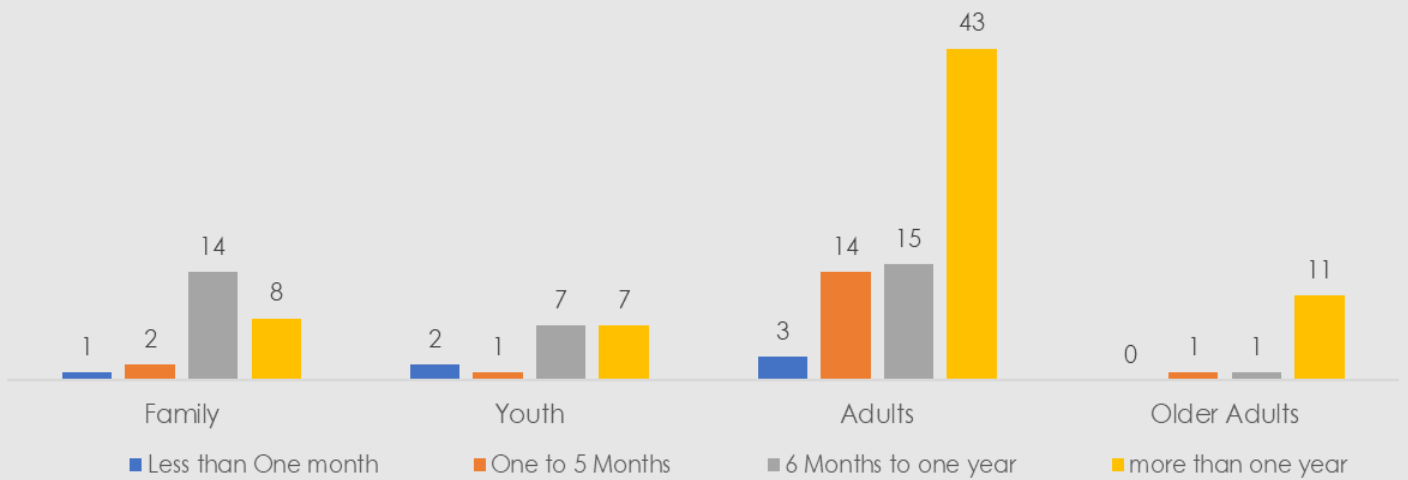
The following are general questions in the survey to better understand program. We see that most adults have been receiving services for more than a year. A very small partition are from 6 months to one year.

*Data suppressed due to small sample size and/or data suppression requirements.

Were the services you received or written information provided in the language you prefer?

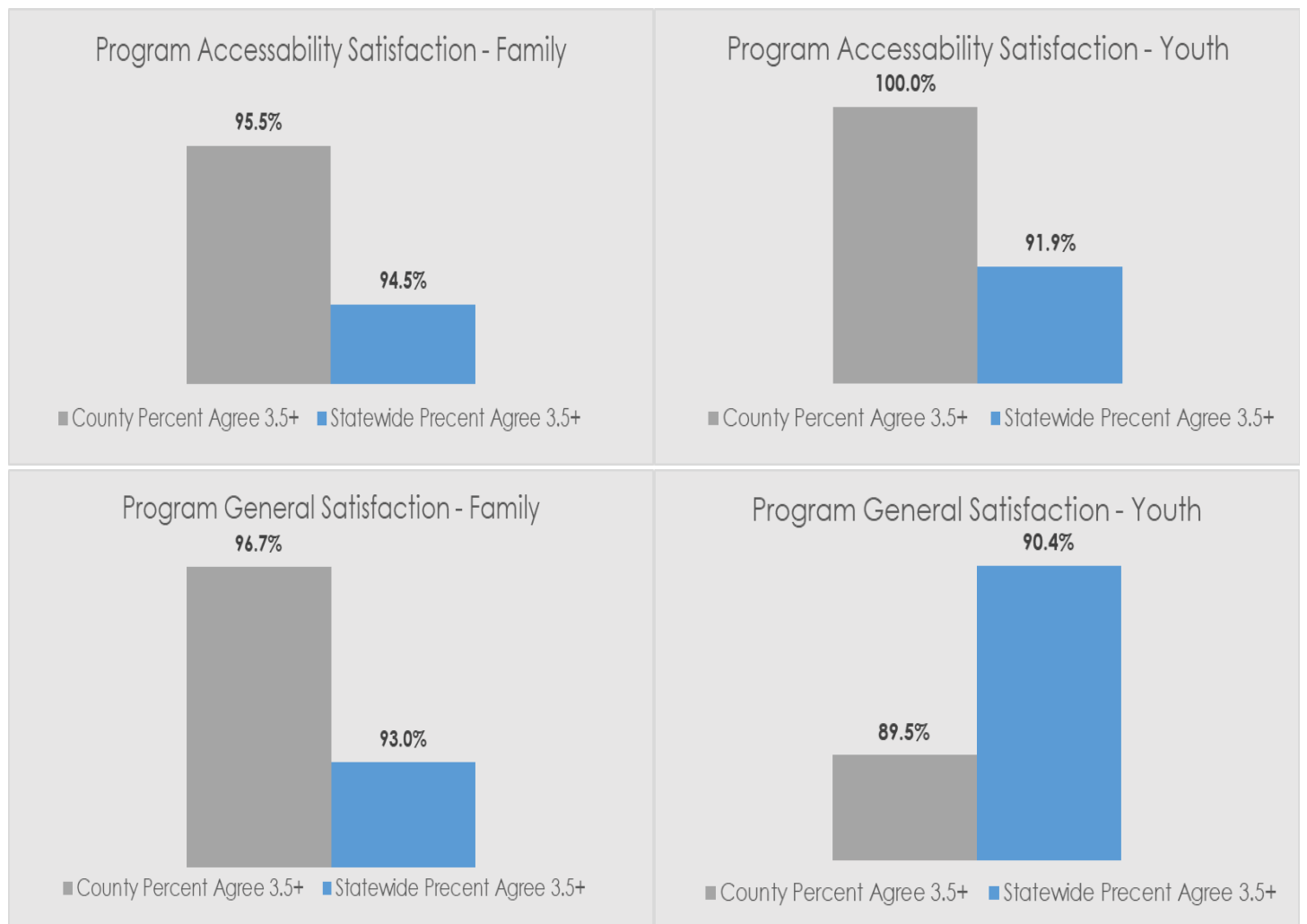


How long have you received services here?

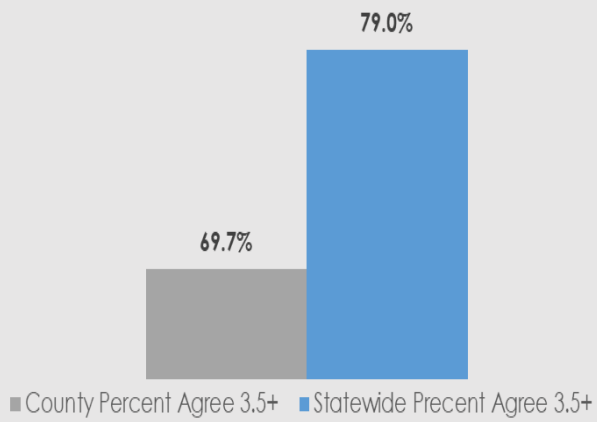


Below are graphs that visualize the satisfaction of the respondents. The "County Percent" represents Mendocino County, and the "Statewide Percent" shows the state's percentage. Respondents were asked to rate their satisfaction with the program on a scale from 1 to 5 for different criteria. An average score of 3.5 or higher is considered satisfactory for each criteria. The scores were then converted into percentages and compared to the state's satisfaction percentage.

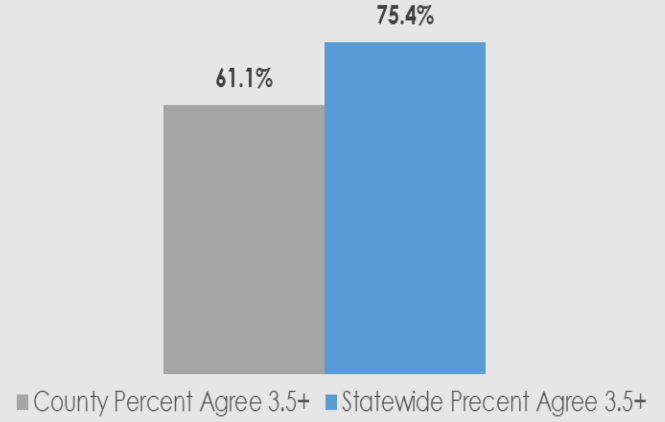
Family and Youth



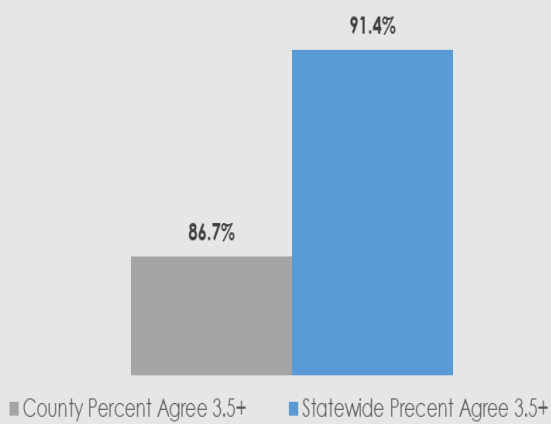
Program Outcome Satisfaction - Family



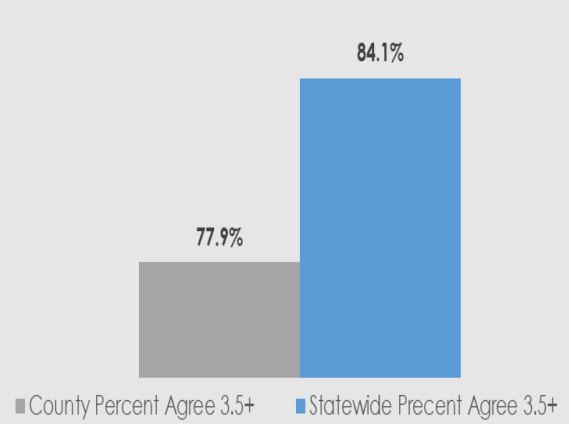
Program Outcome Satisfaction - Youth



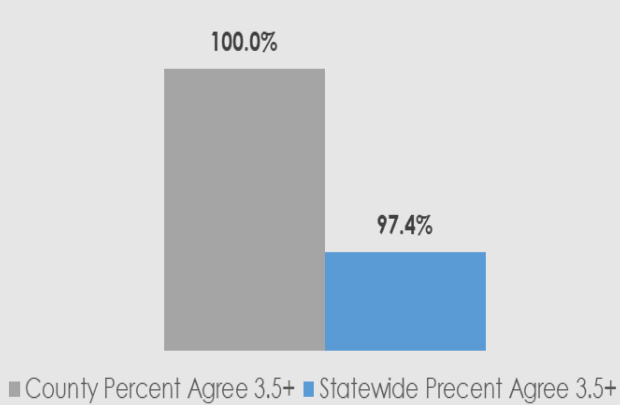
Program Participation in Treatment Planning- Family



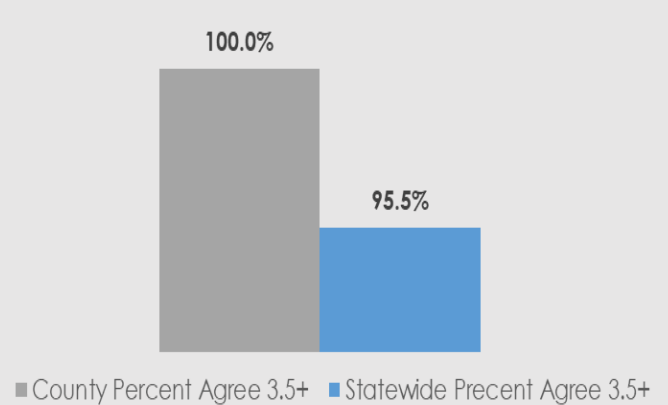
Program Participation in Treatment Planning- Youth



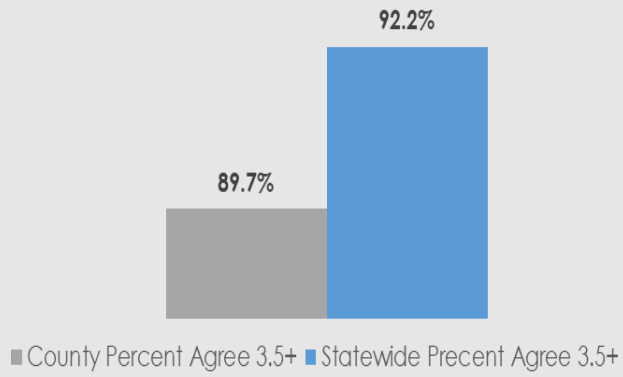
Program Cultural Appropriateness - Family



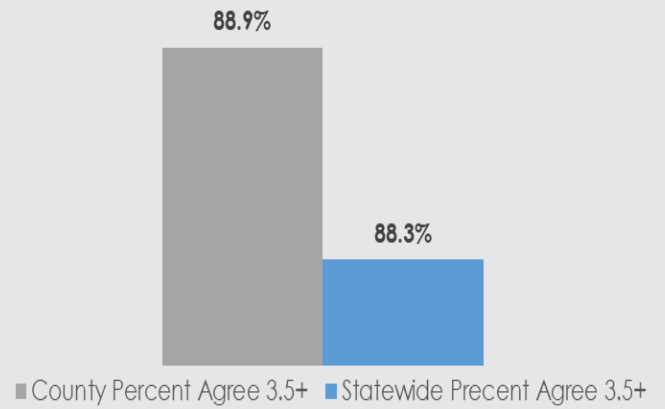
Program Cultural Appropriateness - Youth



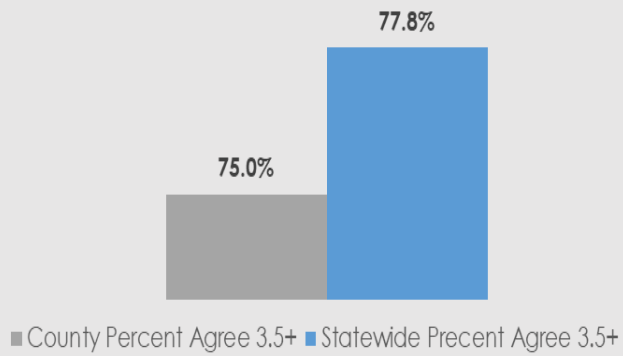
Program Social Connectedness - Family



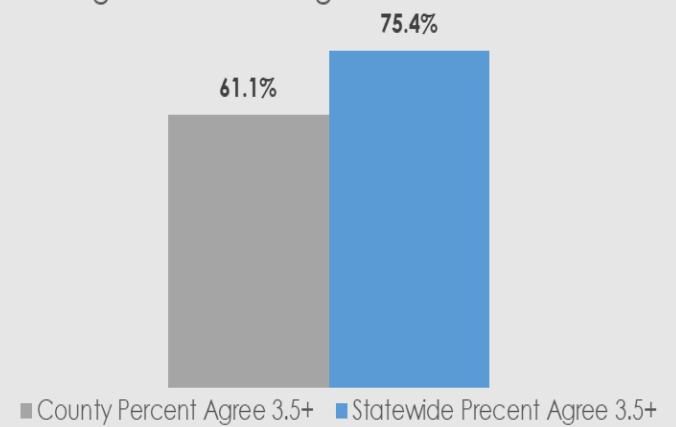
Program Social Connectedness - Youth



Program Functioning Satisfaction - Family

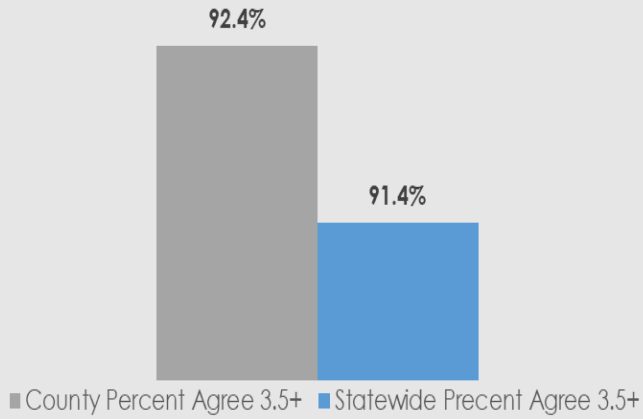


Program Functioning Satisfaction - Youth

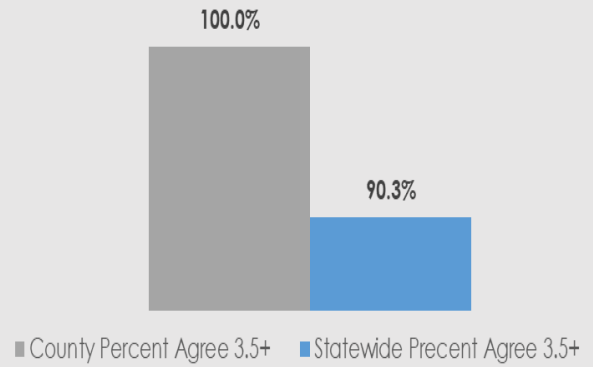


Adults and Older Adults

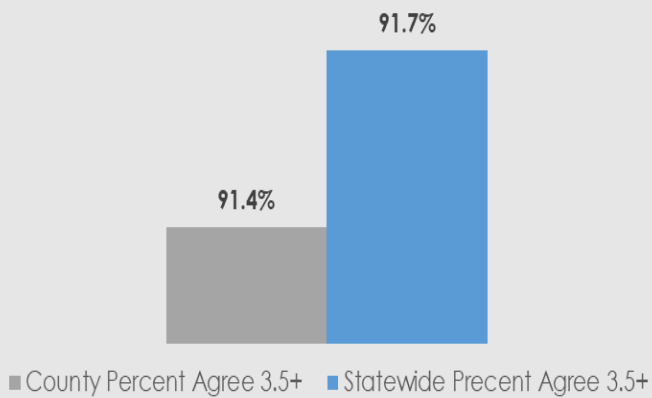
Program Accessibility Satisfaction - Adult



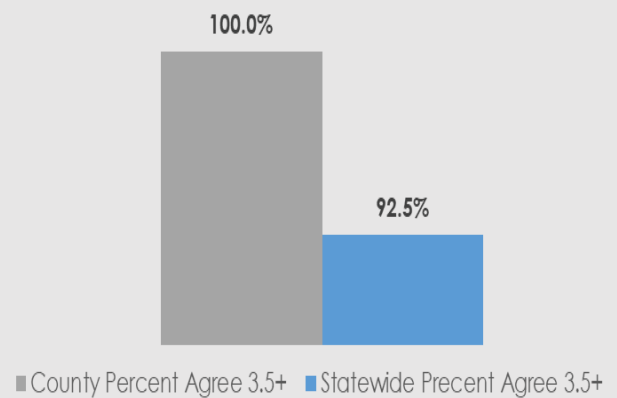
Program Accessibility Satisfaction - Older Adult



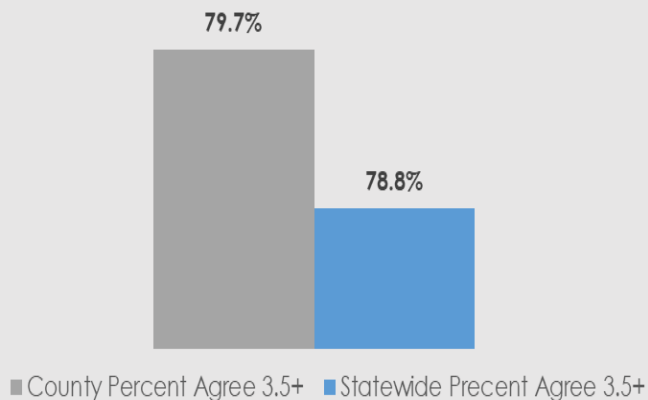
Program General Satisfaction - Adult



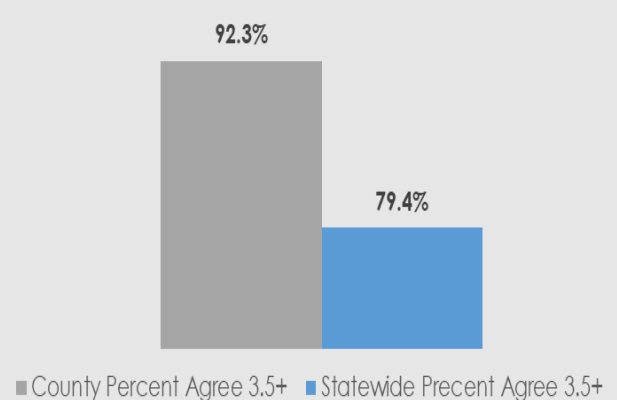
Program General Satisfaction - Older Adult



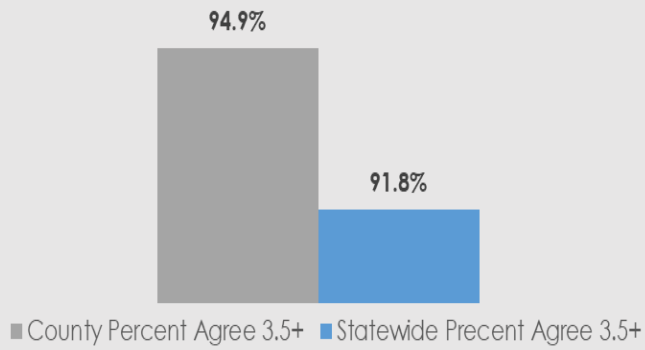
Program Outcome Satisfaction - Adult



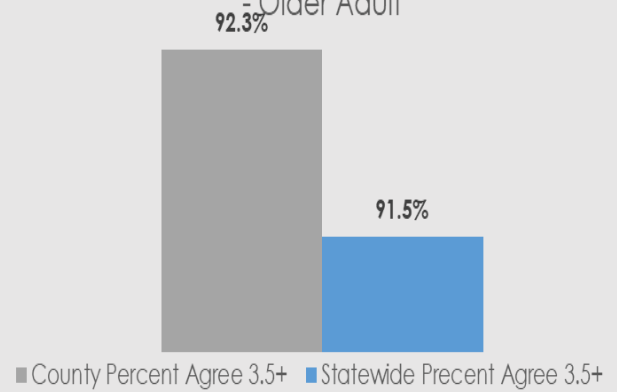
Program Outcome satisfaction - Older Adult



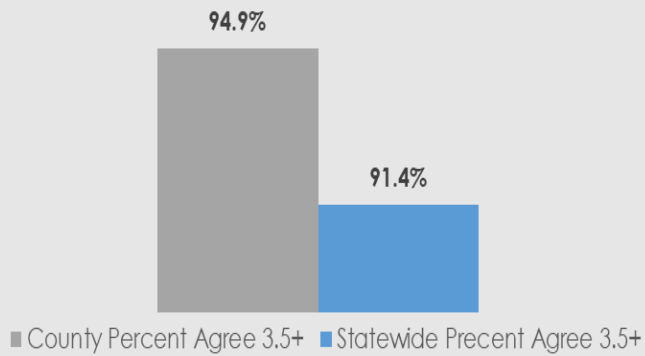
Program Participation in Treatment Planning - Adult



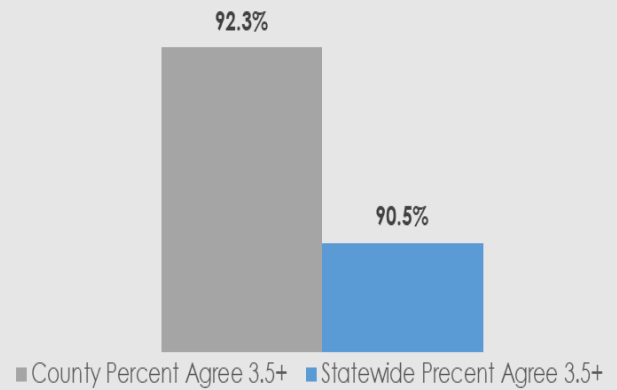
Program Participation in Treatment Planning - Older Adult



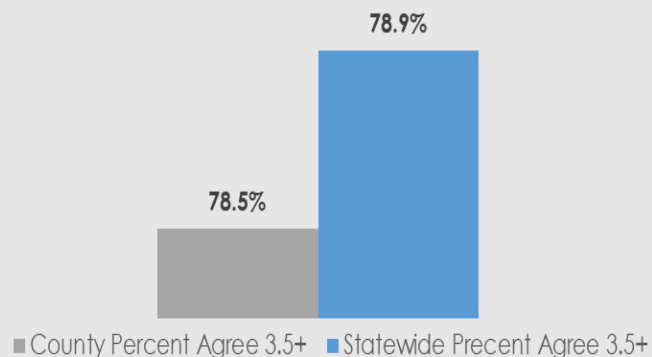
Program Quality Satisfaction - Adult



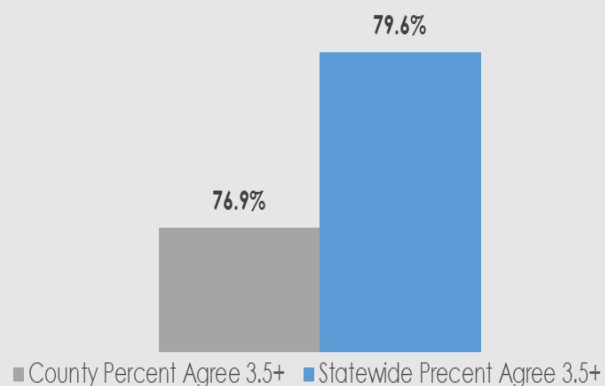
Program Quality Satisfaction - Older Adult



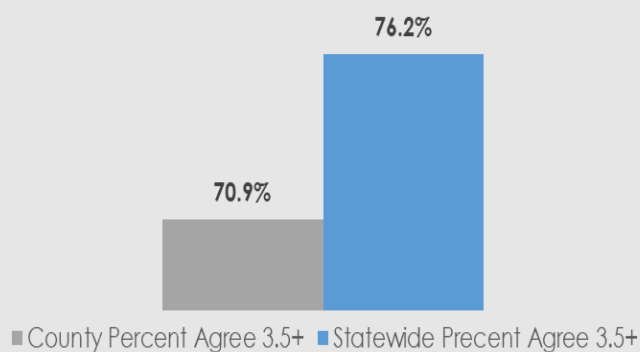
Program Social Connectedness - Adult



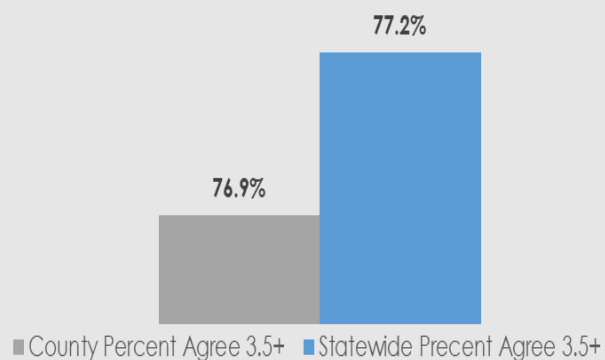
Program Social Connectedness - Older Adult



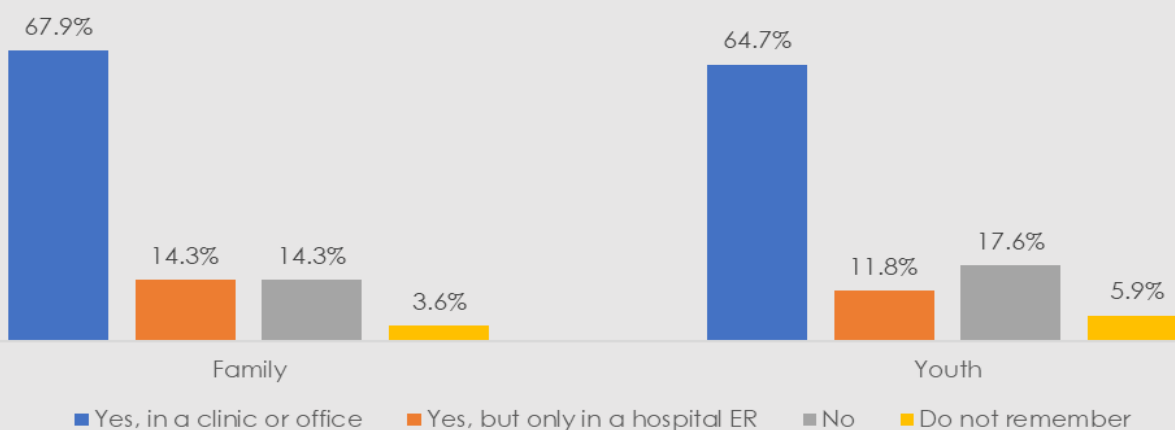
Program Functioning Satisfaction - Adult



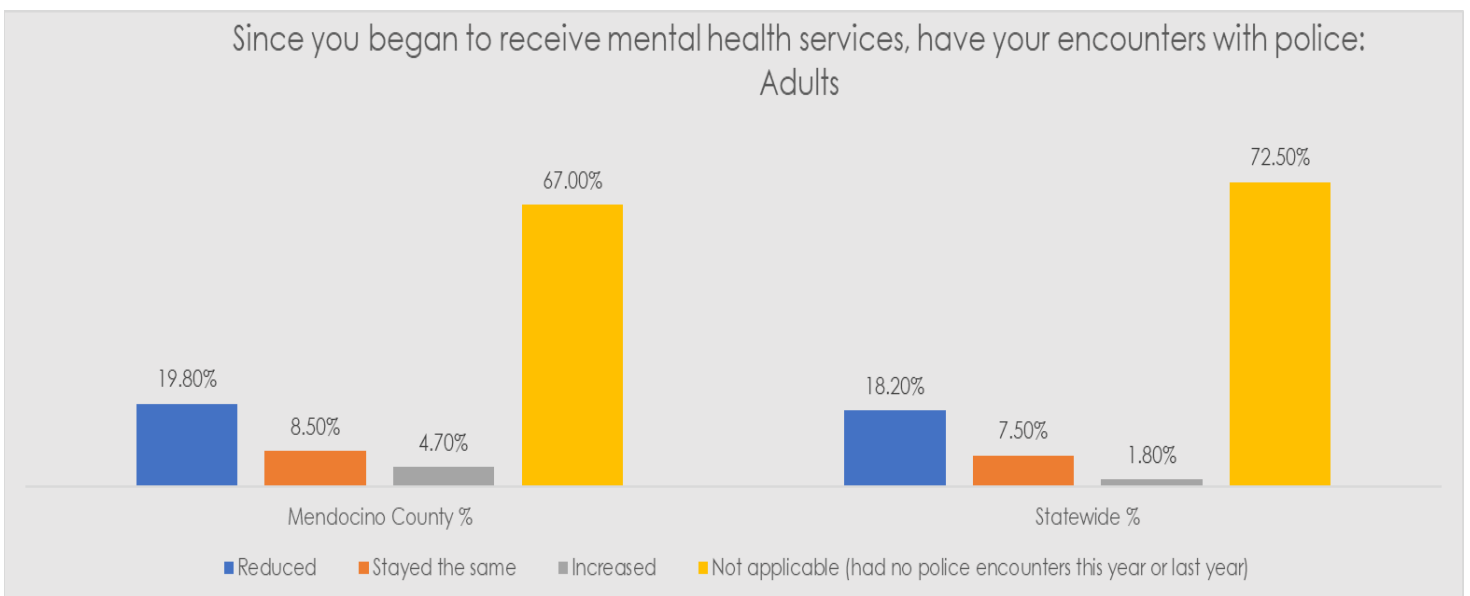
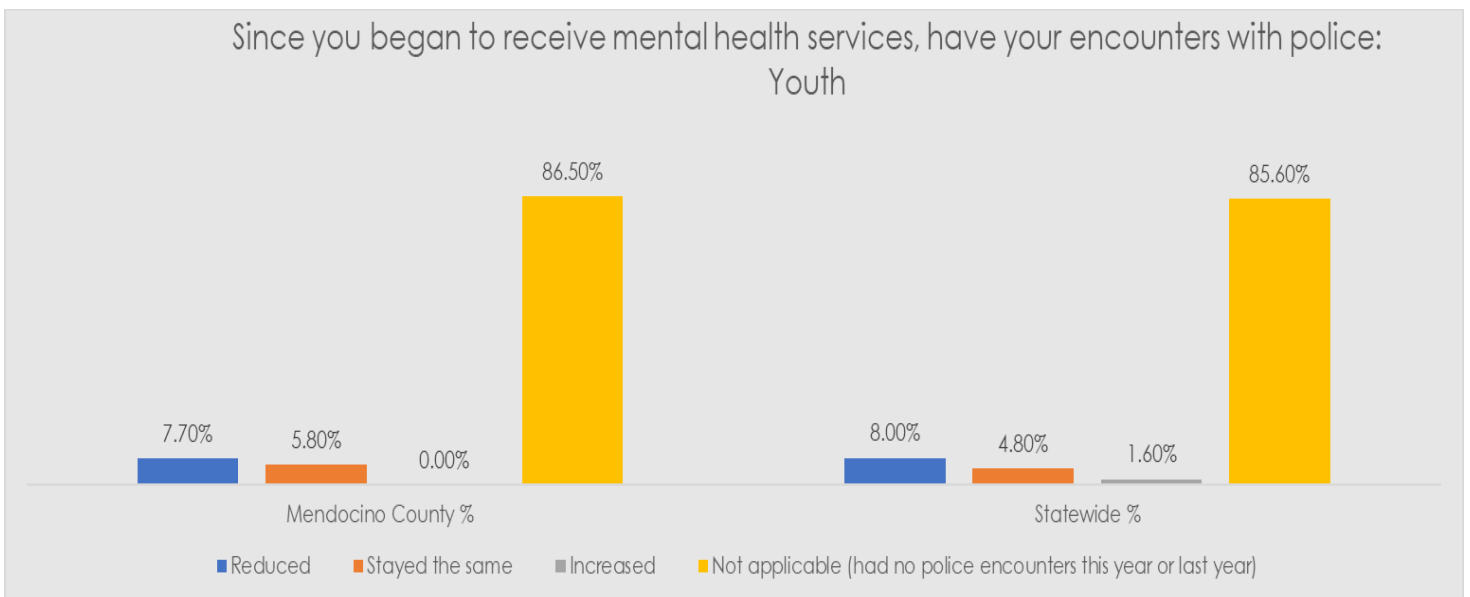
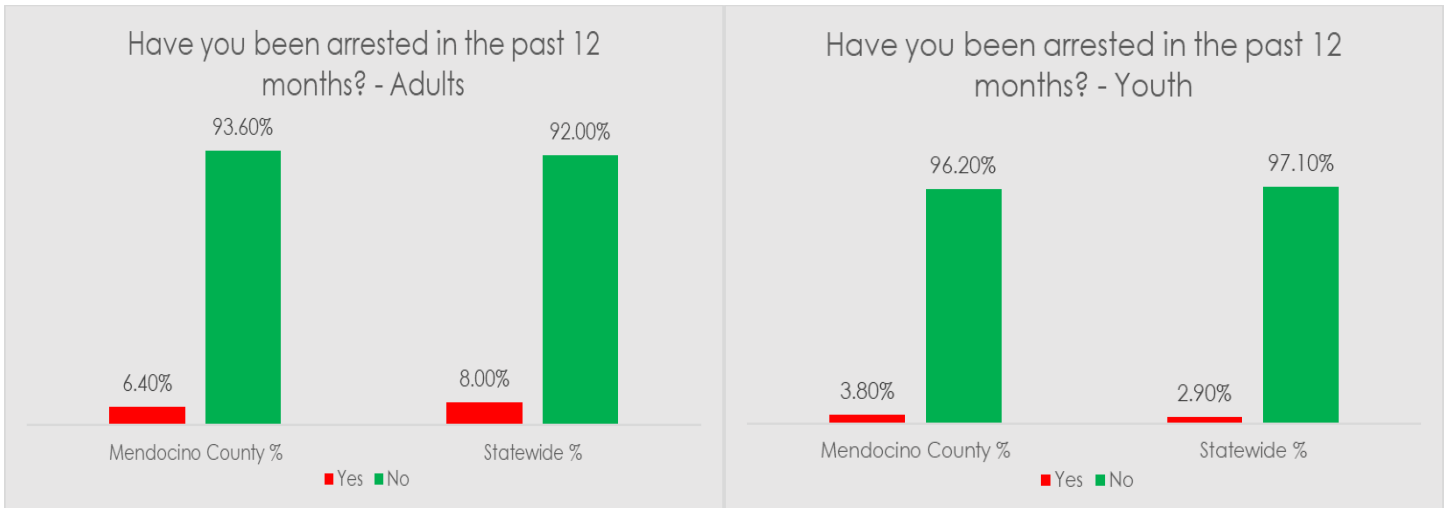
Program Functioning Satisfaction - Older Adult



In the last year, did you see a medical doctor (or nurse) for a health check-up or because you were sick?



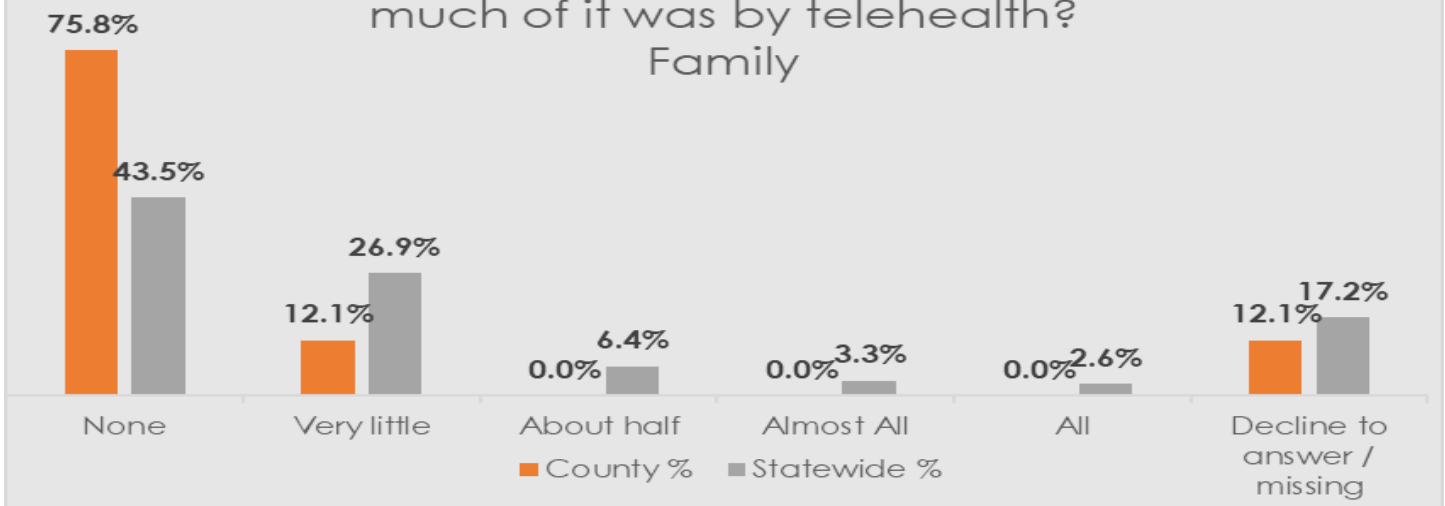
The following is relating to Arrest History in Adult, Older Adults, Youth, and Family



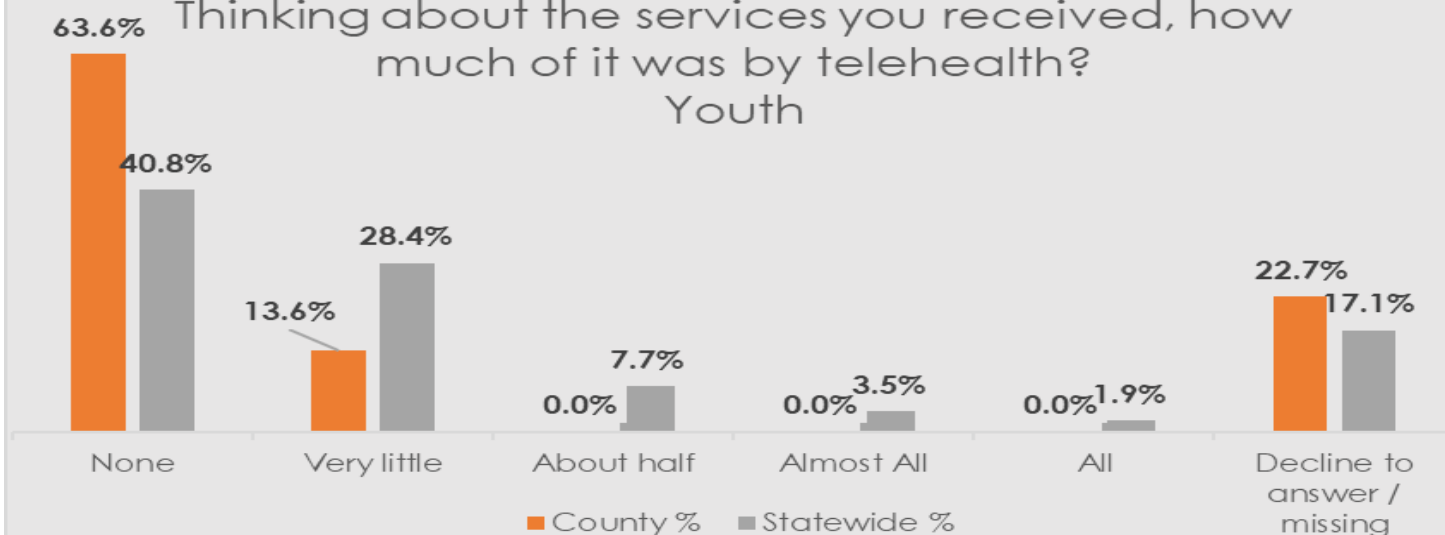
Telehealth

The following graphs represent responses to questions specifically related to health. Each graph corresponds to a different group (family, youth, adults, older adults) for each specific question. The data shows that family and youth reported very few, if any, telehealth services, while adults had a higher number of respondents choosing "very little." Across all groups, the effectiveness of telehealth services is viewed similarly to in-person services. Lastly, regarding the question about receiving services through telehealth, almost everyone declined to answer.

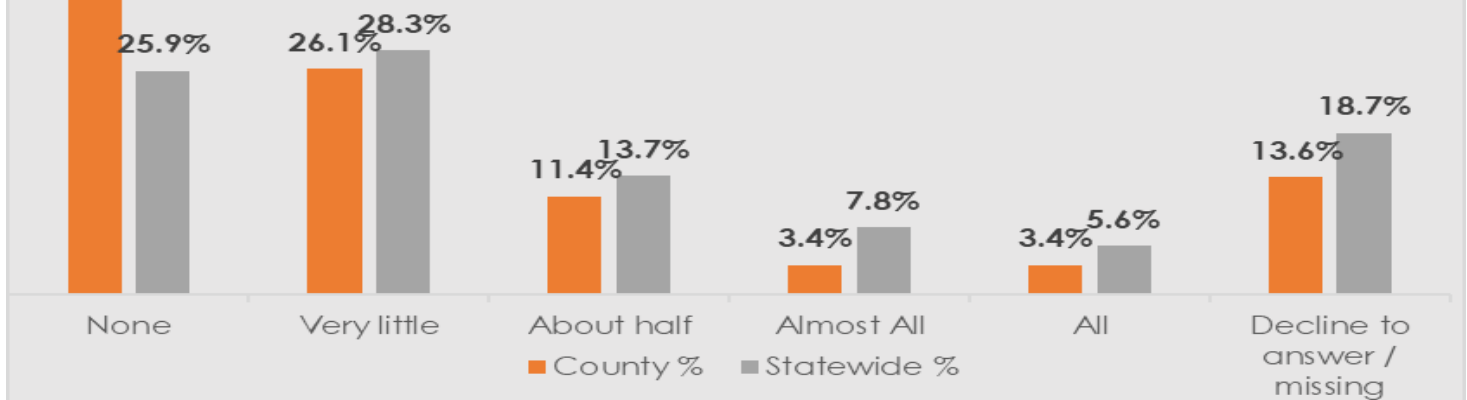
Thinking about the services you received, how much of it was by telehealth?
Family



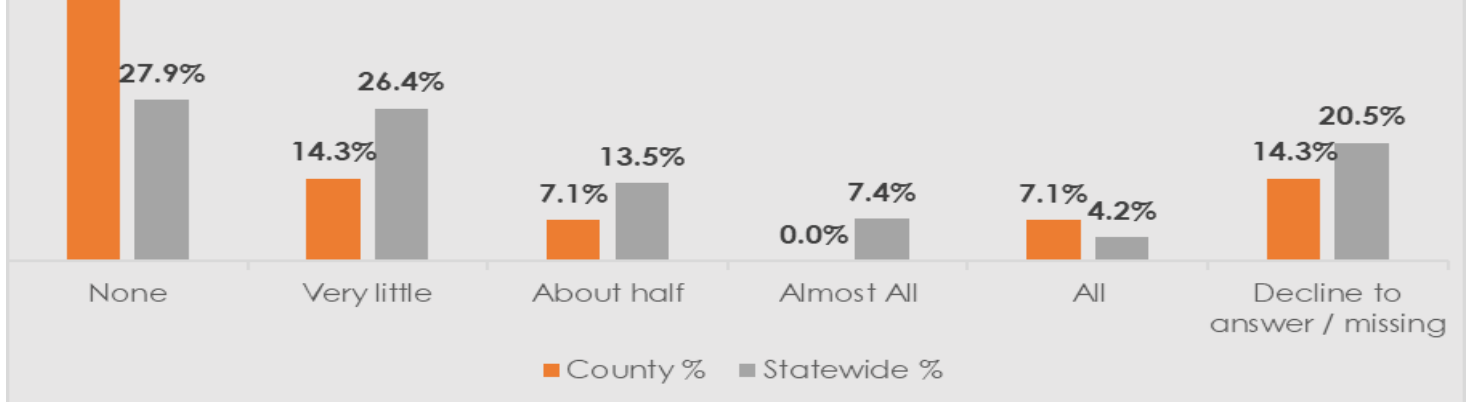
Thinking about the services you received, how much of it was by telehealth?
Youth



Thinking about the services you received, how much of it was by telehealth?
Adults

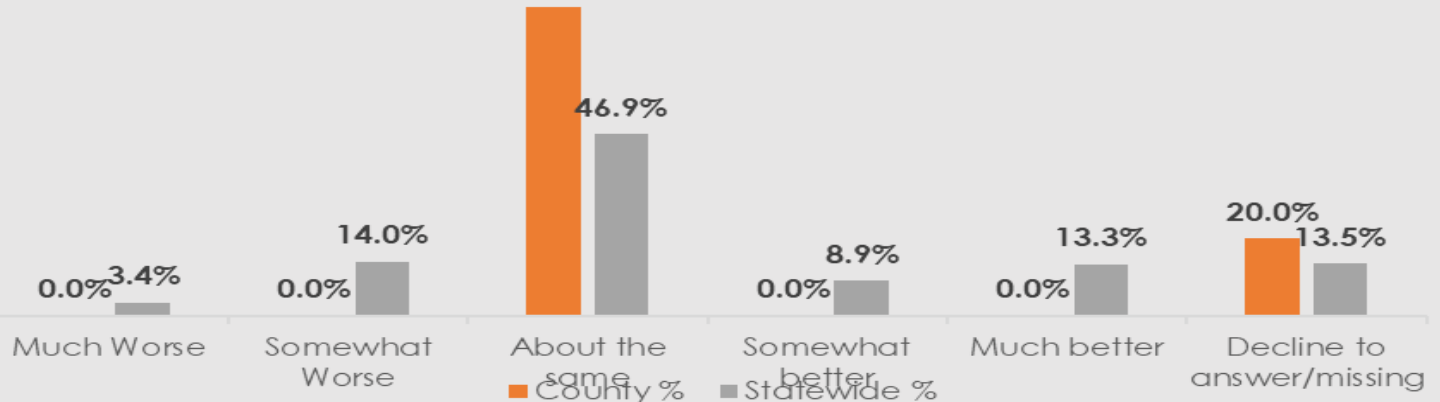


Thinking about the services you received, how much of it was by telehealth?
Older Adults



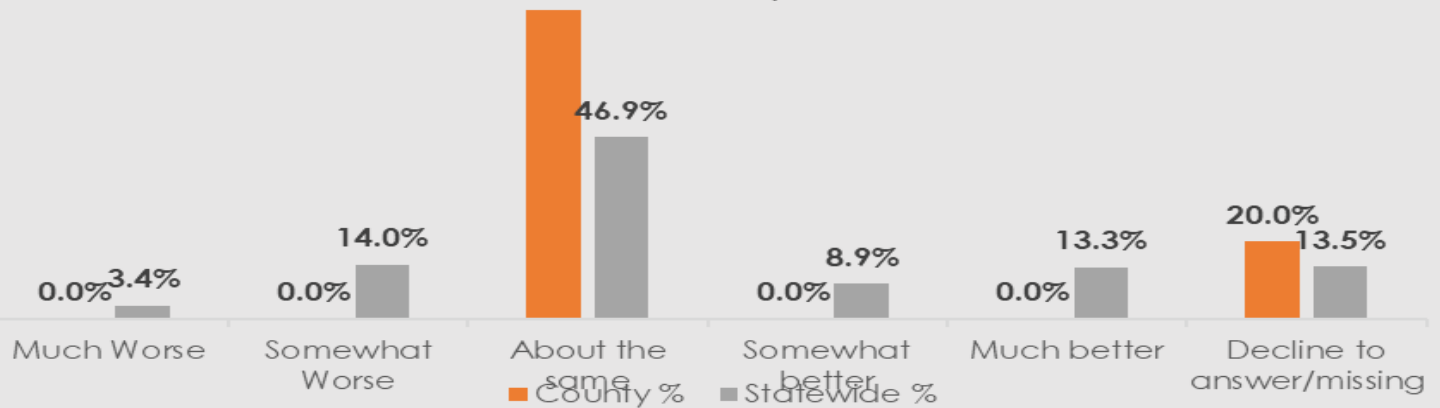
How helpful were telehealth visits compared to traditional in-person visits?

80.0% Family



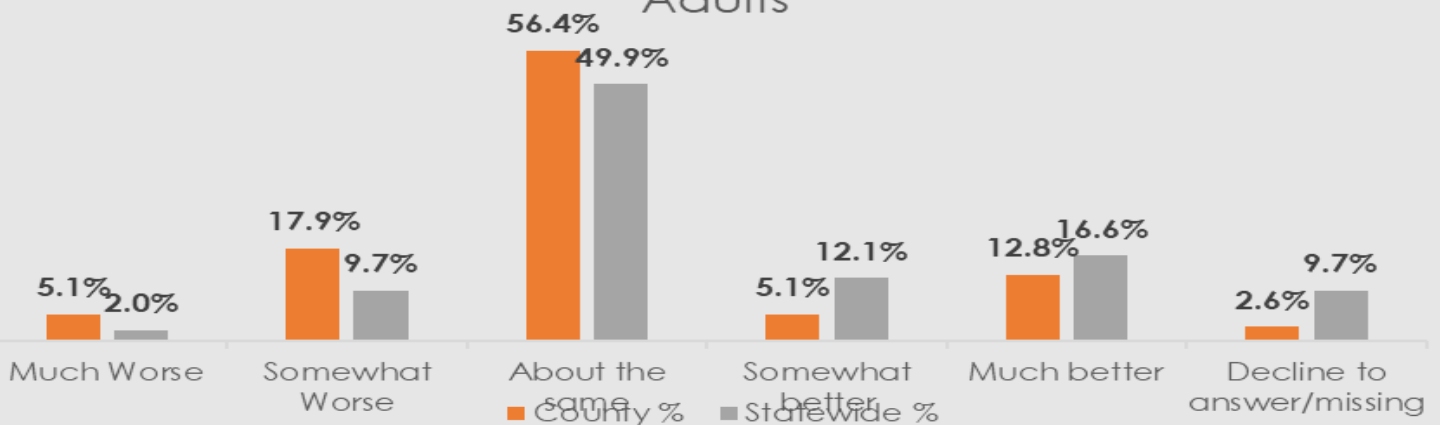
How helpful were telehealth visits compared to traditional in-person visits?

80.0% Family

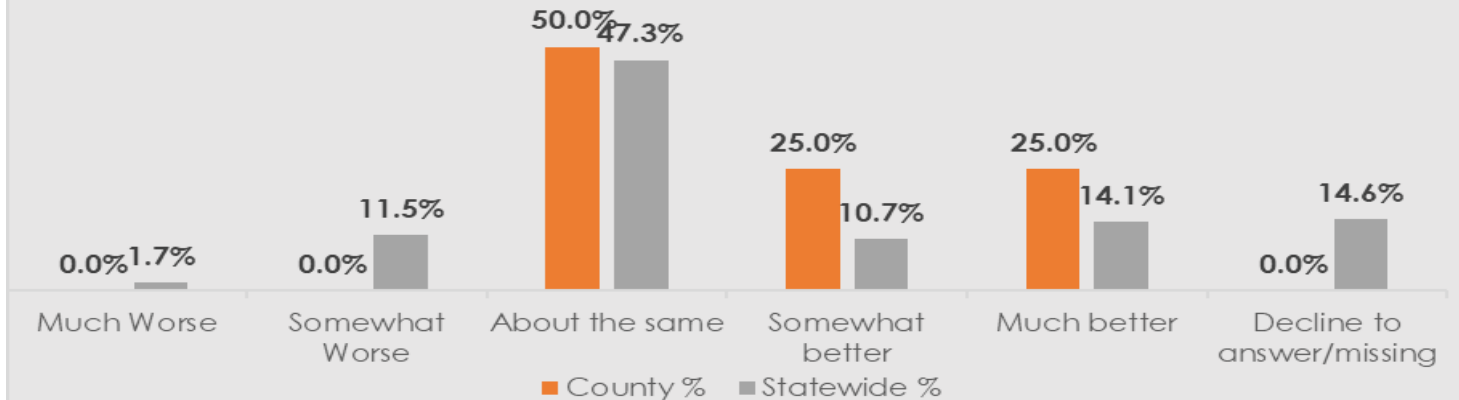


How helpful were telehealth visits compared to traditional in-person visits?

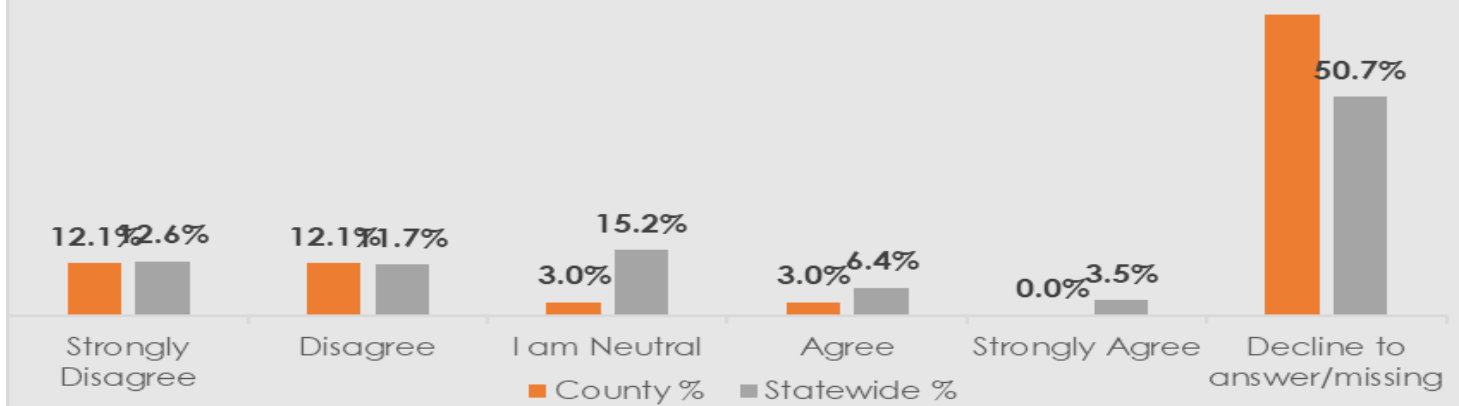
Adults



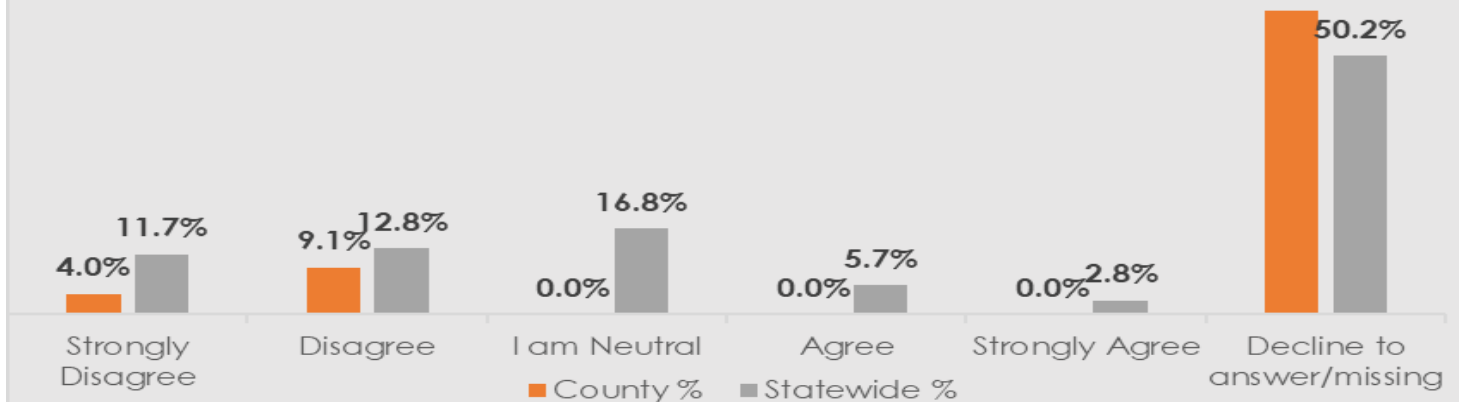
How helpful were telehealth visits compared to traditional in-person visits? Older Adults



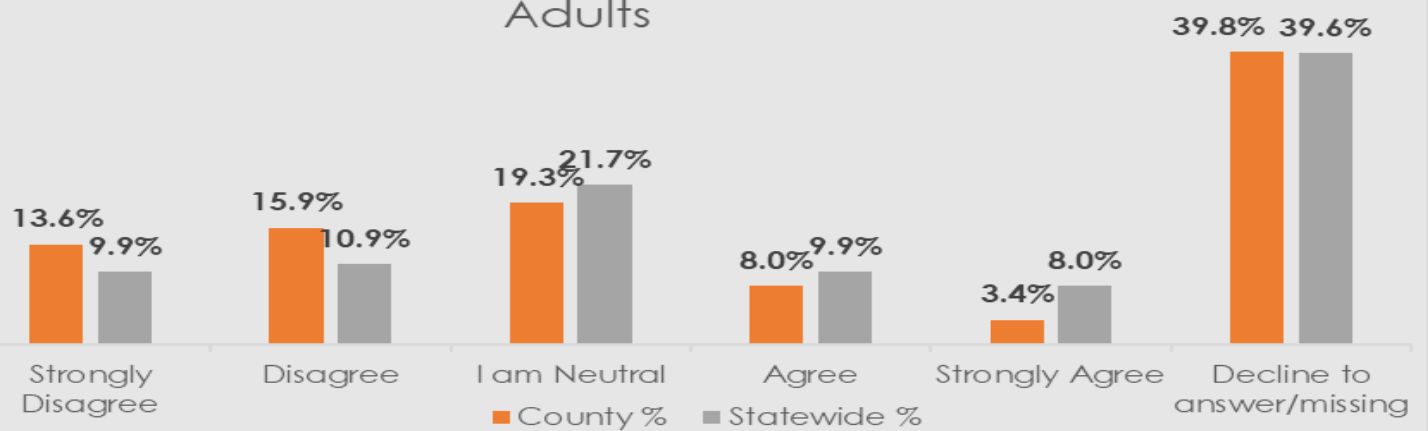
I would prefer to receive more of my mental health treatment at this program by telehealth Family



I would prefer to receive more of my mental health treatment at this program by telehealth Youth



I would prefer to receive more of my mental health treatment at this program by telehealth
Adults



I would prefer to receive more of my mental health treatment at this program by telehealth
Older Adults

